



# Special Accommodation (Sensory-Safe) Vaccination program

The Special Accommodation Vaccination program is for anyone ages 5-17 who might have difficulty accessing COVID-19 vaccine in other settings because of special needs. Region of Waterloo Public Health has collaborated with KidsAbility to deliver a vaccination clinic that can provide you and your child with a sensory-safe experience and additional supports during immunization.

## Who can use the Special Accommodation (Sensory-Safe) Vaccination program?



### The program is available for those between the ages of 5-17 years old and are:

- Individuals who have difficulty getting the vaccine in mass immunization clinics because of sensory processing disorders or challenging behaviours.
- Individuals requiring privacy or discretion for vaccination, including those with significant anxiety and fear of needles.
- Parents, caregivers, and other household family members who are eligible to receive COVID-19 vaccines are also welcome to book their vaccinations during the same appointment time.



### How can you request an appointment at a Special Accommodation Vaccination (Sensory Safe) clinic?

- Email [phecovidimms@regionofwaterloo.ca](mailto:phecovidimms@regionofwaterloo.ca) or call 519-514-1499 to request a special accommodation appointment.
- You will be sent a link with a referral form to complete.
- The form will ask for details about your child's special needs and what accommodations they need.
- Our scheduling team will book the appointment at one of the KidsAbility locations based on the information submitted and you will receive confirmation of the appointment.



### What to expect for the Special Accommodation clinic?

A number of locations will be customized to ensure a child-friendly environment. This includes providing sensory-friendly clinic options such as reduced noise and reduced bright lights, and setting up clinics to offer private spaces so you can be with your child when they receive the vaccine. The clinic allows extra time between appointments meaning less movement and more time for individual immunizations, questions and counselling if needed.



### Questions?

If you have questions about the COVID-19 vaccine, please speak with your primary care provider. You can also find more information on the Region of Waterloo website.



[regionofwaterloo.ca/ChildrenVaccine](https://regionofwaterloo.ca/ChildrenVaccine)  
Talk to a real person in over 200 languages: 519-514-1499  
Deaf and hard of hearing (TTY): 519-575-4608

#TeamVaccineWR

