



Application for new water and/or wastewater service

Date the service is required (dd/mmm/yyyy): _____

Important: you must be the owner of the property to complete this form. The water and wastewater service account will be setup in the owner's name.

This form must be received at the Region Office at least **72 hours (3 business days) prior** to the date on which you require the service. Please have the form completed in full.

If you have any questions or wish to make your application by phone, please call Accounts Receivable at 226-753-2261 or 519-575-4490 (Deaf and Hard of Hearing (TTY): 519-575-4608) during regular office hours, 8:30 a.m. to 4:30 p.m., or email arwater@regionofwaterloo.ca or fax 519-575-4448 to the attention of Accounts Receivable.

Applicant's information

Applicant's first name: _____

Applicant's last name: _____

Date of birth (dd/mmm/yyyy): _____

Identification type (choose one):

Driver's license – number: _____

Social insurance number – number: _____

Passport – number: _____

Health card – number: _____

New service address:

Street: _____

City: _____ Postal Code: _____

Do you require wastewater service billing for this service address?

Yes

No

Mailing address (if different from service address):

Street: _____

City: _____ Postal Code: _____



Region of Waterloo

Home phone number: _____

Cell number: _____

Email address: _____

Work phone number: _____

Service information

Have you previously had an account with us?

Yes

No

If yes, please provide the details of your previous service:

Previous account number: _____

Previous service address: _____

I/(We) _____

Please print the name(s) of the owner(s)

Of _____

Please print your address

declare as follows:

1. I (We) are the Owner(s) of the property at the above noted Service Address.
2. I (We) request that the Region of Waterloo set up an account for the purposes of billing for Water & Wastewater services.
3. I (We) understand that property owner(s) for a service address remain responsible for the full payment of all water and wastewater account arrears.
4. I (We) undertake to notify the Region of Waterloo of all tenant(s), occupant(s) and/or ownership changes (including owner address information).
5. I (We) agree to give the Region of Waterloo free access to the premises during regular business hours to allow the Region to read, repair, remove and replace meters.
6. I (We) agree to be responsible for the care of any meter or related fixture at the service property and agree to be responsible for all costs, repairs, or replacement of any meter or related fixture.
7. I (We) understand that if a Utility Bill is not paid on time, the Region of Waterloo, reserves the right to transfer the unpaid balance to the service address property tax bill for collection.



Region of Waterloo

8. I (We) acknowledge that the Region has the right to cut off the supply of water whenever the bill for these utilities arrears, or I (we) are in breach of this agreement.
9. I (We) agree to the Region of Waterloo obtaining my personal credit information, and disclosing my personal credit information to and from other lenders, credit bureaus or other credit reporting agencies.
10. I (We) acknowledge and agree that this shall be the Region of Waterloo's full and sufficient authorization to information supplied to assist in the collection of overdue accounts. The Region of Waterloo reserves the right to add a service charge of \$15.00 plus the cost of running a credit report if my (our) account is in arrears.

Owner name 1: _____

Owner signature 1: _____

Owner name 2: _____

Owner signature 2: _____

Owner name 3: _____

Owner signature 3: _____

Date: _____

***Please note: At least one piece of identification is required for each occupant listed above. One piece of identification is considered to be a Driver's Licence number or, if not available, a Social Insurance Number (SIN). These numbers are used strictly for internal security identification purposes only, when you contact us or we contact you.

Personal information collected is pursuant to the Municipal Freedom of Information and Protection of Privacy Act, as amended, under the authority of Part XII of the Municipal Act, as amended, and will be used for the purposes of administration of the municipal water and wastewater service. Questions about this collection should be directed to the attention of Accounts Receivable, Regional Municipality of Waterloo, 150 Frederick Street, Kitchener ON N2G 4J3.