The following are the minutes of the Regular Council meeting held at 7:07 p.m. in the Regional Council Chamber, 150 Frederick Street, Kitchener, Ontario, with the following members present: Chair K. Seiling, L. Armstrong, J. Brewer, T. Cowan, D. Craig, R. Deutschmann, T. Galloway, J. Haalboom, R. Kelterborn, G. Lorentz, C. Millar, J. Mitchell, J. Wideman, and C. Zehr.

Members Absent: B. Halloran and S. Strickland

DECLARATIONS OF PECUNIARY INTEREST UNDER THE MUNICIPAL CONFLICT OF INTEREST ACT

K. Seiling declared a pecuniary interest with respect to Item # 2 of the Administration and Finance Committee Summary of Recommendations as he has obtained legal advice due to two of his adult children who own residential properties within the proposed Rapid Transit corridor.

D. Craig declared a pecuniary interest with respect to Item # 2 of the Administration and Finance Committee Summary of Recommendations as he has obtained legal advice due to his son owning property within the area of a proposed station on the rapid transit system.

R. Deutschmann declared a pecuniary interest with respect to Item # 2 of the Administration and Finance Committee Summary of Recommendations as he has obtained legal advice since he and his spouse are shareholders of corporations that have an interest in a property at 10 Duke Street West, Kitchener.

PRESENTATIONS

a) Matt Torigian, Chief of Police, appeared before Council to provide an update on Neighbourhood Policing. He provided a powerpoint presentation, a copy of which is appended to the original minutes. M. Torigian stated this is part of the Police Service commitment to provide updates with the initiatives that have been undertaken. He provided an overview of the zone realignment, completed to equalize the call distribution and the need to be proactive, predictive, precise in terms of service delivery to the communities within the Region. The call for service demand and average response times were highlighted as well as the impact of mental health on hospital wait times and police resources.

Councillors had questions with respect to the definition of citizen generated calls and the targets for proactive time. M. Torigian responded that officers can also generate calls and there is new call software that will allow for more in-depth analysis. No targets for proactive time are set but they anticipate seeing figures in the 20 – 23% range.

A member of Council inquired if the data and new realignment are working and the number of officers that leave the force per year. M. Torigian responded that the data is working and is providing information about where officers need to be deployed and where the problems are occurring. He further noted about 18 – 20 officers are lost each year due to attrition. The “Drive Safe” brochure that was circulated was highlighted and the distribution of it was also discussed.
Some of the Township Mayors expressed concern with the increase in rural response time, noting this needs to be addressed. The issue of responding to by-law enforcement calls was also identified and if the cities and townships need to do a better job at addressing these issues. Brent Thomlison, Deputy Chief, responded that by-law complaints are handled by the municipality but some are backed up by the Police, mainly in response to noise and parking.

The issue of wait times at the hospitals was reviewed and it was noted there are ongoing discussions in relation to this matter.

A request was made in relation to the 2013 budget that councillors have sufficient time to review the Police Services proposal in order to determine what is in the best interest of the community.

The increase in violent crimes was noted and M. Torigian advised the contributing factors are the gang culture, drugs and weapons and they are continually working in those areas.

There was further discussion related to the definition of administrative time, which includes writing reports, attending court, refueling vehicles, breaks and lunch.

A suggestion was made to provide an educational program through the Police Association, with outreach to community and youth specifically. B. Thomlison advised the Ontario Association of Chiefs of Police has a Youth Working Committee working on partnering with Police agencies. He can provide the details if requested.

