Guide
to Applying for
Community Housing

Please read this Guide carefully before you fill out the Application.

COMMUNITY HOUSING ACCESS CENTRE
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Phone: 519-575-4400    Fax: 519-893-8648    TTY: 519-575-4608
E-mail: chac@regionofwaterloo.ca
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How You Apply for Community Housing in Waterloo Region

Please read this Guide carefully BEFORE you fill out your application.

Introduction

This Guide explains the process of applying for Community Housing in Waterloo Region. Please note that placement on the waiting list is not a guarantee of housing.

What is Community Housing?

Community Housing is affordable rental housing for people who have low to moderate income.

Community Housing includes apartment buildings, townhouses, semi-detached, and single family homes. Units vary in size from bachelor apartments to five-bedroom homes. Most buildings have a mix of rent-geared-to-income and market rent units. Tenants who live there have different levels of income. Some buildings are for seniors only, and others may be for families, singles or all household types. Some units are accessible for people with disabilities. And, some of our Community Housing offers assistance to people who need support to live on their own.

There are five different types of Community Housing:

<table>
<thead>
<tr>
<th>Community Housing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Was known in the past as social housing, subsidized housing, public housing or Ontario housing.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Rent-Geared-to-Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your rent is subsidized and based on approximately 30% of your income.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Market Rent</th>
</tr>
</thead>
<tbody>
<tr>
<td>You pay full rent. Your rent is not subsidized.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Household</th>
</tr>
</thead>
<tbody>
<tr>
<td>The people who live together in a single home are a household.</td>
</tr>
</tbody>
</table>

Waterloo Region Housing

Waterloo Region Housing looks after approximately 2,723 Community Housing units that are owned by the Region of Waterloo. As of April 1st, 2010, a new Smoke-Free Policy was in effect for these units. This means new tenants will not be allowed to smoke inside the building and must be at least five meters away from any windows, entrances or exits to the building or unit when smoking outside.

Non-profit Housing

Different groups own and look after non-profit housing. These can be service clubs, faith groups, ethnic organizations, community agencies, or municipal governments. Funding comes from various government programs, community groups, or charitable organizations.

Co-operative Housing (co-op)

As a tenant in co-operative housing, you become a ‘member’ of the co-op. You help to run and take care of the co-op housing complex. As a member, you are also expected to be on a committee, or the Board of Directors. You must complete an application for each co-op you are interested in. You may also have to attend an information meeting at each co-op you apply for.

Rent Supplement

In rent supplement units, the Region gives the landlord the difference between the rent-geared-to-income amount the tenant pays, and the market rent for the unit. For example, say as a rent-geared-to-income tenant, you can afford to pay $500 a month (based on 30% of your gross monthly household income), but, the landlord charges $750 a month; the landlord would receive the $250 difference from the Region of Waterloo.
Below Average Market Rent
Some private landlords have apartments that they rent at a rate below the Average Market Rent for Waterloo Region. To qualify for a Below Average Market Rent unit, your income must be below a certain amount. For example, say the maximum income limit for a two-bedroom Below Average Market Rent unit is $29,000. This means that the total of your household’s gross annual income cannot be more than $29,000 at the time that you move into the unit.

For Below Average Market Rent units, your household income will NOT be checked again while you live in the unit. This type of rent is NOT geared-to-income. That means that your rent will not go up if your income goes up, or down if your income goes down. But, Below Average Market Rent can have annual increases, according to the rent control guidelines. You may also have to pay other charges, like utilities and parking.

What is ‘the waiting list’?
There are many people in Waterloo Region who need affordable rental housing. And, there are more applications for Community Housing than there are units available. Therefore, there is a waiting list.

We have one waiting list for Community Housing. More than 50 Community Housing providers (landlords) go to the waiting list for applicants when they fill a vacant unit. You need to complete only one Application to get on the list. Then the providers who use the list can consider you for any of the six different types of Community Housing.

Some other housing providers in Waterloo Region do not use the waiting list. See page 16 of this Guide for a list of these other providers. You have to contact them on your own if you want to apply for their units.

What is the Community Housing Access Centre (CHAC)?
The Community Housing Access Centre (CHAC) looks after the waiting list for Community Housing in Waterloo Region. They work to keep your information up to date so housing providers can locate you when it is your turn to be offered housing. The Community Housing Access Centre does not make offers for housing.

