

Minutes Notes

Community Advisory Group (CAG) – Meeting August 25, 2020 via Zoom

- Agenda review and introductions were completed.
- CTS statistics were discussed including number of visits, unique visits, and overdoses.
- The number of visits has decreased due to the COVID-19 pandemic. Only one consumption booth can be used due to the COVID-19 restrictions.
- Permanent site construction continues. It is expected the main floor will be completed the end of September and the second floor will be completed in November.
- There has been no change in crime data related to the CTS site
- The CTS site will have some décor additions to create a warm and welcoming atmosphere.
- Recruitment to replace members who cannot commit to the 2021 term will begin.
- The next meeting is scheduled on November 24, 2020

Community Advisory Group (CAG) - Meeting November 24, 2020 via Zoom

- Agenda review and introductions were completed.
- Standing updates were discussed including site design, operations, full-site service planning, community engagement/public education, client feedback, and safety & security.
- Permanent site opened on October 14, 2020.
- Main floor renovations have completed and second floor renovations are expected to be completed end of November or early December.
- Feedback from clients has been very positive regarding the new renovations.
- Site visits are beginning to increase but this has been a challenge due to COVID-19.
- CTS was awarded the Waterloo Region Record, Reader's Choice Award for Best Medical Clinic.
- The meeting concluded with a round table discussion and updates from CAG members. There are no major concerns from members, experience has been very positive. Members raised questions regarding client encouragement to use site. The CTS is exploring creative ideas to engage clients in the community.
- The next meeting of the CAG will be scheduled in February 2021.