DELEGATIONS

a) Mark Kreller & Vic Degutis, Kitchener-Waterloo Oktoberfest, appeared before Council to provide a Community Update on the Success of their 2011 Year and the Vision Moving Forward. V. Degutis shared a PowerPoint presentation, a copy of which is appended to the original minutes. He highlighted their history, restructuring, successes and future for the event, including new initiatives. He reviewed the annual economic impact the Festival has on the community and noted it should be identified in the Region’s Strategic Plan. He stated the branding needs to be visible year round and they encouraged active participation in their evolving vision.

b) Mary Ann Wasilka, appeared before Council with respect to Modal Transportation Shift, noting she attended the May 8th Committee meeting with respect to the proposed Grand River Transit fare increases. At that time she had requested consideration of a new fare category and will discuss this further with staff as part of the 2013 budget process. She requested Council consider collecting data regarding modal shifts and how many people specifically use automobiles versus different forms of active transportation. She further questioned which of the programs promoting active transportation in the Region are meeting their goals and objectives.

c) Nicholas Ermeta, Cambridge City Councillor appeared before Council with respect to Item #9 of the Planning and Works Summary regarding E-12-027, Franklin Boulevard Improvements, Pinebush Road to Myers Road, City of Cambridge – Construction Phasing. He stated the roundabout issue has been contentious in his ward and he is here representing the constituents. He requested consideration be given to the motion from the City of Cambridge in regards to this matter and reject the staff recommendation before
Council this evening. He stated this proposal needs time for further consideration as there are a number of unanswered questions. He stated there is confusion over how many roundabouts are being constructed in the first phase and people do not believe their concerns are getting the attention they deserve. He stated the Region needs to do a better job of education and specifically address the concerns about the roundabout near Monsignor Doyle High School. These changes are happening faster than people thought and they need time to adjust to the changes.

J. Wideman brought forward Item # 9 from the Summary of Recommendations of the Planning and Works Committee. J. Wideman commented that six roundabouts were constructed on Ira Needles Blvd. successfully. He stated the proposed Franklin Blvd. construction will reduce the road to one lane and it needs to get done in a timely manner rather than spreading it over three or four years.

A question was raised on the specific location of the roundabouts with a combined two or three lane size, similar to the one constructed at Homer Watson and Block Line. Thomas Schmidt, Commissioner of Transportation and Environmental Services advised he did not have the specific details at this time but they will likely be at the north end. A member of Council expressed concern that approval is being given to the same model that has now been changed once it was constructed. Mike Murray, Chief Administrative Officer noted that the design still needs to be finalized and there is more work to be done before the detailed design is approved. He stated what has been learned will be incorporated into the continued planning and design of these roundabouts.

Members of Council stated the issue of timing is being debated and it is important to get the work completed and not inconvenience the residents for longer than necessary. Some members expressed concern with breaking a commitment to the community and not considering the request of Cambridge Council who know the issues in their community.

D. Craig requested a recorded vote.

MOVED by J. Wideman
SECONDED by G. Lorentz

THAT the Summary of Recommendations of the Planning and Works Committee, dated May 8, 2012, Item 9 be adopted as follows:

1. THAT the Regional Municipality of Waterloo, in order to minimize delays in construction and the impacts on the community, traffic and the cost of construction, take no action with respect to the City of Cambridge’s request to alter the construction phasing as originally planned per Report E-11-047 and as presented to Regional Planning and Works Committee on May 3, 2011 for the Franklin Boulevard Improvements from Pinebush Road to Myers Road. [E-12-027]

CARRIED

Yeas: T. Galloway, J. Haalboom, R. Kelterborn, G. Lorentz, J. Mitchell, K. Seiling, J. Wideman, C. Zehr

Nays: L. Armstrong, J. Brewer, T. Cowan, D. Craig, R. Deutschmann, C. Millar
MINUTES OF PREVIOUS MEETINGS

MOVED by C. Zehr
SECONDED by L. Armstrong

THAT the following Minutes be approved:

a) Council – April 25, 2012
b) Closed Committee – May 8, 2012
c) Planning & Works – May 8, 2012
d) Administration & Finance – May 8, 2012
e) Community Services – May 8, 2012
f) Licensing and Retail Committee – May 8, 2012
g) Closed Licensing and Retail Committee – May 8, 2012

CARRIED

MOVED by T. Cowan
SECONDED by J. Brewer

THAT Council go into Committee of the Whole to consider reports.

