



BRIEFING NOTE

COVID-19 media briefing notes - Karen Redman June 23, 2020

New ways to access Regional services

At the beginning of the pandemic, the abrupt closure of Regional facilities changed the way some of our services are being offered. We have made many technological strides since then to include new online services.

We are now:

- streaming council meetings online and having virtual delegations;
- accepting more online payments;
- offering virtual seminars and support; and
- conducting regular online media conferences.

This Thursday we will host our first interactive online public consultation meeting. Holding public meetings to get feedback on plans and projects is a long-standing tradition for the Region. Now, instead of hosting feedback sessions in person, you can join an interactive virtual meeting.

For example, community planners will be available June 25 from 6-8 p.m. to gather input and answer questions on how the Region will grow to the year 2041.

With social gathering limitations still in place, moving our public engagement meetings to a virtual forum makes sense, and we're hoping it will allow more members of the public to join us and share their feedback.

Stay tuned for more project public consultation meetings coming online.