Present were: Chair S. Strickland, L. Armstrong, J. Brewer, T. Cowan*, D. Craig*, R. Deutschmann, T. Galloway, J. Haalboom, B. Halloran, R. Kelterborn, G. Lorentz, C. Millar, J. Mitchell, K. Seiling, J. Wideman* and C. Zehr

MOTION TO GO INTO CLOSED SESSION

MOVED by C. Millar
SECONDED by J. Wideman

THAT a closed meeting of the Community Services, Administration and Finance and Planning and Works Committees be held on Tuesday, March 20, 2012 at 8:30 a.m. in the Waterloo County Room, in accordance with Section 239 of the Municipal Act, 2001, for the purposes of considering the following subject matters:

- personal matters about identifiable individuals – committee appointments
- proposed or pending disposition of land in the City of Kitchener
- personal matters about identifiable individuals – committee appointments
- labour relations
- personal matters about identifiable individuals
- proposed or pending disposition of land in the City of Kitchener

CARRIED

MOTION TO RECONVENE INTO OPEN SESSION

MOVED by L. Armstrong
SECONDED by T. Cowan

THAT the meeting reconvene into open session.

CARRIED

DECLARATIONS OF PECUNIARY INTEREST UNDER THE MUNICIPAL CONFLICT OF INTEREST ACT

None declared.

PRESENTATIONS

- Bill Davidson, Executive Director, Langs Farm, addressed the Committee regarding the three new community facilities in Waterloo Region; a copy of his presentation is appended to the original minutes.
Alison Scott, Executive Director, Family and Children’s Services of Waterloo Region, provided an overview of the agency’s role and the partnership established with Langs Farm. She described the Family Centre facility, which is scheduled to have its grand opening in June 21, 2012. She highlighted the various community partners and described the unique partnership with Region of Waterloo staff.

* J. Wideman left the meeting at 9:11 a.m.

B. Davidson highlighted the features of the new North Dumfries Community Complex facility located in Ayr, the partnership with Langs Farm and the programs offered at the new facility. He summarized the fundraising efforts and the interest expressed by agencies seeking to use the facility for outreach programs.

* J. Wideman returned to the meeting at 9:16 a.m.
* D. Craig left the meeting at 9:20 a.m.

B. Davidson concluded the presentation with a history of Langs Farm and described the Langs Community Hub which was completed in Fall 2011. He highlighted the community partners and the programs and services offered. He stated that Langs Farm welcomes future opportunities to work with the Region on collaborative projects.

A. Scott and B. Davidson responded to Committee questions about co-location partners, tenancy arrangements and the number of residents being served. The Committee congratulated Langs Farm and its partners in establishing facilities offering greater access to programs and services in Waterloo region.

* T. Cowan left the meeting at 9:27 a.m.

**REPORTS – Public Health**

a) PH-12-007, C-EnterNet Collaboration Update

Dr. Liana Nolan, Commissioner/Medical Officer of Health, introduced Barb Marshall and Dr. Katarina Pintar from the Public Health Agency of Canada and Nancy Sittler, Public Health Inspector, who were in attendance in support of the report.

Chris Komorowski, Manager, Food Safety, Recreational Water Programs and Cambridge & Area Team, provided a summary of the report.

In response to a Committee question about the reported incidents of illness, Dr. Hsiu-Li Wang, Associate Medical Officer of Health, stated that most incidents are related to recreational water use and that wells don’t usually contribute to enteric illnesses.

MOVED by J. Wideman
SECONDED by T. Galloway

**THAT the Regional Municipality of Waterloo:**

(a) enter into a further agreement with the Government of Canada for the continuation of the C-EnterNet program subject to terms and conditions that are agreeable to the Medical Officer of Health and Regional Solicitor; and

(b) direct staff to report back, as needed on a regular basis, in relation to pertinent developments or other updates concerning the C-EnterNet program;
AND THAT a copy of this report be sent to the Chief Medical Officer of Health for the Province of Ontario and the provincial scientific agency Public Health Ontario, to inform them of the results of these C-EnterNet initiatives.

CARRIED

b) PH-12-008, Private Drinking Water – Program Enhancements

Dave Young, Director, Health Protection & Investigation, summarized the planned awareness campaign to be launched in 2012, the number of private water supplies in the Region and the partnerships established.

Staff responded to Committee comments about database information gaps and the monitoring and facilitation of decommissioning private wells. D. Young advised that the responsibility lies with the Ministry of the Environment but that the provincial regulation has deficiencies.