CARRIED

FINANCE REPORTS

a) F-12-034, T2012-110 Mannheim Water Treatment Plant Roof Replacement

MOVED by J. Wideman
SECONDED by C. Zehr

THAT the Regional Municipality of Waterloo accept the tender of Flynn Canada Ltd. for the Mannheim Water Treatment Plant Roof Replacement in the amount of $753,802.66 including all applicable taxes. [F-12-034]

CARRIED

b) F-12-035, T2012-010 Regional Road 1 (Snyder’s Road) Resurfacing/Sidewalk, Township of Wilmot and Regional Road 43 (Myer’s Road) Sidewalk, City of Cambridge

MOVED by J. Wideman
SECONDED by C. Zehr

THAT the Regional Municipality of Waterloo accept the tender of Capital Paving Inc., for Regional Road 1 (Snyder’s Road) Resurfacing/Sidewalk in the Township of Wilmot and Regional Road 43 (Myer’s Road) Sidewalk in the City of Cambridge in the amount of $822,043.44 including all applicable taxes. [F-12-035]

CARRIED

c) F-12-036, T2012-004 Trussler Road Reconstruction (Regional Road 70), Bleams Road South to New Dundee Road, Township of Wilmot, City of Kitchener
MOVED by J. Wideman
SECONDED by C. Zehr

THAT the Regional Municipality of Waterloo accept the tender of E & E Seegmiller Limited for Trussler Road Reconstruction (Regional Road 70), Bleams Road South to New Dundee Road, Township of Wilmot, City of Kitchener in the amount of $4,840,854.46 including all applicable taxes. [F-12-036]

CARRIED

COMMITTEE REPORTS

Planning and Works

The Summary of Recommendations of the Planning and Works Committee was presented by Jim Wideman, Chair of the Committee. Item #9 was dealt with under delegations.

MOVED by J. Wideman
SECONDED by G. Lorentz

THAT the Summary of Recommendations of the Planning and Works Committee, dated May 8, 2012, Items 1 to 8 be adopted as follows:

1. THAT the Regional Municipality of Waterloo approve the ultimate implementation of a two-lane roundabout on Ottawa Street at Trussler Road, in the City of Kitchener, all as presented in Report E-12-045 dated May 8, 2012.

2. THAT the Regional Municipality of Waterloo amend Traffic and Parking By-law 06-072, as amended, to:
   a) Add to Schedule 1, No Parking Anytime on both sides of Bridge Street (Regional Road 52) from Northfield Drive (Regional Road 22) to Lexington Road; and
   b) Add to Schedule 24, Reserved Bicycle Lanes Anytime on both sides of Bridge Street (Regional Road 52) between Northfield Drive (Regional Road 22) and Lexington Road

   in the City of Waterloo, as outlined in Report E-12-053 dated May 8, 2012.

3. THAT the Regional Municipality of Waterloo establish a Reurbanization Community Advisory Panel, as described in Report No. P-12-036, dated May 8, 2012, and more specifically:
   a) Approve the attached Terms of Reference for the Reurbanization Community Advisory Panel; and
   b) Direct staff to invite participants to the Reurbanization Community Advisory Panel.

5. THAT the Regional Municipality of Waterloo approve the following regarding implementation of the 2012 Grand River Transit (GRT) fare structure as described in Report No. P-12-055, dated May 8, 2012:

   a) Implement the GRT fare structure as detailed in Table 1 on July 1, 2012;

   b) Coordinate MobilityPLUS fares with conventional transit fares by providing discounted tickets and monthly passes to provide fare parity, as required by the Accessibility for Ontarians with Disabilities Act (AODA) and;

   c) Amend the Region's Fees and Charges By-law No. 12-001 with respect to the approved 2012 GRT fares.

6. THAT the Regional Municipality of Waterloo accept the 2012 Water and Wastewater Monitoring Report summarized in Report E-12-047/P-12-043, dated May 8, 2012, as the account of water supply and wastewater treatment capacity as of December 31, 2011.

