

Region of Waterloo Public Health Infection Prevention and Control Lapse

INITIAL REPORT		Last Updated on:
Premise/facility under investigation (name and address)	Park Street Family Dental 535 Park St Suite 1, Kitchener, ON N2G 1N8	
Type of premise/facility (e.g. medical clinic, multi-service PSS)	Dental Office	
Date Board of Health became aware of IPAC lapse	May 9 th , 2019	
Date of Initial Report Posting	May 17 th , 2019	
Date of Initial Report update(s) (if applicable)		
Source of IPAC lapse information (e.g. routine inspection, public complaint etc.)	Public complaint received on May 2 nd , 2019	
Summary Description of the IPAC lapse	<ol style="list-style-type: none"> 1. Incorrect sorting, cleaning, drying and packaging of instruments prior to sterilization. 2. Insufficient quality monitoring of sterilization processes. 3. Incomplete sterilization of dental equipment packages. 4. Improper storage of sterile equipment. 	
IPAC Lapse Investigation		
Did the IPAC lapse involve a member of the regulatory college?	Yes – Royal College of Dental Surgeons of Ontario	
If yes, was the issue referred to the regulatory college?	Yes	
Were other stakeholders notified? (e.g. Ministry)	No	
Concise description of the corrective measures required	Verbal directive to cease practices until compliant with practice requirements.	
Please provide further details/steps	Practice requirements to be verified on re-inspection (date to be determined): <ol style="list-style-type: none"> 1. Reprocessing staff must complete formal reprocessing education and demonstrate competence. 2. Premise must demonstrate appropriate quality monitoring of sterilization processes. 3. All re-usable dental equipment must be verified as sterile and appropriately packaged, labelled and stored. 	
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	Verbal directive to cease practices issued May 9 th , 2019	
FINAL REPORT		Last Updated on:
Date of Final Report posting:	May 30, 2019	
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	As above	
Brief description of corrective measures taken	Practice requirements have been met: <ol style="list-style-type: none"> 1. Reprocessing staff have completed formal reprocessing education and have demonstrated competence. 2. Premise has demonstrated appropriate quality monitoring of sterilization processes. 3. All re-usable dental equipment is sterile and appropriately packaged, labelled and stored. 	
Date all corrective measures were confirmed to have been completed	May 29, 2019	
Final Report Comments and Contact Information		

Any additional comments	Region of Waterloo Public Health has approved Park Street Family Dental to resume practice.
If you have any further questions, please contact:	
Kristy Wright, Manager, Infectious Disease Program	Phone Number: 519-575-4400 Ext. 5275