Thomas Schmidt, Commissioner, Transportation and Environmental Services, stated that the Region has offered funds to have wells decommissioned and that the province has started a funding program, too. He advised that the Region has done a reasonable job in trying to address the wells but challenges exist in private settings.

* D. Craig returned to the meeting at 9:37 a.m.

In response to a Committee suggestion that the province be reminded that municipalities are concerned about potential contamination of drinking water, T. Schmidt stated that decommissioning of private wells is part of the local Source Protection Plan and that staff can prepare an update report for a future Planning and Works Committee meeting.

Received for information.

c) PH-12-009, Small Drinking Water Systems Update

D. Young indicated that this report deals with privately owned water systems and not municipal water. Regional staff undertake ongoing follow-up inspections depending on the type of water supply and participants have been cooperative with the processes.

Received for information.

d) PH-12-011, 100% Provincial Funding to Support Implementation of Panorama

Dr. Nolan made introductory comments about the initial funding and the benefits of the program.

MOVED by T. Galloway
SECONDED by J. Mitchell

THAT the Regional Municipality of Waterloo accept 100% funding in the amount of $32,951 from the Province to offset costs associated with the Public Health Department’s preparation for Phase 1 of Panorama;

AND THAT the 2012 Operating Budget for Public Health be increased by $32,951 gross and $0 net Regional levy, as outlined in Report PH-12-011, dated March 20, 2012.

CARRIED
REPORTS – Planning, Housing & Community Services

e) P-12-042, Waterloo Region Museum – 2011 Highlights and Plans for 2012

Rob Horne, Commissioner, Planning, Housing and Community Services, introduced the report.

Tom Reitz, Manager/Curator, gave a presentation to the Committee about the activities at the Museum; a copy is appended to the original minutes. He provided details about attendance, media support, international interest, community collaborations and the status of the Museum’s goals and objectives. He highlighted the noteworthy collections and the development of the education market, including upcoming Fairs and Festivals. He extended his appreciation to the volunteers, donors and to Regional staff who have been involved in the overwhelming success of the Waterloo Region Museum.

* T. Cowan returned to the meeting at 9:50 a.m.

The Committee congratulated staff on the success of the museum.

In response to a Committee inquiry about the Regional policy prohibiting political parties from accessing Regional facilities for events, Mike Murray, Chief Administrative Officer, advised that a comprehensive review is currently underway on this issue.

Received for information.

REPORTS – Social Services

f) SS-12-013, All Roads Lead to Home: The Homelessness to Housing Stability Strategy for Waterloo Region – Policy Framework

Mike Schuster, Commissioner, Social Services, introduced the report.

Marie Morrison, Manager, Social Planning, gave a presentation to the Committee; a copy is appended to the original minutes. She provided an overview of the met objectives, the timelines for the Policy Framework and the Action Framework and summarized the process for updating the strategy. She reiterated the Region’s role in working towards housing stability and the collaborative efforts with community partners. The Policy Framework will be finalized by the end of March 2012 and a copy of the complete report will be provided for the Councillors’ Library.

The Committee expressed its desire for the business community to be as involved in the initiatives as the local social service agencies. M. Morrison advised that a communications strategy is being developed to reach out to all community groups and organizations.

In response to a Committee inquiry about duplication of services being offered by agencies involved in the strategy, M. Morrison stated that this issue is addressed in the Policy Framework with the goal to build on the strengths of the involved agencies. M. Schuster added that the action plans being developed will provide partners with a clear direction and may serve to reduce duplication.

MOVED by L. Armstrong
SECONDED by G. Lorentz

THAT the Regional Municipality of Waterloo endorse the Policy Framework for All Roads Lead to Home: The Homelessness to Housing Stability Strategy for Waterloo Region (2012);

CARRIED

g) SS-12-012, Homelessness Partnering Strategy – Waterloo Urban Native Wigwam Project

MOVED by J. Wideman
SECONDED by G. Lorentz

THAT the Regional Municipality of Waterloo approve entering into an agreement with Kitchener Waterloo Urban Native Wigwam Project, up to a maximum amount of $33,900 for the period April 1, 2012 to March 31, 2014, subject to receipt of Federal Government funding, as outlined in Report SS-12-012, dated March 20, 2012.

CARRIED

h) SS-12-014, Provincial Homelessness Funding 2012 – Additional Request

M. Schuster provided a summary of the report and the request being recommended.

MOVED by T. Cowan
SECONDED by C. Millar

THAT the Regional Municipality of Waterloo approve the attached “Provincial Homelessness Business Case to Support Additional 2012 Funding” as part of the 2012 budget submission to the Province’s Ministry of Community and Social Services, as outlined in Report SS-12-014, dated March 20, 2012.