The main CHAC office is at 235 King Street East, 6th Floor, Kitchener. It is open from 8:30 a.m. to 4:30 p.m., Monday to Friday.

Staff at CHAC can; 1) help you with your Application (appointment required), provide you with forms that you need, answer your questions about the application process, and work with you to keep your application up to date and active on the waiting list.

Information Sites
You can also get copies of forms, make photocopies of required documents or drop off completed applications at two other Regional locations: 99 Regina Street, Waterloo OR 150 Main Street, Cambridge.

Housing Resource Centres
Lutherwood’s Housing Resource Centres assist clients with the following: eviction prevention, homelessness, housing search, access to the “Rent Fund” for those who are eligible, access to phones, photocopiers and fax machines and much more. They have two locations: 41 Weber St. W., Kitchener (519)749-8305 and 35 Dickson St., Cambridge (519)623-9380. They are open Monday to Friday from 8:30 am-4:30 pm.
Do I qualify for “rent-geared-to-income” Community Housing?

To qualify, you must have:

- At least one household member who is 16 years of age, or older, and able to live on their own. Being able to live on their own means that they can do normal activities like cook a meal, dress and bath themselves. They can also take medication, shop for basic needs, and use public or private transportation without help.

- Canadian citizenship, or have made a claim for permanent resident or refugee claimant status, under the Immigration and Refugee Protection Act (Canada). This applies to ALL members of your household.

- No removal order under the Immigration and Refugee Protection Act (Canada) against any household member.

- No money owed for rent or damages to any federally, provincially, or municipally funded housing provider. If any member of your household does owe money for this, you must have an approved repayment agreement in place with the housing provider, or an established repayment schedule with CHAC.

- No convictions on any members of your household for 1) offences involved with rent-geared-to-income assistance, or 2) misrepresenting their income to get rent-geared-to-income assistance. These would be convictions proved by the Landlord and Tenant Board or a court of law.

- No home suitable for year-round living, which you own whether in Canada or another country. If you do own one, you must agree to sell it within six months of moving into Community Housing.

- Your gross annual household income can not exceed the Household Income Limits set under the Housing Services Act (2011). The limits by bedroom size are as follows:

<table>
<thead>
<tr>
<th>Unit Type</th>
<th>For housing in Wellesley &amp; Wilmot Township</th>
<th>For housing in Kitchener, Waterloo, Cambridge AND North Dumfries and Woolwich Townships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bachelor</td>
<td>$24,500</td>
<td>$27,000</td>
</tr>
<tr>
<td>1 Bedroom</td>
<td>$31,000</td>
<td>$34,000</td>
</tr>
<tr>
<td>2 Bedroom</td>
<td>$38,000</td>
<td>$41,500</td>
</tr>
<tr>
<td>3 Bedroom</td>
<td>$43,500</td>
<td>$51,000</td>
</tr>
<tr>
<td>4+ Bedroom</td>
<td>$54,000</td>
<td>$71,000</td>
</tr>
</tbody>
</table>

*Effective January 1, 2018*
The ability to live independently
When you sign the Declaration and Consent on page 11 of the Application, you are saying that:

a) as the applicant or co-applicant you are at least 16 years of age or older, and
b) you can live on your own, with or without supports.

We consider a person with special needs as being able to live on their own, if they can do so with the help of support services.

If you currently receive support services you must provide proof from your current support service provider that:

a) you are able to live on your own with the help of the supportive services that they provide, and
b) that these services will continue once you are housed.

If you need support to live on your own, but do not currently have any, you must arrange for those supports.

What is proof of my status in Canada?
You must provide proof of legal status in Canada, for yourself, and everyone in your household.

- As a Canadian Citizen, you must provide: a Canadian Birth Certificate, Native Status Card, or Citizenship document.
- As a Permanent Resident, you must provide: a Permanent Resident Card or Record of Landing.
- As a Permanent Resident applicant, you must provide: proof that you have applied to Immigration for permanent residency status.
- As a Refugee, you must provide: an Immigration document proving you have been granted refugee status.
- As a Refugee Claimant, you must provide: an Immigration document proving that you have requested status, and that a hearing will be granted.

What is proof of my birth date?
Your birth date is shown on your residency status information. If not, you must provide other documentation which does show your birth date.