7. THAT the Regional Municipality of Waterloo extend, for an additional one year term, the existing agreements to permit the Southern Ontario Locomotive Restoration Society to operate a tourist train and locomotive restoration operation on the Waterloo Spur Railway owned by the Regional Municipality of Waterloo as described in Report CR-RS-12-026/E-12-056 dated May 8, 2012 with such agreements to be to the satisfaction of the Regional Solicitor.

8. THAT the Regional Municipality of Waterloo Receive the report entitled “Strange Street Water Supply System Class Environmental Assessment Update” prepared by Stantec, dated March 2012, according to Report E-12-052 dated May 8, 2012;

   AND THAT Transportation and Environmental Services staff issue the Notice of Completion of Environmental Study Report, and file the Environmental Study Report for public review in accordance with Municipal Class Environmental Assessment requirements.

   CARRIED

Administration and Finance

The Summary of Recommendation of the Administration and Finance Committee was presented by Tom Galloway, Chair of the Committee. Each item was taken separately.

J. Haalboom requested a recorded vote for Items #2 and 3.

With respect to Item #2, some members of Council stated they cannot support the use of public money on legal opinions. Other members of Council advised it is important for all members to participate in the debate and the legislation is not clear enough.

In regards to Item #3, some members were of the opinion that all matters before Committee and Council should be given fair weight and hearing to be more transparent and staff put a lot of time and effort into the reports they prepare. It was noted this motion is to prepare a report in moving towards consent agendas.
MOVED by T. Galloway
SECONDED by G. Lorentz

THAT the Summary of Recommendations of the Administration and Finance Committee dated May 8, 2012, Item 1, be adopted as follows:

1. THAT the Regional Municipality of Waterloo dismiss the Complaint of Activa Holdings Inc., dated March 21, 2012, attached as Appendix “A”, in relation to a building to be located at 267 Grey Silo Road, City of Waterloo, pursuant to Report F-12-032 dated May 8, 2012.

CARRIED

MOVED by T. Galloway
SECONDED by G. Lorentz

THAT the Summary of Recommendations of the Administration and Finance Committee dated May 8, 2012, Item 2 be adopted as follows:


MOTION LOST

Yeas: L. Armstrong, T. Galloway, G. Lorentz, J. Wideman, C. Zehr


Excused (Conflict): D. Craig, R. Deutschmann, K. Seiling

MOVED by T. Galloway
SECONDED by G. Lorentz

THAT the Summary of Recommendations of the Administration and Finance Committee dated May 8, 2012, Item 3 be adopted as follows:

3. THAT staff be directed to bring a report back to implement the consent agenda process for Regional Council and Standing Committee meetings along with any necessary amendments to the Procedural By-law. [CR-CLK-12-005]

CARRIED

Yeas: L. Armstrong, T. Cowan, D. Craig, R. Deutschmann, T. Galloway, R. Kelterborn, G. Lorentz, J. Wideman, C. Zehr

Nays: J. Brewer, J. Haalboom, C. Millar, J. Mitchell, K. Seiling
Community Services

The Summary of Recommendations of the Community Services Committee was presented by Jane Mitchell, Vice-Chair of the Committee.

MOVED by J. Mitchell
SECONDED by J. Haalboom

THAT the Summary of Recommendations of the Community Services Committee dated May 8, 2012, Items 1 and 2, and two reports from closed session, Items 3 and 4, be adopted as follows:

1. THAT the Regional Municipality of Waterloo approve the 2012 Healthy Babies Healthy Children service plan and budget for the delivery of the Healthy Babies Healthy Children Program in Waterloo Region for submission to the Ministry of Children and Youth Services, according to the parameters outlined in Report PH-12-016, dated May 8, 2012.

2. THAT the Regional Municipality of Waterloo approve the Community Housing Update and Proposed 2012 Progress Plan, as described in Report P-12-057, dated May 8, 2012.