CARRIED

i) SS-12-015, Revised Terms of Reference for the Employment and Income Support Community Advisory Committee

MOVED by J. Mitchell
SECONDED by B. Halloran

THAT the Regional Municipality of Waterloo approve the revised Terms of Reference for the Employment & Income Support Community Advisory Committee (EISCAC) as described and provided in Report SS-12-015, dated March 20, 2012.

CARRIED

j) SS-12-016, Community Outreach Program Reallocation Plan and Purchase of Service Agreement Request

M. Schuster provided an overview of the report, indicating that the proposed reallocation would include funding for a new site at the YWCA in downtown Kitchener.
MOVED by C. Zehr  
SECONDED by J. Mitchell

THAT the Regional Municipality of Waterloo approve additional funding for Community Outreach Program sites through the enhancement summary outlined in report SS-12-016 and detailed in Appendix B;

AND THAT the Regional Municipality of Waterloo approve entering into a Purchase of Service Agreement with the Kitchener-Waterloo Young Women’s Christian Association (YWCA Kitchener-Waterloo) as the sponsoring agency for the proposed Community Outreach Program site at the Downtown Community Centre, Kitchener, in the amount of $33,264 to be funded through the Social Development Program budget in a form satisfactory to the Regional Solicitor and the Commissioner of Social Services as outlined in report SS-12-016, dated March 20, 2012.

CARRIED

INFORMATION/CORRESPONDENCE

a) Memo: Update: Replacement of Technology for Delivery of Social Assistance  
Received for information.

b) Memo: Updated New Housing Stability Brochures  
Staff distributed the brochures to Committee members and M. Schuster stated that the Seniors information brochure is a particularly popular and useful publication.  
Received for information.

c) Memo: Ontario Works Caseload: February 2012  
Received for information.

OTHER BUSINESS

a) Council Enquiries and Requests for Information Tracking List was received for information.

b) Councillor Mitchell advised that a successful Community Forum was held yesterday at the Kitchener City Hall Rotunda, hosted by Social Services staff and members of the Employment and Income Support Community Advisory Committee.

* J. Wideman left the meeting at 10:28 a.m.

c) In response to a Committee question about the planned distribution of the 2012 Housing Options for Older Adults Living in Waterloo Region, staff advised that the document has been distributed widely within the Region and is available on the Region’s website.

d) Councillor Armstrong conveyed his concerns about lengthy wait times at Emergency Services at a local hospital; Chair Strickland offered options for sharing his concerns with the hospital.
NEXT MEETING – April 17, 2012 at 1:00 p.m.

ADJOURN

MOVED by T. Cowan
SECONDED by C. Millar

THAT the meeting adjourn at 10:33 a.m.

CARRIED

COMMITTEE CHAIR, S. Strickland

COMMITTEE CLERK, S. Natolochny
Presentation to Community Services Committee of Regional Council
March 20, 2012
Introduction

- Overview of three new community facilities in Waterloo Region which includes the Family Centre, North Dumfries Community Complex, Langs Community Hub
- Each building received federal infrastructure funding, two received matching provincial funding
- Each project launched a capital campaign
- Facilities are unique in their designs and based on the needs of their local communities
- Community partnerships are fundamental to the new buildings
Brief Overview of Family and Children’s Services of Waterloo Region

Our job is to protect children who are exposed to serious harm or risk:

- Child abuse (physical, sexual, emotional)
- Abandonment
- Family violence
- Neglect/ Caregiver Capacity due to difficulties with Addictions and or Mental Health

In 2010-11 Family and Children’s Services ... 

- Responded to 7100 referrals of children in need of protection
- Helped 4600 families solve the problems that had placed their children at risk
- Cared for 900 children needing to be looked after outside of their families
- Found adoptive families for 65 children
Description of the Family Centre

- 80% of families served by Family and Children's Services need help from 2 – 5 other services to address their needs
- For families, needing to attend different services in different agencies in different locations can present a logistical nightmare
- The harder it is to get services, the less likely it is that families are going to get the help they need
- Social, Educational and Recreational space for community programming
- 60,000 sq.ft. community hub
- Melloul Blamey contractor/SRM Architects
- $5.3 Million grant from the Government of Canada and the Province of Ontario to build the $8 Million Family Centre
- Capital Campaign goal: $2.5 Million
- Grand Opening June 21 2012
FCS Community Partnerships

