



PUBLIC HEALTH AND EMERGENCY SERVICES
Health Protection and Investigation

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Dear Business Owner/Operator:

Re: Important Information Affecting Your Business: New Legislation for Personal Service Settings

On July 1, 2018, a new regulation will come into effect under the Health Protection and Promotion Act. Ontario Regulation 136/18: Personal Service Settings, <https://www.ontario.ca/laws/regulation/180136> is the first provincial regulation related to personal services settings including aesthetics, barber shops and hair salons, manicure and pedicure, waxing and tattooing and piercing studios.

This regulation includes specific requirements for cleaning and disinfection of tools and equipment, surface finishes, hand washing facilities and record keeping. The legislation will enable Public Health Inspectors to issue Provincial Offence tickets and impose fines to operators when necessary.

Services such as ear candling/coning and eye tattooing/jewellery are prohibited as is the use of live animals in treatments such as fish pedicures.

The regulation requires operators to notify Public Health before opening their business and when adding new services or undergoing renovations.

The requirements of the new regulations are similar to current best practice, and operators are for the most part expected to be in compliance with the regulation on July 1, 2018. Our goal is to work with you in order for your business to operate in compliance with Ontario regulation 136/18 if there are any areas where significant change is required.

Currently inspection reports for personal service settings are available on line at [Check it! We Inspect it](#). This practice will continue, along with posting any enforcement action taken at a facility as a consequence of non-compliance with the regulation.

For more information on Ontario regulation 136/18, Personal Services Settings, and how it affects your business call Health Protection and Investigation at 519-575-4400 or visit [Region of Waterloo Public Health](#).

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