

Region of Waterloo Public Health Infection Prevention and Control Lapse

INITIAL REPORT		Last Updated on:
Premise/facility under investigation (name and address)	Dr. Kulbir S. Billing Medicine and Professional Corporation 1601 River Rd. E. Unit 30B Kitchener, Ontario N2A 3Y4	
Type of premise/facility (e.g. medical clinic, multi-service PSS)	Physician office (Pain management clinic)	
Date Board of Health became aware of IPAC lapse	August 2, 2018	
Date of Initial Report Posting	August 8, 2018	
Date of Initial Report update(s) (if applicable)		
Source of IPAC lapse information (e.g. routine inspection, public complaint etc.)	Public complaint	
Summary Description of the IPAC lapse	<ol style="list-style-type: none"> 1. Inconsistent sterile technique not reflective of CPSO standards 2. Improper use of personal protective equipment (per PIDAC standards) 3. Improper storage of sterile equipment, instruments or medical supplies (per PIDAC standards) 4. Improper medication practices (per PIDAC standards) 	
IPAC Lapse Investigation		
Did the IPAC lapse involve a member of the regulatory college?	Yes – College of Physicians and Surgeons of Ontario	
If yes, was the issue referred to the regulatory college?	Yes	
Were other stakeholders notified? (e.g. Ministry)	Public Health Ontario Ministry of Health and Long Term Care Other Public Health Units	
Concise description of the corrective required	Issued verbal/written order to cease procedures requiring infection prevention and control practices	
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	Verbal directive issued on August 2, 2018 to cease procedures requiring infection prevention and control practices (as of August 3, 2018) Directive confirmed by written order issued August 3, 2018	
If you have any further questions, please contact:		
Kristy Wright, Manager of Infectious Diseases	Phone Number 519-575-4400 Ext. 5275	
FINAL REPORT		Last Updated on:
Date of Final Report posting:	November 19, 2018	
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	As above. Premise now permanently closed.	
Brief description of corrective measures taken	Premise now permanently closed.	
Date all corrective measures were confirmed to have been completed	Region of Waterloo Public Health has been notified by the College of Physicians and Surgeons of Ontario (CPSO) that the Dr. K.	

S. Billing Pain Management Centre, 1601 River Road East, Unit 30B, has withdrawn from the CPSO's 'Out of Hospital Premise Program' and is now permanently closed

Final Report Comments and Contact Information

Any additional comments

Additional details about the clinic closure and access to health records can be directed to the College of Physicians and Surgeons at 1-800-268-7096 Ext. 603.

If you have any further questions please contact:

Kristy Wright, Manager of Infectious Diseases

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