- Co-located with KidsAbility and The Alliance for Children and Youth
- Sec. 23 Classrooms through Waterloo Region District School Board
- Additional 7,000 sq. ft. available for lease
- Various meeting rooms for individual treatment, group programming by over 20 partner agencies and community groups
- Training facility for regional and provincial training
- Partnership development with local arts community and various sports clubs
FCS Partnerships with Region of Waterloo

- Healthy Babies Healthy Children
- Child Care Special Needs Resourcing Partnership
- Children’s Planning Table
- Best Start Child and Family Centre
- Crime Prevention Council
The Family Centre
Family & Children’s Services of Waterloo Region
Brief Overview of the North Dumfries Community Complex

- 87,822 sq. ft facility
- $13 million dollars in infrastructure funding from the North Dumfries Township, Province of Ontario and the Federal Government
- Centre for the Community Group has committed to raise $2.15 million
- Building designed by WGD Architects and built by Melloul Blamey Construction
- Opened in August 2011
Description of the Community Complex

- an inviting community gathering place for all, young and old
- single pad NHL sized arena surface with 950 seats
- a walking track, a senior's lounge, banquet hall, and a youth room
- meeting rooms
- 3 soccer fields and an outdoor splash pad
Community Complex Partnerships

- Co-located with the North Dumfries Community Health Centre (Langs Satellite)
- Ontario Early Years Program
- Used by a variety of sports organizations such as Ayr Minor Soccer, Ayr Minor Hockey, Ayr Skating Club
- Increased interest by agencies in the use of the space (e.g. Community Support Connections Exercise Group)
North Dumfries Partnership with the Region of Waterloo

- Peer Health Worker Program
- Peer Nutrition Worker
- Healthy Smiles Program
North Dumfries Community Complex
2958 Greenfield Rd. Ayr
Brief Overview of Langs

- Neighbourhood organization with 34 years of experience in the Cambridge community
- Community Health Centre (CHC)
  - North Dumfries CHC Satellite
- Community Services
  - Early Years
  - Youth and Teen Centre
  - Resource Centre
  - Adult and Seniors Programs
  - Volunteers
- Partnership Services
- Diabetes Education Program/Regional Co-ordination Centre
- Organization has become a Regional resource
Description of the Langs Community Hub

- Purchased the land in 2007
- Building designed by Robertson Simmons Architects and built by Melloul-Blamey Construction
- Groundbreaking in October 2010
- Moved into the new facility in September 2011
- 58,000 square feet
- Living Wall and 2 types of Green Roofs
- Gymnasium and Walking Track
- 6 group rooms of various sizes
- Cost $13.5 million - $4.9 million from the federal government and $3 million from the City of Cambridge
- Capital Campaign raised $1.2 million of $1.5 million goal
Langs Partnerships

- Co-located with William E. Pautler Seniors Centre operated by the City of Cambridge
- Over 22 community partners onsite and counting
- Partnerships range from regional agencies to specialists
- Use of meeting space by numerous agencies and community groups
- Partnership with the arts community
Langs Partnership with the Region of Waterloo

- Pre-Natal Nutrition Program
- Community Outreach Program
- Healthy Smiles Program
- Peer Health/Community Nutrition Worker Program
- Represented on the Crime Prevention Council of Waterloo Region
Langs

Community. Health. Wellness
1145 Concession Rd. Cambridge
Conclusion

- Three innovative community facilities that serve Waterloo Region that align with the Region’s strategic plan, specifically:
  - Establish and co-ordinate a Healthy Communities Partnership in Waterloo Region to take action regarding three community identified priorities: healthy eating, physical activity and mental health promotion.
  - Improve the accessibility of Regional programs and services to support our diverse community.
  - Strengthen and enhance partnerships with area municipalities, academia, community stakeholders and other orders of government.
  - We would welcome the opportunity to partner with the Region of Waterloo in our new spaces in a mutually beneficial fashion.
More than 8,000 enjoy free look at new Waterloo Region Museum

By Ashley Csanady, Record staff

KITCHENER — When Peter Bernhardt took his parents to the grand opening of the Waterloo Region Museum on Saturday, he didn’t expect to find his own family history on display.

But there it was, an old bottle with the words, “the property of George Bernhardt,” protruding from the glass. George Bernhardt was his great-grandfather.

Then he found another. This one was an aged beer bottle with a peeling label that reads: “the Rock Spring Lager Beer, Rock Brewery Limited, Preston, Ontario.” The 66-year-old’s family once owned the brewery, which closed in the 1930s.

“It’s really impressive,” said Bernhardt, who has a long-standing interest in the technical history of the region. His family has lived in the area since the 1800s.

