



# REGIONAL MUNICIPALITY OF WATERLOO COMMUNITY SERVICES COMMITTEE MINUTES

Tuesday, August 14, 2012  
9:03 a.m.  
Regional Council Chamber  
150 Frederick Street, Kitchener

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Present were: Chair S. Strickland, L. Armstrong, J. Brewer, T. Cowan, D. Craig\*, R. Deutschmann, T. Galloway, J. Haalboom, B. Halloran\*, R. Kelterborn, G. Lorentz, J. Mitchell\*, K. Seiling, J. Wideman and C. Zehr

Members absent: C. Millar

## **DECLARATIONS OF PECUNIARY INTEREST UNDER THE *MUNICIPAL CONFLICT OF INTEREST ACT***

None declared.

## **PRESENTATIONS**

a) Lynda Kohler, Program Coordinator, Woolwich Community Health Centre, addressed the Committee regarding report PH-12-030, Healthy Smiles Ontario – Update; a copy of her [presentation](#) is appended to the original minutes. She provided an overview of the collaborative partnership between the Region's Public Health and the three community health centres in Kitchener, St. Jacob's and Cambridge, and the benefits of the dental health program to low-income individuals.

\* B. Halloran joined the meeting at 9:07 a.m.

\* J. Mitchell joined the meeting at 9:09 a.m.

Rula Abdelkader, Oral Health Worker at the Kitchener Community Health Centre, was introduced and provided local case scenarios about new immigrant clients who have benefitted from the Healthy Smiles Ontario program.

## **REPORTS – Public Health**

a) PH-12-030, Healthy Smiles Ontario – Update

Dr. Robert Hawkins, Dental Consultant, responded to a Committee inquiry about the funding allocation, indicating that the additional funds will be for the private dental program component. He also responded to a Committee question about insurance claim submission procedures and stated that clients with coverage may not be eligible for the program.

MOVED by T. Galloway

SECONDED by J. Mitchell

THAT the Regional Municipality of Waterloo, as the Board of Health, write to the Minister of Health and Long Term Care, enclosing a copy of Report No. PH-12-030 requesting the provincial government review the funding allocations and program eligibility criteria provided to public health units for the Healthy Smiles Ontario program;

AND THAT a copy of Report No. PH-12-030 be forwarded to the Association of Local Public Health Agencies (aLPHa) for information.

CARRIED

b) PH-12-028, Quarterly Charged/Closed Food Premises Report

Dr. Liana Nolan, Commissioner/Medical Officer of Health, made brief comments.

Received for information

c) PH-12-029, 2012 Public Health Budget Approval & Accountability Agreement

Anne Schlorff, Director, Central Services, provided a summary of the report.

MOVED by J. Wideman

SECONDED by J. Brewer

THAT the Regional Municipality of Waterloo enter into the Amending Agreement No. 4 for the Public Health Accountability Agreement with the Province of Ontario (effective January 1, 2011 for a term of three years) as attached (Attachment 2), pursuant to Report PH-12-029;

AND THAT the Regional Municipality of Waterloo increase the 2012 Operating Budget for Public Health by \$50,232 gross and \$0 net Regional Levy to reflect new 100% provincial base funding to support the local implementation of Panorama.

CARRIED

d) PH-12-032, Public Health Department Reorganizations

Dr. Nolan advised that this report summarizes the management-level reorganization intended to re-purpose structures, address gaps and pressures and focus more attention on front-line supervision. In addition, the reorganization within the Central Resources Administration support group will serve to meet the new provincial accountability initiatives.

In response to a Committee inquiry about the impact of the reorganization on rural response times, John Prno, Chief, Emergency Medical Services, stated that an update report will come back to the Committee in September.

The Committee discussed the revised titles of the senior Emergency Medical Services staff. J. Prno stated that this change was made to align with the practice of colleagues across the country. Dr. Nolan confirmed that several processes were involved in making the change and that the formal change was finalized in collaboration with the Region's Human Resources department.

Received for information

e) PH-12-033, Low Risk Drinking Guidelines – Update

Dr. Nolan advised that this is the first time the Region has had national guidelines to assist in communicating messages about the risk to the public and community partners.

Received for information

\* D. Craig left the meeting at 9:30 a.m.

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f) PH-12-034, Positive Parenting in Waterloo Region: Exploring a Comprehensive Approach

Andrea Reist, Director of Child and Family Health, gave an overview of the report. In response to a Committee question about local school board involvement, A. Reist stated that the school boards have attended meetings but are not members; staff continue to seek their valuable input.