How do I apply for a wheelchair accessible unit?
To apply for a wheelchair accessible unit, you must:

- use the standard Community Housing Application,
- include as much information as possible in Section 6 of the Application, and
- have your doctor fill out our medical form, showing your need for an accessible unit.
If I don’t have an income at the time of applying for housing

If you don’t have an income at the time you are filling your housing application, you could still be placed on the waiting list if we confirm this is just a temporary situation. However, because the rent for Community Housing is based on your household’s income, you will not be offered housing until you can prove you have a source of income.

You will need to explain on the application form or in an attached letter why you have no income. For example, you might be living off savings in a bank account while looking for a job or applying for one of the following sources of income:

- Ontario Works (OW)
- Ontario Disability Support Program (ODSP)
- Support payments, child or spousal support
- WSIB
- Employment insurance
- Seniors or other type of Pension
- Support payments required under a sponsorship agreement
- Other

What happens when CHAC or an Access Site receives my application?

- We check your application to make sure that you have included all the information and provided the documents we need. If you have not, we will send you a letter telling you what is missing and will have 30 days to provide the missing information to us.
- Once we confirm that you qualify for Community Housing, we put your name on the waiting list in the order of application date. You will be sent a letter about the status of your application and an information sheet about your file that you will need to refer to if you contact us to discuss your application. Please keep this in a secure location.
- Please note that placement on the waiting list is not a guarantee of housing. Participating housing providers have the right to screen prospective tenants for suitability. They can refuse to offer housing if an applicant has a history of not paying their rent in full and on time, or if after moving out, there was unpaid rent or money owing for damages to the unit.
- If you do not qualify because you owe outstanding arrears (e.g., rent/damages) to a participating housing provider(s), you will not be eligible for placement on the wait list unless you have paid the arrears in full or have a payment plan in place with your housing provider(s). You will need to go and deal with the arrears before we will process your application. If you do not qualify for any other reason, you will get a letter that explains why we cannot put your name on the waiting list.

How do I keep my application current? (30-day rule)

You must keep your application current to continue to qualify for Community Housing.

1. You must inform one of our Access Sites within 30 days if you have changed your:
   - Address
   - Income
   - Phone number
   - Number of members in your family
   - Immigration or refugee status
   - Custody or access for any children
2. You will be mailed an annual update form once a year to make sure we have up-to-date information about your household; that you are still interested in being on the waiting list; and that you still qualify. You must fill out the form and return it to us along with proof of your household’s income. If we do not hear from you, and we cannot contact you, your application will be cancelled.

Why are some sites listed as “Smoke–Free” and how does this affect my application?

Some of the Community Housing sites listed on the application may be designated as “Smoke-Free” sites. This means that if you accept an offer of a unit at a “Smoke-Free” site, you will not be able to smoke in your unit or anywhere in the building, if it is an apartment. This does not mean that there are no smokers in the building or that the unit you will be offered was never occupied by someone who was a smoker. It just means that all new tenants will have a smoke-free lease.

Any of the sites listed on the application could decide to become “Smoke-Free” at any time. If a site goes “Smoke-Free” after you select it, you may still be offered a unit if you did not indicate a preference on your application.

If you have not informed us that you do not want a “Smoke-Free” unit and refuse a unit that is “Smoke-Free”, the offer will be counted as one of your three offers for rent-geared-to-income housing.

Smoke-Free sites are indicated on the Building Selection Form that will be provided to you if you have been approved for a priority status are applying for senior sites or when you are close to being housed.

Answers to some Frequently Asked Questions

How long will I have to wait for Community Housing?
The demand for Community Housing in Waterloo Region is high. The length of time you will spend on the waiting list will depend on:

- **Your number of building selections:** If you choose only a few buildings, you may have to wait longer than someone who has chosen many different buildings. So, choose as many buildings as possible in your application. Look at ‘Can I choose where I want to live?’ below.

- **Building popularity, turnover rates and location:** Some buildings are more popular than others. Some have higher turnover rates (that means more frequent vacancies) than others. The location of the buildings you have chosen can also make a difference.

- **Your status:** Applicants who have Special Priority* status (this means they are victims of domestic violence or human trafficking) or a Local Status will be housed sooner than those without this status.