A flywheel on display at the Waterloo Region Museum was part of a steam engine for 82 years at the Kaufman Rubber Co.
Three projects prove the region is progressing

Ahra Chughtai is a freelance writer living in Waterloo

... the Waterloo Region Museum opened its doors last week to droves of curious visitors ... As the challenges of modern life loom ahead of us, it seems to me that the three-tiered wisdom of collective thinking, spirit of inquiry, and innovative approach, as well as a keen interest and scrutiny of the past, will surely aid this community in its way forward.

New museum tells powerful story of man who escaped slavery

By Luisa D'Amato

... the Waterloo Region Museum ... in this place where you can so easily lose yourself – and simultaneously find yourself – in these rich, varied and intertwined stories, the most powerful things of all, for me, are John Little’s words, and those perfectly clean shoes that are like the ones he might have worn.
Community Collaborations

• Kitchener Waterloo **Symphony**
• **Food Bank** of Waterloo Region
• **Alzheimer Society** of Kitchener-Waterloo
• Multicultural Cinema Club
• **Passport to Play** tourism promotion with
  **local museums and attractions**
• Represented at more than **30 community festivals and events**
A Community Asset

- Conestoga College Distinguished Alumni Awards
- Greater Kitchener and Waterloo Chamber of Commerce 125th Anniversary
- Toyota Motor Manufacturing Canada 25th Anniversary
- Big Brothers Big Sisters Cambridge
- Girl Guides of Canada Waterloo Region
- Habitat for Humanity Fund Raising Event
- UA Local 527 100th Anniversary
- Mennonite Savings & Credit Union Annual Meeting
Community Involvement
Regional Priorities

- To build an iconic building
  - Green Building Wood Design Award
  - Ontario Association of Architects Design Excellence Award
  - City of Kitchener Urban Design Award
  - Illuminating Engineering Society’s Award for Lighting Design of the Lobby
- To serve as a centre for community gatherings
  - venue for 9 marriage ceremonies and 9 wedding receptions in 2011; 14 marriage ceremonies and 26 wedding receptions booked for 2012
  - hosted more than 300 meetings and community events
- To exhibit the Region's artifact collections
  - exhibits span 12,000 years of human history in Waterloo Region
  - contemporary stories of immigration and refugees
Doon Heritage Village

waterlooregionmuseum.com
<table>
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Where do our guests come from?

Postal Code Statistics 2011

- Waterloo Region: 48%
- Southwestern ON: 25%
- GTA: 8%
- Rest of ON: 9%
- Rest of CAN: 4%
- USA: 5%
- International: 1%
What Makes Us Who We Are?
What the community is saying

We really enjoyed our afternoon at the Museum - the KW Symphony Orchestra hosted a mini-concert for the kids and it was delightful! Thank you for a fun day - we will be back for more.

I love your new space and how you presented the W.R. I will be back with my family and recommend it as a must see to friends.

Spectacular, had so much fun.

What a fantastic place – officially my favorite museum!

... my first visit and I think it is wonderful to have such a jewel in the region.

[a] thoughtful orchestration of heritage/retro/contemporary throughout
Growing the Education Market
New Group Programs

Ontario Heritage Fairs come to Waterloo Region in 2011-2012

An invitation to teachers in grades 4 to 10

First Peoples Festival
at the Waterloo Region Museum

Public Day
September 30, 2012

Education Days
October 1, 2, 3, 2012

Performers • Dance Groups • Art
Craft Demonstrations

First Peoples Festival has been developed in partnership with:
Aboriginal Services, Conestoga College
Aboriginal Student Services, University of Waterloo
Anishnawbe Outreach
Haudenosaunee Hereditary Chiefs
Waterloo Catholic District School Board
Waterloo Region District School Board
Wet’suwet’en Nation
University Aboriginal Student Centre


Forest Festival

waterlooregionmuseum.com
All Roads Lead to Home:
the homelessness to
HOUSING STABILITY strategy
of Waterloo Region
A SHARED APPROACH TO ENDING HOMELESSNESS

First Strategy (2007-2010)

Updated Strategy (2011-2014)

- Policy Framework – Today
- Action Framework – Fall 2012
Updating the Strategy

• Forums
• Key Stakeholder Meetings
• Surveys
• Research
Policy Direction: End Homelessness

- Experience housing stability over the long term
- Fully participate in the community
- Create a home for themselves
Strategy Policy Guidelines

VISION

VALUES

PRINCIPLES

GOALS
Regional Role in Housing Stability

Federal:
Community Entity

Province:
Consolidated Municipal Service Manager for Homelessness

Local:
Facilitator, research and information, participant and funder