3. THAT the Regional Municipality of Waterloo appoint the following persons to the Employment and Income Support Community Advisory Committee:
   - Lou Bellini (Education Representative) for a three-year term ending December 31, 2014;
   - Janet Howitt (Immigration Partnership) for a four-year term ending December 31, 2015;
   - Lee Ann Hundt (Community Employment Linkages Committee) for a four-year term ending December 31, 2015;
   - Bonnie MacPherson (Income Support Caseworker) for a four-year term ending December 31, 2015;
   - Janice Penner (Community Counselling and Support) for a four-year term ending December 31, 2015; and
   - Rebecca Roy (Youth Services) for a four-year term ending December 31, 2015.

4. THAT the Regional Municipality of Waterloo provide the sum of up to $46,000 to K-W Multigroup Homes Inc. (“Multigroup”), a non-profit community housing provider located at 160 Century Hill Drive in the City of Kitchener, by way of a repayable loan from the Housing Reserve Fund for the purpose of making emergency repairs to the property, conditional upon:
   (i) the conclusion of an agreement between the Region and Multigroup providing for re-payment of the loan with interest, with the terms and conditions of such agreement to be to the satisfaction of the Regional Solicitor, and
   (ii) the Region receiving a collateral mortgage from Multigroup in the amount of up to $46,000 as security for the loan, which mortgage is to be registered on title to the Multigroup property.

THAT the Regional Municipality of Waterloo request, on behalf of Multigroup, the consent of the Ministry of Municipal Affairs and Housing pursuant to the Housing Services Act for the disposition of a portion of the lands currently owed by Multigroup, being a vacant separate parcel of approximately 1.62 acres, and described as Plan of Subdivision 1375, Block 425 in the City of Kitchener.
Economic Development and Promotion

The Summary of Recommendations of the Economic Development and Promotion (EDP) Committee was presented by Tom Galloway, Chair of the Committee. There was discussion about more promotion of the use of GRT buses for community events. It was noted there is criteria in the EDP policy for transportation services and GRT does deal directly with smaller requests. It was suggested the request can be reviewed in conjunction with GRT’s marketing and advertising budget and as part of the Transportation Master Plan.

A concern was raised with respect to grants going to the same organizations every year and if there are other groups that could also benefit from the grants. T. Galloway advised the Committee will be reviewing the policy in the Fall.

MOVED by T. Galloway
SECONDED by J. Wideman

THAT the Summary of Recommendations of the Administration and Finance Committee dated May 16, 2012, Items 1 and 2 be adopted as follows:

1. THAT the Regional Municipality of Waterloo approve the following 2012 Economic Development and Promotion grants totaling $154,600 with $149,000 to be funded from the 2012 budget for Economic Development and Promotion and the balance of $5,600 from the 2012 operating budget contingency:

   - Junior Achievement of the Waterloo Region $21,600
   - Waterloo Region Small Business Centre $50,000
   - Business Education Partnership of Waterloo Region $8,000
   - Cambridge Highland Games $10,000
   - K-W Oktoberfest $65,000

2. THAT the Regional Municipality of Waterloo approve the 2012 annual Economic Development and Promotion funding for the Regional Float, up to $10,000, from the Capital Levy Reserve Fund.

