



## Region of Waterloo — Council Strategic Plan Review Session

Agenda: Thursday, October 25, 2012

Waterloo Region Emergency Services Training &  
Research Complex  
1001 Erb's Road, RR#3 – Gate 3  
Waterloo, ON., N2J 3Z4  
8:30 a.m. – 1:00 p.m. (includes lunch)

---

*Meeting facilitated by Glenn Pothier – GLPi Consulting. All timings are approximate.*

**8:30 Continental Breakfast**

**9:00 Opening Remarks**

- Chair Ken Seiling and CAO Mike Murray

**9:15 State of the Region Update**

- Overview presentation [M. Murray]
  - Contextual overview; Key strategic plan successes to date; Issues, challenges and opportunities
- *Questions re: the presentation and/or strategic plan progress*
- Discussion: What else has changed or is changing that should inform the strategic plan tune-up — what are other issues, challenges, and opportunities?

**10:30 Health Break**

**10:40 The Strategic Plan Tune-Up**

- 'Steering and headlights' (Focus Areas and Strategic Objectives check — are we still aimed in the right direction/is the priority emphasis right?)
- 'Brakes' (Is there anything we should stop doing or put on hold?)
- 'Speedometer' (Is the action implementation pacing and timing right — anything to accelerate/decelerate?)
- 'Interior' (Are any organizational or administrative refinements required?)
- 'Engine' (Any other ideas/refinements to maximize performance?)

**11:10 Exploring Key Issues/Questions**

**11:40 The Next Major Strategic Plan Update**

- What's on your radar? Big or small ticket items?

**11:50 Open Forum and a Look Ahead**

- Additional participant comments, ideas, issues
- Next steps — update report to Council

**11:55 Closing Remarks and Adjournment (followed by lunch at noon)**

# DIRECTIONS TO WATERLOO REGION EMERGENCY SERVICES TRAINING & RESEARCH COMPLEX

**DOCS #131014 - Map**