Unfortunately, there is no way for us to know exactly how long you will be on the waiting list. It can take several years before you are offered housing. You will be provided with a list of average wait times when you are placed on the waiting list, along with confirmation of your application date. To estimate your wait, compare your application date to the average wait time for the size of unit(s) for which you have been approved. For example, if you are on the waiting list for a three bedroom unit, the average wait time is 3+ years. If you applied two years ago, your wait will still be approximately 1+ years.
Can I choose where I want to live?
Yes, you can. In the Application, we ask you to select the geographical areas you want to live in (e.g., Kitchener, Cambridge, Waterloo and/or the townships). If you do not have a priority status, when you are close to being housed, we will ask you to complete a Building Selection Form. We ask that you choose as many buildings as possible. Selecting many buildings may increase your chances of being housed faster. But, you should only select buildings that meet your needs (e.g., location, transportation, work, family, etc.). You will only receive three offers of housing. (Look at ‘How many offers can I refuse’ on page 13). Housing providers only offer you housing in buildings that you have chosen on the Building Selection Form. So, if you change your mind about a building selection, please contact CHAC or an Access Site right away to make the change. If you select new buildings after your initial building selection form is completed, the new buildings will also be given your original application date.

How many bedrooms do I qualify for?
The number of bedrooms you qualify for depends on the number of people in your household.

The largest unit a household will qualify for is:
- One bedroom for a couple, or same-sex partners, plus a bedroom for each additional household member (e.g. the largest unit for a one parent with one child household would be a two-bedroom unit).

The smallest unit a household will qualify for is:
- One bedroom for every two people in the household (e.g. the smallest unit for a household with two parents and three children would be a three-bedroom unit).

How are Community Housing vacancies filled?
When you qualify for Community Housing, we add your name to the waiting list in order of the date of your application. Some applicants will be ranked higher on the waiting list because of their priority or status classification. For example, applicants who have Special Priority status (victims of domestic violence or human trafficking) will be ranked highest on the list.

According to the law in the Housing Services Act, (2011) and to local policies, housing providers must fill vacancies in the following order:

1. Special Priority applicants
2. Terminally Ill Priority applicants
3. Overhoused Priority applicants (current tenants receiving rent-geared-to-income assistance who now only qualify for a smaller sized unit)
4. Sunnyside Priority applicants (for vacancies at 233 and 239 Franklin St., Kitchener only)
5. Local Status applicants – Homeless, Separated Families, Escaping Violence (1 out of every 10 vacancies)
6. Applicants with no Priority or Local Status, by date of application
How do I qualify for Priority or Status on the Waiting List?

**Special Priority**
Special Priority is for people who are victims of domestic violence or human trafficking. You may qualify for Special Priority if you (or someone in your household):

- are being abused, or are at risk of being abused, by someone you currently live with in a familial relationship (spouse or family member) or by someone who has sponsored you as an immigrant to Canada, **OR**
- you were being abused, or were at risk of being abused by a spouse or family member that you have separated from within the last three months, **OR**
- you are currently being trafficked or were trafficked within the last three months.
  
  To apply, complete the ‘Request for Special Priority Status for Victims of Domestic Violence’ **OR** the ‘Request for Special Priority Status for Victims of Human Trafficking’ and attach it to your Application.

**Terminally Ill Priority**
You qualify for the Terminally Ill Priority, if you, or someone in your household:

- have a medically diagnosed terminal illness, with a life expectancy of two years or less; and,
- your household qualifies for rent-geared-to-income assistance. Households with a market rent level income will **not** be considered for this priority.

  To apply, complete ‘Request for Terminally Ill Priority’ and ‘Medical’ forms and attach them to your Application. *(Note: the life expectancy must be confirmed on the medical form by the person’s doctor)*

**Sunnyside Priority (for 60 years of age and older)**
The Sunnyside Priority is for applicants 60 years of age and older who have a direct family member living at Sunnyside Home (*long term care*). It is only for the sites at 233 and 239 Franklin St., Kitchener.

To qualify, you must:

- apply through the Community Housing Access Centre,
- qualify for rent-geared-to-income assistance, and
- provide a letter confirming that a ‘direct family member’ is a resident of Sunnyside Home. That means that your spouse, partner, parent, brother, sister or child lives there. And, that you have an active role in the life and care of this person.