CARRIED
<table>
<thead>
<tr>
<th>Sector</th>
<th>Name</th>
<th>Max Term Ending</th>
</tr>
</thead>
<tbody>
<tr>
<td>Area Municipalities</td>
<td>Shane Turner (Director of Bylaws, City of Kitchener)</td>
<td>2022</td>
</tr>
<tr>
<td></td>
<td>Jim Olender (Councillor, Township of Wellesley)</td>
<td>2022</td>
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<tr>
<td></td>
<td>Leah Bozic (Senior Economic Development Officer, City of Cambridge)</td>
<td>2022</td>
</tr>
<tr>
<td>Community Based Justice</td>
<td>Chris Cowie (Executive Director, Community Justice Initiatives)</td>
<td>2021</td>
</tr>
<tr>
<td></td>
<td>Dr. Joan Nandlal (Executive Director, John Howard Society)</td>
<td>2022</td>
</tr>
<tr>
<td>Education</td>
<td>John Shewchuk (Director of Communications and Chief Managing Officer, WCDSB)</td>
<td>2017</td>
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<tr>
<td></td>
<td>Jeff Klinck (Vice-Principal Grand River Collegiate, WRDSB)</td>
<td>2018</td>
</tr>
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<td></td>
<td>Wayne Morris (Chair of Community Safety &amp; Human Services Programs, Conestoga College)</td>
<td>2017</td>
</tr>
<tr>
<td>Local Police</td>
<td>Superintendent Barry Zehr (Superintendent of Corporate Resources, WRPS)</td>
<td>2020</td>
</tr>
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<td></td>
<td>Inspector Kevin Thaler (Executive Officer to the Chief, WRPS)</td>
<td>2022</td>
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<tr>
<td>Mental Health and Addictions</td>
<td>Don Roth (Executive Director, Canadian Mental Health Association Grand River Branch)</td>
<td>2019</td>
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<td>Neighbourhood Development</td>
<td>Laurie Strome (Chair, Sunnydale Neighbourhood Association)</td>
<td>2016</td>
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<td></td>
<td>Courtney Storey (Executive Director, Alison Neighbourhood Association)</td>
<td>2022</td>
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<tr>
<td>Community and Economic Development</td>
<td>Bill Davidson (Executive Director, Langs)</td>
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<td>Community Representatives</td>
<td>Steve Sherrer (Chief Operating Officer, Lutherwood)</td>
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<td></td>
<td>Tom Brenner</td>
<td>2017</td>
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<td></td>
<td>Kathryn McGarry</td>
<td>2017</td>
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<td></td>
<td>Frank Johnson</td>
<td>2022</td>
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<td></td>
<td>Sharon Ward-Zeller</td>
<td>2022</td>
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<tr>
<td>Priority Populations</td>
<td>Youth: Sandy Dietrich-Bell (Executive Director, ROOF)</td>
<td>2017</td>
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<td>LGBTQ: Sue Weare (Rainbow Coalition)</td>
<td>2022</td>
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<tr>
<td>Violence Prevention</td>
<td>Mary Zilney (Chief Executive Officer, Women’s Crisis Services)</td>
<td>2016</td>
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<tr>
<td></td>
<td>Kim Clark (Executive Director, Victim Services)</td>
<td>2022</td>
</tr>
</tbody>
</table>

Ex-officio

Commissioner of Social Services: Mike Schuster; Alternate: Angela Pye
Medical Officer of Health: Dr. Liana Nolan; Alternate: Sharlene Sedgwick Walsh
Executive Director of Family and Children Services: Alison Scott; Alternate: Pat Gillis
OTHER MATTERS UNDER COMMITTEE OF THE WHOLE

a) Memo: Funding of Discretionary Benefits Program – July to December 2012
(Re: SS-12-019, Impact of Provincial Budget on Employment and Income Support Programs)

A concern was expressed with the use of the Tax Stabilization Reserve Fund for this program and that there needs to be an exit strategy in place. M. Murray stated the intent of this would be to act as a stop gap measure and the funding would end in December 2012 and a decision would be made at that time.

There was discussion about dealing with the matter prior to budget or at budget time. Staff was directed to provide Council with a prioritized list of discretionary benefits and financial impacts prior to or as part of the 2013 Budget process, as required.

G. Lorentz requested a recorded vote.

MOVED by T. Galloway
SECONDED by J. Mitchell

THAT the Regional Municipality of Waterloo authorize the continuance of discretionary benefits for the balance of 2012, as outlined in report SS-12-019, dated May 8, 2012.

