Meeting facilitated by Glenn Pothier – GLPi Consulting. All timings are approximate.

8:30  Continental Breakfast

9:00  Opening Remarks
- Chair Ken Seiling and CAO Mike Murray

9:15  State of the Region Update
- Overview presentation [M. Murray]
  - Contextual overview; Key strategic plan successes to date; Issues, challenges and opportunities
  - Questions re: the presentation and/or strategic plan progress
  - Discussion: What else has changed or is changing that should inform the strategic plan tune-up — what are other issues, challenges, and opportunities?

10:30 Health Break

10:40 The Strategic Plan Tune-Up
- ‘Steering and headlights’ (Focus Areas and Strategic Objectives check — are we still aimed in the right direction/is the priority emphasis right?)
- ‘Brakes’ (Is there anything we should stop doing or put on hold?)
- ‘Speedometer’ (Is the action implementation pacing and timing right — anything to accelerate/decelerate?)
- ‘Interior’ (Are any organizational or administrative refinements required?)
- ‘Engine’ (Any other ideas/refinements to maximize performance?)

11:10 Exploring Key Issues/Questions

11:40 The Next Major Strategic Plan Update
- What’s on your radar? Big or small ticket items?

11:50 Open Forum and a Look Ahead
- Additional participant comments, ideas, issues
- Next steps — update report to Council

11:55 Closing Remarks and Adjournment (followed by lunch at noon)
DIRECTIONS TO WATERLOO REGION EMERGENCY SERVICES
TRAINING & RESEARCH COMPLEX

FROM 401:
EXIT AT HWY. 6 KITCHENER
TAKE EXIT 7/0 TO STATFORD
TAKE EXIT FISCHER-HALLMAN
NORTH (LEFT AT
TRAFFIC LIGHTS)
LEFT ON ERB ST. W.

GATE 1
ADMINISTRATION BUILDING
MAIN SCALE (COMMERCIAL
VEHICLES)

GATE 2
TRANSFER STATION
(SMALL VEHICLES)

GATE 3
EMERGENCY SERVICES
TRAINING & RESEARCH
COMPLEX

WRESTRC Training Complex