

## Sample utility bill

KITCHENER ON N2G 4J3

Phone: (519) 575-4400

Fax:

### Utilities Invoice



Account #: XXX XXXXX XXX  
Service Address: XXXXXXXXXXXXX

Billing Date: 29-Apr-2022 Bill From: 01-Mar-2022  
Batch #: 2022042901 Bill To: 30-Apr-2022

Make Cheque Payable to  
REGION OF WATERLOO  
Enter Amount Enclosed

CUSTOMER'S LAST NAME  
AND NAME  
CUSTOMER'S MAILING  
ADDRESS

Payable at Most Financial Institutions

Account Balance Due By 20-May-2022 \$ 98.61

Please detach and return top portion with payment. Retain bottom portion for your records.

Payable at Most Financial Institutions.

Account #: XXX XXXXX XXX  
Service Address: XXXXXXXXXXXXX

Billing Date: 29-Apr-2022 Bill From: 01-Mar-2022  
Batch #: 2022042901 Bill To: 30-Apr-2022

#### Account Details From: 29-Apr-2022

Code	Description	Date	Units	Amount
Last Payment Made on: 02-Mar-2022				-89.19
Balance Forward As Of: 29-Apr-2022				-0.88
02 1000	North Dumfries Water Service Rate	29/04/22	1.00	35.20
67107443	20/04/22 Current Reading: 433.00	16/02/22 Prev. Reading: 422.00	Consumption: 11.00 M3	
	Consumption 11.00 @ 3.20000000			35.20
02 1100	North Dumfries Maintenance Fee - Water	29/04/22	1.00	20.00
02 2000	North Dumfries Sewer Service Rate	29/04/22	1.00	26.29
	Consumption 11.00 @ 2.39000000			26.29
02 2100	North Dumfries Maintenance Fee - Sewer	29/04/22	1.00	18.00
Current Levy				99.49

#### IMPORTANT NOTES

Payments may be made as follows: Pre-authorized debit, online banking, debit, credit card, cheques, or certified cheques. Further information is available on the Region's website at: <https://www.regionofwaterloo.ca/en/doing-business/payment-options.aspx>

Payee Category for online banking is: WATERLOO REGION WATER BILLING.

Questions or concerns about your account may be directed to ARwater@regionofwaterloo.ca or you may call 226-753-2261.

Late payment charge of 1% per month is charged on the principal amount past due.

For Water Emergency, please call 519-575-4400.

Account Balance Due By 20-May-2022 \$ 98.61

Account Balance Due After 20-May-2022 \$ 99.60

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# How to read your water bill



**1 Find the water section of your utility bill**

**2 View your total consumption**

Your total consumption is your water use represented in cubic meters (m<sup>3</sup>). 1 m<sup>3</sup> = 1000 litres of water.

**3 Compare your consumption**

To compare your household water use to the regional average, take your monthly consumption in cubic meters and divide by the number of people in your home. Compare this number to the chart below.

Number of people in home	Average water use per month	
1 person	4.5 m <sup>3</sup>	4,500 L
2 people	9 m <sup>3</sup>	9,000 L
3 people	13.5 m <sup>3</sup>	13,500 L
4 people	18 m <sup>3</sup>	18,000 L
5 people	22.5 m <sup>3</sup>	22,500 L

Monitor your consumption history for any abnormal jumps in water use. A jump or increase in consumption may indicate:

- Change in water use behaviour
- Outdoor watering in the summer
- Old or inefficient appliances
- Leaky faucet or valve
- Leaking toilet flapper

#### Who to contact

Do you have more questions about your bill?

Visit [regionofwaterloo.ca/waterbill](https://regionofwaterloo.ca/waterbill) or phone 519-575-4400.



#### Resources on how to conserve water

Visit [regionofwaterloo.ca/conservation](https://regionofwaterloo.ca/conservation) or consult your WET

Home Review expert at [regionofwaterloo.ca/waterreview](https://regionofwaterloo.ca/waterreview)