CARRIED


Nays: J. Haalboom

MOVED by T. Galloway
SECONDED by J. Wideman

That the Regional Municipality of Waterloo authorize the resulting over expenditure in the 2012 Discretionary Benefits Operating Budget.

CARRIED

b) Memo: Ontario Works Caseload: April 2012

Received for information
MOVED by G. Lorentz
SECONDED by J. Haalboom

THAT Committee of the Whole rise and Council resume.

CARRIED

MOVED by J. Wideman
SECONDED by T. Cowan

THAT Council adopt the proceeding of the Committee of the Whole.

CARRIED

OTHER BUSINESS

L. Armstrong stated he has been requested by residents of Petersburg to have the speed limit reduced from 60 kmh to 50 kmh. This was referred to staff.

ENACTMENT OF BY-LAWS – (FIRST, SECOND & THIRD READINGS)

MOVED by C. Millar
SECONDED by C. Zehr

a) THAT a By-law to Amend By-law 06-072, as Amended, Being the Region’s Traffic and Parking By-law (Reserved Bicycle Lanes, Bridge Street (Regional Road 52), City of Waterloo) be read a first, second and third time, finally passed and numbered 12-014 signed by the Regional Chair and Regional Clerk and sealed with the Regional Seal.

b) THAT a By-law to Confirm the Actions of Council of May 16, 2012 be read a first, second and third time, finally passed and numbered 12-015 signed by the Regional Chair and Regional Clerk and sealed with the Regional Seal.

CARRIED

ADJOURN

MOVED by J. Brewer
SECONDED by T. Cowan

THAT the meeting adjourn at 10:10 p.m.

CARRIED

REGIONAL CHAIR, K. Seiling

REGIONAL CLERK, K. Fletcher
## Call for Service Demand

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<tr>
<th>TOTAL CAD Occurrences</th>
<th>2010</th>
<th>2011</th>
<th>Percentage Increase</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>277,232</td>
<td>299,302</td>
<td>8.0%</td>
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<tr>
<td>Citizen Generated Calls</td>
<td>94,762</td>
<td>97,930</td>
<td>3.3%</td>
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### 2011 Top Ten Citizen Generated Calls

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<thead>
<tr>
<th>Rank</th>
<th>Call Description</th>
<th>Frequency</th>
<th>New Call Every...</th>
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<tbody>
<tr>
<td>1</td>
<td>Bylaw Complaint</td>
<td>9,520</td>
<td>55 minutes</td>
</tr>
<tr>
<td>2</td>
<td>Injured/Sick Person</td>
<td>6,160</td>
<td>1 hour, 25 minutes</td>
</tr>
<tr>
<td>3</td>
<td>Compassionate to Locate</td>
<td>6,109</td>
<td>1 hour, 26 minutes</td>
</tr>
<tr>
<td>4</td>
<td>Motor Vehicle Collision-Property Damage</td>
<td>5,821</td>
<td>1 hour, 30 minutes</td>
</tr>
<tr>
<td>5</td>
<td>Domestic Dispute</td>
<td>5,786</td>
<td>1 hour, 31 minutes</td>
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<tr>
<td>6</td>
<td>Theft Under $5000</td>
<td>4,561</td>
<td>1 hour, 55 minutes</td>
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<tr>
<td>7</td>
<td>Alarm</td>
<td>3,819</td>
<td>2 hours, 18 minutes</td>
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<tr>
<td>8</td>
<td>Driving Complaint</td>
<td>3,587</td>
<td>2 hours, 27 minutes</td>
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<tr>
<td>9</td>
<td>Unwanted Person</td>
<td>3,219</td>
<td>2 hours, 43 minutes</td>
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<tr>
<td>10</td>
<td>Administrative/Routine Detail</td>
<td>2,964</td>
<td>2 hours, 57 minutes</td>
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# Emergency Response Times

