

Taxi Cabs

The Licensing and Enforcement Services section of the Region of Waterloo is responsible for licensing and regulating the taxi industry. Licensed taxi-cabs are required to display a Taxi-cab Vehicle License in the windshield of their vehicle.

The following chart depicts the taxi companies in the Region of Waterloo and their respective fleet of vehicles.

<u>Taxi Company</u>	<u>Phone</u>	<u>Number of Licensed Taxi-cabs</u>
Golden Triangle Inc	519-621-5650	2 Accessible + 85 Regular = 87
Kitchener City Cabs	519-742-4404	3 Accessible + 73 Regular = 76
United Taxi	519-888-9999	5 Accessible + 78 Regular = 83
Waterloo Taxi	519-886-1200	5 Accessible + 72 Regular = 77
A-1 Waterloo Taxi (Elmira)	519-886-1200	8 Regular
New Hamburg Taxi	519-662-3240	2 Regular

Of these licensed taxi-cabs, a number are equipped to transport people confined to wheelchairs. While these vehicles provide service to all, they are required to give priority service to those in need of accessible transportation.

Taxi-cab Inspections

Each licensed taxi-cab is inspected a minimum of 3 times a year and the meter is inspected annually for accuracy. Taxi-cabs are required to be clean, in good repair and mechanically safe. Once a taxi-cab meter has been tested and determined to be operating accurately, the meter is sealed to prevent tampering.

Taxi-cab Drivers

All Drivers providing taxi-cab service with the Region of Waterloo are required to be licensed. As part of the licensing process both a police and a driving record check is carried out. Licensed taxi-cab drivers are required to post their licence in a visible place. The license contains their picture, their first name and their taxi-cab licence number.

How do I apply for a Taxi-cab Licence?

Part of the requirement to drive a taxi-cab is that you obtain sponsorship from an existing company. That means you need the president of a taxi company to sign your application form. Application forms are available at each taxi company or our office. Details on the cost of the licence are noted on the application form.

How do I apply for a Taxi-cab Owner Licence?

In order for you to operate your own taxi-cab you must be a part of one of the existing taxi companies. Licences are issued on a 1:1650 ratio (that is one licence for every 1,650 people). Details on the

requirements and the cost are listed on the application form. If interested in becoming a taxi-cab owner, please contact one of the existing taxi companies for further details.

Documents Available

Taxi-cab Driver Licence Application

Taxi-cab Owner Licence Application

Taxi-cab Meter By-law 04-069

Licence Fees and Charges By-law