Phase 1 overview:
Children’s Services is proud of the work that has already begun as first steps towards creating a more accessible and inclusive child care system. The following summarizes both actions already underway, as well as actions planned for 2024.

Create more child care spaces
- New growth strategy
- Language and Mentorship Program
- Indigenous child care and home child care
- More overnight, evening and weekend child care

Create more welcoming and inclusive environments for children
- Professional development for the whole sector
- Equity and Inclusion Policies for child care
- Evaluate the special needs service model
- More supports for children with special needs in home child care

Remove barriers to accessing services
- Subsidy Access Pilot
- More inclusive policies in child care subsidy
  - Simplify payment processes
    - Region of Waterloo Home Child Care
  - New system navigators positions
  - Translate the parent guide

Collect more useful data
- Collect race-based data for direct services
- Improve OneList

Engage more with under-served communities
- New engagement strategies

Learn more and provide input at regionofwaterloo.ca/childrens-access-inclusion-plan