  To apply, attach a letter from staff at Sunnyside Home confirming that a direct family member resides there.
Local Statuses
If you have lived in the Region of Waterloo for the last 12 consecutive months and have a low income, you may qualify for one of three local waiting list status categories as follows:

1. **Homeless:** If your household is currently unsheltered for one of the following reasons, you may qualify for this status:
   - are living on the street (no shelter), **OR**
   - are using the emergency shelter system as your primary residence; **OR**
   - have a home that has recently been destroyed by fire or natural disaster (within the last 3 months); **OR**
   - are waiting to get out of hospital or another treatment facility, cannot return to your previous residence, and will not be released until you find suitable housing.
   - **To apply,** complete the “Request for Homeless Status” form and attach it to your Application.

2. **Separated Families** – If your household has children in the care of Family and Children’s Services of Waterloo Region that will not be returned until adequate housing is found and housing is the only remaining protection issue, you might qualify for this local status.
   - **To apply,** complete the “Request for Separated Families Status” form and attach it to your Application.

3. **Escaping Violence** – If you have applied for Special Priority Status for Victims of Domestic Violence, but are unable to provide proof of co-habitation or are experiencing exceptional risk due to criminal activity, you might qualify for this local status.
   - **To apply,** complete ‘Request for Escaping Violence Status” form and attach it to your Application.

**How will I be contacted for an offer?**
The Community Housing Access Centre does not make offers. When your name comes to the top of a waiting list for an offer, the housing provider that is offering you a unit will phone you. Make sure that you give us a phone number where we can call you during the day. If you do not have access to a telephone during the day, give us the number of a contact person who can pass a message on to you. You need to call the housing provider back right away, or they may offer the unit to the next person on the waiting list. Most housing providers will allow between 24 and 48 hours for you to call before they move on to the next person on the waiting list.

**How many offers can I refuse?**
When you are offered housing, you can refuse two offers without losing your spot on the waiting list. But, if you turn down a third offer, your application will be cancelled. You will then have to apply again, which means that you will be assigned a new application date and returned to the waiting list.

* If you have been granted a Local Status and refuse the first offer of housing, you will lose the Local Status! Your application will be placed on the regular chronological waiting list for the final two offers.
Important Information for Applicants and Current Tenants

My right to appeal a decision by an Access Site or a Housing Provider
As a Community Housing applicant, you can request a review of the following decisions:

- That your household is not eligible for rent-geared-to-income (RGI) assistance;
- That your household is not eligible for special needs housing;
- About the type or size of housing you qualify for;
- The amount of RGI rent/housing charge you must pay;
- About the category in which your household has been placed on the waiting list.

You will receive a standard letter from CHAC or a housing provider with their decision. You may have the right to ask for a review. A Request for Review form will be included with the letter. If you want to formally request a review, you must complete the form and return it to the address listed on the top of the form within 10 business days of receiving the letter. You can take the form in person, or send it by mail or fax to the location noted on the form. Do not bring it back to the Community Housing Access Centre or one of our Access Sites.

Rules for Overhoused RGI households
The number of bedrooms you qualify for depends on the number of people in your household. If the number of people living with you changes, you must report that change to your housing provider. You must do so within 30 days of the change, or you may lose your rent subsidy. Your housing provider will explain what you need to do to remain eligible to receive your rent subsidy.

If the number of people living in your household decreases, you will likely have to move to a smaller unit. If your provider has the size of unit you require, you can be placed on an internal waiting list for a transfer. If your provider does not have the required unit size in your building, or any of their buildings, you must complete an application with the Community Housing Access Centre to transfer to the proper size unit at another location.

Can I transfer to another unit?
Yes, you may transfer to:

a) Another unit that your current Housing Provider looks after. Talk to your Provider about their transfer rules. If they do not have an internal transfer process, you will need to apply again through CHAC.

b) A unit that is looked after by another Housing Provider. You need to apply again through CHAC. Your name will be put on the waiting list for the new site you select, based on the date of this new application for housing.

Can I cancel my application?
Yes, you can cancel your application at any time unless you are an Overhoused tenant. Once your application is cancelled, if you want to go back on the waiting list, you will need to complete a new application and will get a new application date.
Collection and Use of Personal Information

If you have any questions about the collection and use of personal information, please contact the Community Housing Access Centre. See the front page of this guide for contact information.

The Region of Waterloo collects personal information in the Community Housing Application and supporting documents under the Housing Services Act, 2011. The Region uses this information to determine a person’s eligibility for housing, continuation of housing, and the appropriate rent-geared-to-income charge. With consent, the Region may exchange personal information in this application with Access Sites and housing providers to arrange a placement or housing assistance. Personal information may also be exchanged between the Region and other institutions where required or allowed by law.

