

Region of Waterloo Public Health Infection Prevention and Control Lapse

INITIAL REPORT		Last Updated on:
Premise/facility under investigation (name and address)	KW Healthy Living Medical Centre 1360 Weber St. E. Kitchener, ON, N2A 1C4	
Type of premise/facility (e.g. medical clinic, multi-service PSS)	Medical Clinic	
Date Board of Health became aware of IPAC lapse	November 26, 2019 (Date an IPAC lapse was confirmed in consultation with Public Health Ontario) At-risk procedures ceased after Nov. 1, 2019, following an inspection by Public Health, resulting in no further risk to clients after this date.	
Date of Initial Report Posting	January 7, 2020	
Date of Initial Report update(s) (if applicable)	n/a	
Source of IPAC lapse information (e.g. routine inspection, public complaint etc.)	Public complaint received on October 30, 2019	
Summary Description of the IPAC lapse	<ol style="list-style-type: none"> 1. Improper cleaning, packaging and sterilization of gynecological critical and semi-critical medical instruments. 2. Insufficient quality monitoring of sterilization processes. 3. No dedicated space or one-way work flow for reprocessing of gynecological instruments to prevent cross contamination. 4. Medications stored and prepared in the reprocessing area. 5. Specimens managed in reprocessing area. 6. Direct patient care occurred in reprocessing area. 	
IPAC Lapse Investigation		
Did the IPAC lapse involve a member of the regulatory college?	Yes – Ontario College of Pharmacists and College of Physician's and Surgeons of Ontario	
If yes, was the issue referred to the regulatory college?	Yes	
Were other stakeholders notified? (e.g. Ministry)	Public Health Ontario and the Ministry of Health	
Concise description of the corrective measures required	<ol style="list-style-type: none"> 1. No further reprocessing of gynecological instruments using processes that were in place at the time of inspection. The clinic may use single-use disposable instruments to perform medical procedures. Should the clinic wish to proceed with reprocessing medical instruments in the future, either on-site or using a third-party sterilization service, the clinic must contact Region of Waterloo Public Health to arrange for an inspection, review and approval of their reprocessing plan prior to commencing any reprocessing. 2. Staff assigned to reprocess medical equipment/instruments complete formal reprocessing education and demonstrate competence. 	

	<p>3. Establish dedicated medication preparation area and stop preparing medication in the reprocessing area.</p> <p>4. Manage specimens outside of areas where clean/sterile equipment are prepared or stored.</p>
Please provide further details/steps	<p>The above requirements for corrective measures of the IPAC deficiencies have been met.</p> <p>As a result of this lapse, there is a low risk that patients who had certain gynecological procedures at the clinic between February 22, 2019 and November 1, 2019 may have been exposed to blood-borne viruses.</p> <p>Region of Waterloo Public Health has recommended that affected patients be offered testing for hepatitis B, hepatitis C and HIV. Affected clients have been notified by the physician who performed the procedures affected by the lapse.</p> <p>If there are questions, please call the Public Health Infectious Disease Line at 519-575-4400, x5275.</p>
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	n/a
FINAL REPORT	
Date of Final Report posting:	January 22, 2020
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	As above
Brief description of corrective measures taken	<p>1. Single-use disposable instruments will be used to perform medical procedures. Clinic must contact Region of Waterloo Public Health for review and approval of their reprocessing plan prior to commencing any reprocessing on-site or with a third-party provider.</p> <p>2. Staff have completed formal reprocessing education.</p> <p>4. Clinic has established a dedicated medication preparation area.</p> <p>5. Clinic has a dedicated area for specimen handling.</p>
Date all corrective measures were confirmed to have been completed	December 11, 2019
Final Report Comments and Contact Information	
Any additional comments	KW Healthy Living Medical Centre has met all outstanding infection prevention and control requirements.
If you have any further questions, please contact:	
Kristy Wright, Manager, Infectious Disease Program	Phone Number: 519-575-4400 Ext. 5275