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<tr>
<th>Divisions</th>
<th>2010</th>
<th>2011</th>
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<tbody>
<tr>
<td>Div 1</td>
<td>7.5</td>
<td>7.1</td>
</tr>
<tr>
<td>Div 2</td>
<td>8.5</td>
<td>8.0</td>
</tr>
<tr>
<td>Div 3</td>
<td>7.7</td>
<td>7.6</td>
</tr>
<tr>
<td>1A</td>
<td>11.0</td>
<td>12.2</td>
</tr>
<tr>
<td>3A</td>
<td>10.0</td>
<td>11.7</td>
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<tr>
<td>Urban Divisions:1,2,3</td>
<td>7.9</td>
<td>7.5</td>
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<tr>
<td>Urban Divisions:N,C,S</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Region-wide - Urban Divisions</td>
<td>Actual Units Fielded</td>
<td>Emergency Response Time</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>---------------------</td>
<td>-------------------------</td>
</tr>
<tr>
<td>Time Block</td>
<td></td>
<td>5 min.</td>
</tr>
<tr>
<td>Fielded Patrol Units PER DAY*</td>
<td>138.0</td>
<td>164.2</td>
</tr>
<tr>
<td>Current Authorized Patrol</td>
<td>281</td>
<td>72</td>
</tr>
</tbody>
</table>

*One Day, Afternoon, and Night shift per day.
CRISIS INTERVENTION

In 2011...

• 1543 community members were involved with the police for mental health issues. Of these, 14 people were dealt with more than four times.

• 831 people were involved with the police for Attempt Suicide calls. Over 72 of those people were dealt with more than twice.

Police are required under the Mental Health Act to attend the hospital with the detainee. The impact of hospital wait times are affecting police resources.

In 2011, a total of 1,155 hours were spent by an officer waiting at a hospital with a suicidal person. An additional, 966 hours were spent waiting with persons with mental health issues.

A work-time equivalent of four police officers and approximately $500,000.
Crime Severity Index, Kitchener-Cambridge-Waterloo CMA


<table>
<thead>
<tr>
<th>Year</th>
<th>Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006</td>
<td>79.67</td>
</tr>
<tr>
<td>2007</td>
<td>71.21</td>
</tr>
<tr>
<td>2008</td>
<td>68.8</td>
</tr>
<tr>
<td>2009</td>
<td>73.94</td>
</tr>
<tr>
<td>2010</td>
<td>67.96</td>
</tr>
</tbody>
</table>
ONGOING AND UPCOMING EFFICIENCIES

• Differential Police Response
• New Patrol Shift Schedule
• Supervision analysis
• Communications Centre analysis
• Criminal Investigations
The Waterloo Regional Police Service is committed to developing leaders in crime prevention and law enforcement in a community partnership to improve safety and the quality of life for all people.
CANADA’S GREATEST BAVARIAN FESTIVAL!

October 5 – 13
2012

www.oktoberfest.ca
Our Journey
Our Success
Celebrate!

• Economic benefit of $21M annually ... close to $1B
• Over 50 not-for-profits benefit from the festival

... to simply have some serious fun!

www.oktoberfest.ca
Our Future
THE REGIONAL MUNICIPALITY OF WATERLOO
ECONOMIC DEVELOPMENT AND PROMOTION COMMITTEE

Summary of Recommendations to Council

The Economic Development and Promotion Committee recommends as follows:

1. THAT the Regional Municipality of Waterloo approve the following 2012 Economic Development and Promotion grants totaling $154,600 with $149,000 to be funded from the 2012 budget for Economic Development and Promotion and the balance of $5,600 from the 2012 operating budget contingency:

   Junior Achievement of the Waterloo Region $21,600
   Waterloo Region Small Business Centre $50,000
   Business Education Partnership of Waterloo Region $8,000
   Cambridge Highland Games $10,000
   K-W Oktoberfest $65,000

2. THAT the Regional Municipality of Waterloo approve the 2012 annual Economic Development and Promotion funding for the Regional Float, up to $10,000, from the Capital Levy Reserve Fund.

May 16, 2012