

How to read your water bill



THE CITY OF **Waterloo**

REVENUE SERVICES
100 Regina St. S., PO Box 337 Station Waterloo, Waterloo ON N2J 4A8
Billing and Collections Tel: 519-747-8718 Fax: 519-747-8760
City Utilities Tel: 519-886-2310
TTY: 1-866-786-3941
e-mail: revenue@waterloo.ca www.waterloo.ca/water

ISSUE DATE: SEP. 11, 2020
DUE DATE: OCT. 06, 2020
AMOUNT DUE: \$185.52

ACCOUNT #
METER #
SERVICE ADDRESS:

Previous Balance \$167.52
Adjustments \$0.00
Payments Received -\$167.52 CR
Balance Forward \$0.00

| METER NUMBER | METER READ | | CONSUMPTION | BILLING DAYS |
|--------------|------------|---------|-------------|--------------|
| | PREVIOUS | CURRENT | | |
| | 2716 | 2752 | 36 | 65 |

Water, Sewage & Storm Water (SW) Charges for JUN. 24, 2020 to AUG. 28, 2020

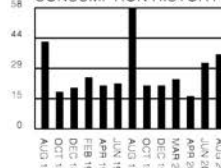
| | | |
|---------------------------|-------------|-----------------|
| Water Consumption | 36M3 x 1.97 | \$70.92 |
| Sewage Charge | 36M3 x 2.53 | \$91.08 |
| 15mm Meter Service Charge | | \$6.52 |
| SW FEE (Res Sm)1 | | \$17.00 |
| | | \$185.52 |

COMMENT BOX



| 2020 Water & Sanitary Sewer Rates | Rate (per m3) | Current Bill |
|-----------------------------------|---------------|--------------|
| Water Rate: | 2020 (\$) | 2020 (\$) |
| City Portion | 0.87 | 31.32 |
| Region Portion | 1.10 | 39.60 |
| Total Water Rate: | 1.97 | 70.92 |
| Sanitary Sewer Rate: | 2020 (\$) | 2020 (\$) |
| City Portion | 1.22 | 43.92 |
| Region Portion | 1.31 | 47.16 |
| Total Sanitary Sewer Rate: | 2.53 | 91.08 |

CONSUMPTION HISTORY



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0000050



1 Find the water section of your utility bill

2 View your total consumption

Your total consumption is your water use represented in cubic meters (m³). 1 m³ = 1000 litres of water.

3 Compare your consumption

To compare your household water use to the regional average, take your total consumption in cubic meters and divide by the number of people in your home. Divide this number by two to get your monthly water usage. Compare this number to the chart below.

| Number of people in home | Average water use per month | |
|--------------------------|-----------------------------|----------|
| 1 person | 4.5 m ³ | 4,500 L |
| 2 people | 9 m ³ | 9,000 L |
| 3 people | 13.5 m ³ | 13,500 L |
| 4 people | 18 m ³ | 18,000 L |
| 5 people | 22.5 m ³ | 22,500 L |

Monitor your consumption history for any abnormal jumps in water use. An increase may indicate changes in water use behaviours, a leaking toilet flapper, outdoor watering etc.

Waterloo residents can save money on stormwater fees by gathering stormwater through rain barrels, rain gardens, infiltration galleries and more. Learn more about stormwater credits at waterloo.ca/water

Who to contact

Do you have more questions about your bill?
Email revenue@waterloo.ca or phone 519-747-8718.



Resources on how to conserve water
Visit regionofwaterloo.ca/conservation or consult your WET Home Review expert at regionofwaterloo.ca/waterreview