



Region of Waterloo  
 TRANSPORTATION AND  
 ENVIRONMENTAL SERVICES  
 Waste Management

## INFORMATION NOTICE

July 2021

TO: Owners and property managers receiving Region of Waterloo curbside waste collection  
 RE: Reminder of the waste curbside collection services

We want to remind property managers and owners of the Region of Waterloo’s curbside waste collection services. The curbside waste services apply to single-family residences and small apartment buildings (3 - 6 units). We do not collect from sites with more than six units.

Residential waste curbside collection services and limits are listed below. It is important to note that the **waste limits apply at all times, including tenant move in/move out periods.**

Curbside collection services	Collection schedules	Limits per collection	
		Single family homes	Small apartments (3 – 6 units)
Garbage	Every second week	4 bags/cans *	10 bags/ cans *
Blue box recycling	Weekly	Unlimited *	Unlimited *
Green bin food waste	Weekly	Unlimited *	Unlimited *
Bulky items or appliances	Every second week	3 items	10 items
Double garbage days	Four times a year (after Easter, Thanksgiving, Christmas and New Years)	8 bags/cans *	20 bags/cans *
Yard waste (spring to fall)	Every second week	Unlimited *	Unlimited *

\* Maximum weight of 23 kilograms (50 pounds) for each bag, can, blue box or green bin. Waste items should be curbside by 7 a.m. on collection day to ensure collection.

Garbage tag program: To accommodate garbage bags/cans set out over the limit, garbage tags are available for purchase. Tags are sold in sheets of 5 tags for \$10 per sheet. Tags can be purchased at municipal and regional offices, as well as on-line. Garbage tags cannot be used for bulky items or appliances. You can find more details and purchase sites on our website, [www.regionofwaterloo.ca/waste](http://www.regionofwaterloo.ca/waste).

**As a property manager or owner, you are responsible for ensuring that:**

- All tenants adhere to the limits for garbage and bulky item/appliance programs.
- Any garbage bags/cans set out over the allowable limit must have a garbage tag.
- All untagged garbage bags/cans or bulky items/appliances in excess of the limits will not be collected and must be removed from the curb.

- Any garbage bags or containers placed out on a non-garbage collection week, or not on your specific garbage day, must be removed from the curb.
- During winter months, snow is cleared away from the curb, and waste is placed curbside at ground level, not on the sidewalk or on/behind a snowbank.

**It is important to understand that under the Regional Waste By-Law 17-007, the owner/property manager is responsible for ensuring compliance. Failing to comply with the Regional Waste By-law may result in a ticket being issued, and if convicted, in a fine of up to \$5,000. In addition to a ticket or a summons, a clean-up cost may be added to your annual tax bill. To review the complete by-law, please refer to our website, [www.regionofwaterloo.ca/waste](http://www.regionofwaterloo.ca/waste).**

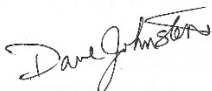
The blue box and green bin programs can divert about two-thirds of average household waste and both have weekly collection. Maximizing these two programs can avoid sending recyclable materials to landfill and can drastically reduce garbage volumes. Green bins are available (free) for pick-up at our Waste Management sites, Cambridge, 201 Savage Drive and Waterloo, 925 Erb Street, West, Gate 2, HHW building, Monday to Saturday, 7:00 a.m. to 6 p.m. Blue boxes can be purchased at many local retailers. We recommend writing your address on all containers with permanent marker.

Sorting correctly is important for collection. Unacceptable materials cannot be collected. Only acceptable recyclables can go into the blue box and only organic material can go into the green bin. To help you educate tenants on what are acceptable materials in our Region's programs, these tools are available for you to share:

- **Waste Whiz app:** Residents can download this free app to find what day is their collection day, the collection calendar, to set collection reminders to their cellphone and to access the search tool where one can look up how to dispose of an item.
- Website on-line resources, [www.regionofwaterloo.ca/waste](http://www.regionofwaterloo.ca/waste):
  - **Landlord and Property Managers page:** Includes landlord responsibilities, how to set up your building for recycling success, bans, by-laws and more.
  - **Program information** for all waste services.
  - **Online Waste Whiz search tool** to check how to dispose of an item.
  - **Posters and brochures:** Printable sorting posters are available on the Publication page.

We hope you find this information useful. Your active participation is needed to build and maintain healthy and vibrant neighbourhoods. Please call if you have any questions, 519-575-4400.

Sincerely,



Dave Johnstone  
Manager, Waste Collection & Diversion (Interim)



Thomas Hudacin  
Manager, Licensing & Enforcement