

CTS Dashboard Data Definitions

Region of Waterloo Consumption & Treatment Services Dashboard

A visit by a client to the CTS for supervised drug consumption and/or to access or receive a referral to wrap-around services (e.g., harm reduction education, mental health services, primary care services, social services).

Number of unique clients refers to the number of individuals who visited the CTS (e.g. If one client visited the CTS 10 times in one month, this is counted as one unique client. If four clients visit the site once in a month, this is counted as four unique clients).

Number of overdoses reversed at the CTS. An overdose is a drug poisoning event requiring medical intervention including the provision of oxygen/ rescue breathing and stimulation, administration of naloxone, and/or other intervention.

Number of needle pick-ups/sweeps conducted around the perimeter of the CTS site.

Number of calls to 911 by CTS staff (includes calls related to overdoses and non overdose events, security incidents and mental health calls).

Number of incidents where security was needed on or offsite.

Client Visits: 5,303
Reversed Overdoses: 103

