



BRIEFING NOTE

COVID-19 media briefing notes - Karen Redman April 22, 2020

Introduction:

Thanks Dr. Wang for that important update and for the collaborative work of you and your healthcare partners.

I'd like to thank our front line health care workers and first responders who continue to work tirelessly to keep us safe. We're grateful for your service and your sacrifice.

I'd also like to thank employees who're keeping essential Regional services going.

- Keeping our water safe,
- transit services,
- child care staff,
- caring for our seniors,
- people working with the homeless and other vulnerable populations
- waste pick-up and more.

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Volunteers:

This is National volunteer week, so I would also like to recognize the service of those in our region who regularly volunteer their time and skills to support our community. Especially at a time when we need them most.



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- Here at the Region we have 2500 dedicated volunteers who help support our programs, events and residents.
- Volunteers can be found at our Sunnyside seniors' residence, child care centres, museums and libraries.
- Volunteers run our tax assistance program.
- Events like the children's groundwater festival wouldn't exist without over 1000 volunteers who come out every year to help.
- As I've said before, we live in a caring community that looks after each other.
- During this pandemic, volunteers throughout the Region's seven area municipalities are rolling up their sleeves to help.
 - Whether it's sewing masks; making food or deliveries; or helping pack and donate PPE to frontline workers: we rely on volunteers and they are always there when we need them.
- To all volunteers in our region, I say thank-you.
- To everyone who is going above and beyond their regular commitments to help out in some way, thank-you.
- You're what makes Waterloo Region a special place to live.