Received for information

\* D. Craig returned to the meeting at 9:35 p.m.

g) PH-12-031/P-12-087, Implementation of Strategic Plan Item 1.5.4: Promotion of Shade to Prevent Skin Cancer and Enhance Our Urban Environment

Dr. Nolan stated that this report responds to an issue from the Region's Corporate strategic plan and that Public Health staff are collaborating with the Planning, Housing and Community Services department for the implementation.

In response to a Committee inquiry about shade landscaping on local school properties, Dr. Nolan advised that Public Health provides the tools and information about how to provide shade but that implementation is ultimately the decision of the school boards.

Rob Horne Commissioner, Planning, Housing and Community Services, stated that the Region has a housing capital budget and that there is a focus on establishing areas for sun relief on the properties of seniors' buildings. He indicated that there are opportunities to retrofit some buildings.

The Committee discussed the necessity for shade on school grounds given summer usage; the need for increased tree planting in public parks; the impact of urban heat sinks; and, the benefit of shade in achieving reduced energy consumption levels.

Received for information

### **REPORTS – Planning, Housing & Community Services**

h) P-12-093, Implementation of Temporary Housing Assistance With Support Program

R. Horne stated that the program was endorsed by Regional Council this past December and that it addresses two highest priorities with funding from both the provincial and federal governments over a five-year period.

Deb Schlichter, Director, Housing, made brief comments about the submitted proposals and she responded to a Committee question about the rationale for the five-year timeframe, indicating that this is a transitional program available for up to five years.

MOVED by J. Wideman

SECONDED by T. Cowan

THAT the Regional Municipality of Waterloo approve the following with regard to the Region of Waterloo's Affordable Housing Strategy, as described in Report P-12-093, dated August 14, 2012:

a) Award the Expression of Interest 2012-04 to Collaborative Response by Housing Providers of Waterloo Region in the amount of \$273,000 for fifteen units;

b) Authorize the Commissioner of Planning, Housing and Community Services to execute and

deliver all documentation required by the Province of Ontario and the Region of Waterloo for the purpose delivering the Temporary Housing Assistance With Support (THAWS) Program as described in Report No. P-12-093;

- c) Authorize the Regional Chair and Regional Clerk to execute such agreements and documentation in a form satisfactory to the Regional Solicitor, as may be required to process the advance of funding for the Temporary Housing Assistance with Support (THAWS) Program as described in Report No. P-12-093; and
- d) Allocate \$13,650 in one-time administrative funding under the Investment in Affordable Housing (IAH) for Ontario Program to Lutherwood for the administration of the Temporary Housing Assistance with Support (THAWS) Program over the five-year program period.

CARRIED

### **REPORTS – Social Services**

- i) CPC-12-002, Long-Gun Registry Data Retention

Mike Schuster, Commissioner, Social Services, introduced the report.

The Committee discussed the matter of jurisdiction for this issue and were reminded by Regional Chair Ken Seiling that the previous Council had passed a similar motion of support and that, given the involvement of the Waterloo Regional Police Services Board, this issue does align with the Region's mandate. J. Mitchell requested that a copy of the correspondence also be sent to the Waterloo Region Police Services Board.

In response to a Committee question about the focus and intent of the motion, Anthony Piscitelli, Supervisor, Planning and Research, Waterloo Region Crime Prevention Council, advised that the motion is similar to that passed in other municipalities and that the Region's interest is in the Ontario data only.

MOVED by C. Zehr

SECONDED by B. Halloran

THAT the Regional Municipality of Waterloo request the Premier of Ontario to do whatever possible to stop the deletion of the data regarding non-restricted gun ownership in Ontario;

AND THAT copies of this report to be sent to the Ministry of the Attorney General and the Ministry of Community Safety and Correctional Services, as outlined in report CPC-12-002, dated August 14, 2012.

CARRIED

- j) SS-12-032, Endorsing a National Definition of Homelessness

M. Schuster stated that a clear definition on a national scope will assist to define the work and activities of Regional staff.

In response to a Committee inquiry about the impact a revised definition may have on statistics, Lynn Randall, Director, Social Planning, Policy and Program Administration, indicated that a revised definition will not affect the homelessness data but will serve to improve consistency in the collection of Ontario Municipal Benchmarking Initiative (OMBI) data.

MOVED by J. Brewer  
SECONDED by B. Halloran

THAT the Regional Municipality of Waterloo endorse, in principle, the Canadian Homelessness Research Network's *Canadian Definition of Homelessness*;

AND THAT the Regional Municipality of Waterloo consider further alignment with the *Canadian Definition of Homelessness* in the next update of local Homelessness to Housing Stability plans;

AND FURTHER THAT the Regional Municipality of Waterloo forward this report to the Canadian Homelessness Research Network, local Members of Parliament, the Minister of Human Resources and Social Development Canada responsible for the federal Homelessness Partnering Strategy and the Ontario Municipal Social Services Association, as outlined in report SS-12-032, dated August 14, 2012.