If you have access to the internet, go to the Region’s website at https://www.regionofwaterloo.ca/en/living-here/find-affordable-housing.aspx.

Forms that you may need to fill out with your application can be printed from the website.

We also have an online Housing Catalogue where you can see pictures and get information about many of the participating Community Housing sites. Go to https://housingcatalogue.regionofwaterloo.ca/ to see the Catalogue. (Note: not all sites in our program are listed. For a complete listing of sites, please refer to the building selection pages on the application form.)

Emergency Shelters and Transitional Housing

For information about regionally funded Emergency Shelters or Transitional Housing, please visit our website at:

Other Co-operative and Non-Profit Housing in Waterloo Region

The Community Housing Providers listed below have rental apartments and townhouses that are not filled with applicants from our waiting list. You must contact each of these offices on your own to get application forms for their subsidized or market rent housing units.

The Providers noted with an asterisk (*) also have some units that are part of our waiting list.

Definitions: AP - Apartments   TH - Townhouses

### WATERLOO

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Bedroom Size(s) in Building/Complex</th>
<th>Type</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alfred Haenchen Co-op</td>
<td>667 Pinerow Cres.</td>
<td>2, 3, 4</td>
<td>AP &amp; TH</td>
<td>519-747-3496</td>
</tr>
<tr>
<td>Beaver Creek Housing Co-op +</td>
<td>590 Bearinger Rd.</td>
<td>1, 2, 3, 4</td>
<td>AP &amp; TH</td>
<td>519-886-1081</td>
</tr>
<tr>
<td>Brighton Yards Co-op +</td>
<td>64 Peppler St.</td>
<td>2, 3, 4</td>
<td>TH</td>
<td>519-886-9242</td>
</tr>
<tr>
<td>Waterloo Mennonite Homes</td>
<td>27 George St.</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-743-5073</td>
</tr>
<tr>
<td>Woodland Terrace N.P. +</td>
<td>302 Erb St. W.</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-886-1341</td>
</tr>
</tbody>
</table>

### KITCHENER

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Bedroom Size(s) in Building/Complex</th>
<th>Type</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asgard Green Co-op +</td>
<td>155 Cherry St.</td>
<td>2, 3, 4</td>
<td>TH</td>
<td>519-742-8273</td>
</tr>
<tr>
<td>Aventine Housing Co-op +</td>
<td>225 Country Hills Dr.</td>
<td>2, 3, 4</td>
<td>TH</td>
<td>519-570-2125</td>
</tr>
<tr>
<td>Bread &amp; Roses Co-op +</td>
<td>307 Queen St. S.</td>
<td>1, 2, 3, 4</td>
<td>AP</td>
<td>519-742-4886</td>
</tr>
<tr>
<td>Cedar Court Non-Profit *</td>
<td>59 Cedar St. N.</td>
<td>1</td>
<td>AP</td>
<td>519-742-3200</td>
</tr>
<tr>
<td>Country Hills Housing Co-op +</td>
<td>715 Doon Village Rd.</td>
<td>2, 3, 4</td>
<td>TH</td>
<td>519-748-2743</td>
</tr>
<tr>
<td>Emanuel Housing Co-op ++</td>
<td>35 Howe Dr.</td>
<td>2, 3, 4</td>
<td>TH</td>
<td>519-743-8373</td>
</tr>
<tr>
<td>Hislacan Homes Non-Profit ++</td>
<td>260 Overlea Dr.</td>
<td>2, 3</td>
<td>TH</td>
<td>519-579-6401</td>
</tr>
<tr>
<td>Hislacan Homes Non-Profit ++</td>
<td>85 Breckenridge Dr.</td>
<td>2, 3</td>
<td>TH</td>
<td>519-894-2990</td>
</tr>
<tr>
<td>KW Multigroup Homes ++</td>
<td>160 Century Hill Dr.</td>
<td>1, 2, 3</td>
<td>AP &amp; TH</td>
<td>519-576-0330</td>
</tr>
<tr>
<td>K-W Urban Native Wigwam *</td>
<td>300 Frederick St.</td>
<td>2, 3, 4</td>
<td>AP &amp; TH</td>
<td>519-743-5868</td>
</tr>
<tr>
<td>Region of Waterloo Community Housing Inc.</td>
<td>199 Elmridge Dr.</td>
<td>1, 2, 3</td>
<td>AP &amp; TH</td>
<td>519-575-4400</td>
</tr>
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</table>
**KITCHENER (continued)**

<table>
<thead>
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</thead>
<tbody>
<tr>
<td>Senioren Haus Concordia *+</td>
<td>483 Ottawa St. S.</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-745-1200</td>
</tr>
<tr>
<td>Shalom Community Co-op +</td>
<td>200 Elmridge Dr.</td>
<td>2, 3</td>
<td>TH</td>
<td>519-742-3201</td>
</tr>
<tr>
<td>Simon Bolivar Co-op</td>
<td>10 The Country Way.</td>
<td>3</td>
<td>TH</td>
<td>519-745-0300</td>
</tr>
<tr>
<td>Sprucewoods Housing Co-op +</td>
<td>5 Benesfort Dr.</td>
<td>2, 3, 4</td>
<td>AP &amp; TH</td>
<td>519-570-0667</td>
</tr>
<tr>
<td>St. Josephs Non-Profit *</td>
<td>181 Courtland Ave. E.</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-745-4860</td>
</tr>
<tr>
<td>Thaler Manor Non-Profit * +</td>
<td>163 Thaler Ave.</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-748-6027</td>
</tr>
<tr>
<td>Valleyview Villas N.P.*</td>
<td>55 Valleyview Rd.</td>
<td>2, 3</td>
<td>TH</td>
<td>519-742-3200</td>
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**CAMBRIDGE**

<table>
<thead>
<tr>
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<th>Type</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Hope Housing Co-op +</td>
<td>111 Woodside Ave.</td>
<td>2, 3</td>
<td>TH</td>
<td>519-623-0281</td>
</tr>
<tr>
<td>Fairview Mennonite Home * +</td>
<td>515 Langs Dr. &amp; 601 Duke St.</td>
<td>Bachelor, 1, 2</td>
<td>60+ AP</td>
<td>519-653-5719</td>
</tr>
<tr>
<td>Grandview Co-op Homes +</td>
<td>58 Stirling MacGregor Dr.</td>
<td>2, 3</td>
<td>AP &amp; TH</td>
<td>519-622-4485</td>
</tr>
<tr>
<td>Millflow Charitable Foundation +</td>
<td>20 Osborne St.</td>
<td>2, 3, 4</td>
<td>TH</td>
<td>519-740-1643</td>
</tr>
<tr>
<td>Preston Heights Housing Cooperative +</td>
<td>633 Parkview Cres.</td>
<td>2, 3</td>
<td>TH</td>
<td>519-653-2172</td>
</tr>
<tr>
<td>St. Luke’s Place * +</td>
<td>1624 Franklin Blvd.</td>
<td>Bachelor, 1, 2</td>
<td>60+ AP</td>
<td>519-658-5183</td>
</tr>
<tr>
<td>St. Peter’s Place</td>
<td>824 King St. E.</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-653-2805</td>
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</table>

**TOWNSHIPS**

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Bedroom Size(s) in Building/Complex</th>
<th>Type</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kirkwood Apartments +</td>
<td>191 Stanley St., Ayr</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-632-8036</td>
</tr>
<tr>
<td>Nith Terrace Non-Profit +</td>
<td>156 Waterloo St., New Hamburg</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-662-2890</td>
</tr>
<tr>
<td>Sprucelawn Non-Profit +</td>
<td>33 Front St., St. Jacobs</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-664-1311</td>
</tr>
<tr>
<td>St. James Manor Non-Profit+</td>
<td>8 Dunke St. N., Elmira</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-669-5852</td>
</tr>
<tr>
<td>Vesper Springs Manor</td>
<td>134 Snyders Rd. E., Baden</td>
<td>1, 2</td>
<td>60+ AP</td>
<td>519-634-8218</td>
</tr>
</tbody>
</table>

*Please Note:* i) The information in this table is intended as a general aid. The information has been generated from the “Affordable Rental Housing Catalogue” published by the Waterloo Region Housing Coalition in February 2001. The Region of Waterloo has released this list, but accepts no responsibility for any inaccuracies, errors or omissions. Nor does the Region guarantee the availability of housing.

ii) (* ) These sites also have some units participating in the waiting list.

iii) (+) These projects have some wheelchair accessible units. Please contact the providers for more information.