CARRIED

k) SS-12-035, Modernizing Child Care in Ontario

Nancy Dickieson, Director, Children's Services, stated that this report highlights the five key focus areas of the province's discussion paper. Staff are currently preparing a response for the September 24, 2012 deadline and will provide a draft copy to the Committee for endorsement prior to the submission.

Received for information

l) SS-12-036, Provincial Funding for Children's Services

M. Schuster made introductory comments and stated that a report will be coming back to the Committee in September with further details about the funding allocation.

MOVED by J. Wideman  
SECONDED by J. Mitchell

THAT the Regional Municipality of Waterloo increase the 2012 Children's Services operating budget by \$210,311 gross and \$0 net Regional Levy for Transitional Minor Capital, Health and Safety Minor Capital, Small Water Works programs as outlined in report SS-12-036 dated August 14, 2012.

CARRIED

#### **INFORMATION/CORRESPONDENCE**

a) Memo: Intimate Partner Violence in the LGBTQ Community – RAP Sheet

Received for information

b) Ontario Municipal Social Services Association (OMSSA) Position Paper – Moving Forward, Hand in Hand

M. Schuster advised that a [staff memo](#) regarding the position paper has been distributed to Committee members; a copy is appended to the original minutes.

Received for information

c) Employment and Income Support Community Advisory Committee Annual Report

Received for information

d) Social Services Annual Report 2011

Received for information

e) Early Learning and Child Care Profiles

Received for information

### **OTHER BUSINESS**

a) Council Enquiries and Requests for Information Tracking List was received for information.

### **NEXT MEETING – September 11, 2012**

### **ADJOURN**

MOVED by J. Haalboom

SECONDED by J. Mitchell

THAT the meeting adjourn.

CARRIED

The meeting adjourned at 10:09 a.m.

**COMMITTEE CHAIR, S. Strickland**

**COMMITTEE CLERK, S. Natolochny**

# Healthy Smiles Ontario Program Partnership with the Community Health Centres

August 14, 2012



# Relationship with the Region of Waterloo Public Health

- The CHC's were engaged in a consultation with community partners in December 2009
- Region of Waterloo Public Health established an internal steering committee to plan the implementation of the Healthy Smiles Ontario Program
- A formal partnership was established with Region of Waterloo Public Health and Waterloo Region Community Health Centres in April 2011

# Why this partnership is effective

- CHC's have knowledge of the communities they serve and existing linkages with community groups, and agencies.
- CHC's have a wide variety of programs and services for low income families.
- Outreach model with services being offered in 5 sites.
- Build upon the peer model developed by the Region and the experience of CHC's in using peers workers.
- Partnering the dental hygienist with the peer worker.
- Building stronger relationships with local dentists.

# Oral Health Worker Roles

- Build upon existing programs and relationships to promote HSO
- Deliver oral health presentations in collaboration with the dental hygienist
- Facilitate access to the appropriate Region of Waterloo dental services
- Assist clients to complete HSO application
- Facilitate clients accessing dental services and addressing barriers to access

# Case Scenario





SOCIAL SERVICES

Children's Services

Region of Waterloo

Date: August 14, 2012

## MEMORANDUM

To: Chair Sean Strickland and Members of the Community Services Committee

From: Nancy Dickieson, Director, Children's Services

Copies: Michael Schuster, Commissioner, Social Services

File No.: S04-01

Subject: **OMSSA POSITION PAPER – HAND IN HAND**

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In May, the Ontario Municipal Social Services Association issued a position paper concerning the Early Learning and Child Care System in Ontario that outlines the impacts that Full Day Kindergarten has had on the system.

OMSSA has fully supported the transition to Full Day Kindergarten across Ontario by 2014, but identifies the pressures this process is putting on child care providers. The position paper builds upon an earlier discussion document entitled, 'Hand in hand: How the province and municipalities can create the best early learning and child care service system for Ontario'. This paper originally published in 2009 presented a blueprint for a quality early learning and child care service system.

The OMSSA Moving Forward, Hand in Hand document examines the impact and identifies quick wins that will stabilize and help keep the current system viable during this time of transition and change. A copy of the document is attached.

For further information please contact Nancy Dickieson, Director, Children's Services at 519-883-2177 or [ndickieson@region.waterloo.on.ca](mailto:ndickieson@region.waterloo.on.ca)