



Regional Municipality Of Waterloo

Community Services Committee

Minutes

Tuesday, March 4, 2014

11:34 a.m.

Regional Council Chamber

150 Frederick Street, Kitchener

Present were: Chair S. Strickland, L. Armstrong, J. Brewer, T. Cowan, D. Craig, R. Deutschmann, T. Galloway, J. Haalboom, B. Halloran, R. Kelterborn, G. Lorentz, C. Millar, J. Mitchell, K. Seiling, J. Wideman and C. Zehr

Motion to go Into Closed Session

Moved by L. Armstrong

Seconded by J. Haalboom

That a closed meeting of the Community Services and Planning and Works Committees be held on Tuesday, March 4, 2014 at 11:00 a.m. in the Waterloo County Room, in accordance with Section 239 of the "Municipal Act, 2001", for the purposes of considering the following subject matters:

- a) receiving of legal advice subject to solicitor-client privilege related to an agreement
- b) proposed or pending litigation and receiving of legal advice subject to solicitor-client privilege related to a matter before an administrative tribunal.
- c) proposed or pending disposition of land in the City of Waterloo
- d) proposed or pending acquisition of land in the City of Cambridge and receiving of legal advice subject to solicitor-client privilege related to an agreement.

Carried

Motion to Reconvene Into Open Session

Moved by J. Haalboom

1587311

Seconded by L. Armstrong

That the meeting reconvene into open session.

Carried

Declarations Of Pecuniary Interest Under The Municipal Conflict Of Interest Act

T. Galloway declared a pecuniary interest with respect to item c) on the Closed agenda due to his employment with the University of Waterloo.

Delegations

a) Blaine Connolly, President, K-W Multigroup Homes Inc. re: P-14-028, K-W Multigroup Homes Inc. Update

Blaine Connolly, President, K-W Multigroup Homes Inc, appeared before the Committee to provide an update on the current status of K-W Multigroup Homes Inc. He explained that when he joined the board five years ago the building needed extensive capital repairs. Since 2008 the Region has provided K-W Multigroup Homes Inc. with approximately \$500,000 in loans. B. Connolly was pleased to announce that with the help of Regional staff the board has sold a surplus piece of land and has used the funds to pay outstanding bills and a portion of the loan from the Region. He thanked Regional Council and staff for their support throughout the process.

Chair S. Strickland thanked the delegation for their determination and hard work to address the situation.

Received for information.

Consent Agenda Items

Request to Remove Items From Consent Agenda

J. Haalboom requested that item 5 d) P-14-027, Waterloo Region Museum 2013 Highlights and 2014 Initiatives be removed from the consent agenda.

Motion to Approve Items or Receive for Information

Moved by J. Mitchell

Seconded by L. Armstrong

That the following item be approved:

- That the Regional Municipality of Waterloo approve the revised fees for Tuberculin skin tests administered in the Infectious Disease, Dental and Sexual Health and Harm Reduction clinics effective April 1st, 2014 as detailed in Report PH-14- 011;

And, that By-law 14-002 being a By-law to Establish Fees and Charges for the Regional Municipality of Waterloo be amended to include a Tuberculin Skin Test with a fee of \$25 per step.

And that the following items be received for information:

- PH-14-012, Enforcement of the Immunization of School Pupils Act for Elementary School Students – 2014
- PH-14-013/SS-14-011, Healthy Kids Community Challenge
- Memo: Progress Report #2 The Region of Waterloo's Comprehensive Approach to Poverty Reduction

Carried

d) P-14-027, Waterloo Region Museum 2013 Highlights and 2014 Initiatives

J. Haalboom asked for clarification on the number of weddings that are listed in the attachment to the report. Rob Horne, Commissioner, Planning, Housing and Community Services explained that the figure of 5,350 refers to the number of people that attended weddings in 2013. J. Haalboom congratulated staff at the Regional Museum for the increasing attendance rates and thanked them for their hard work.

Moved by J. Haalboom

Seconded by T. Galloway

That the Regional Municipality of Waterloo receive report P-14-027, Waterloo Region Museum 2013 Highlights and 2014 Initiatives dated March 4, 2014 as information.

Carried

Regular Agenda Resumes

Reports – Social Services

a) SS-14-009, Community Homelessness Prevention Initiative Supportive Housing Redesign

Douglas Bartholomew-Saunders, Commissioner, Social Services, introduced Lynn Randall, Director, Social Planning, Policy and Program Administration, to provide a presentation on the proposed redesign of supportive housing. A copy of the presentation is appended to the original minutes. L. Randall explained that staff have been working with local partners to consolidate the Domiciliary Hostel and Consolidated Homelessness Prevention Programs in a manner that is consistent with provincial requirements. She explained that this funding supports individuals that are homeless or at risk of becoming homeless but does not focus on specific disabilities. If the redesign is approved in principle staff will continue to consult with the community and will

undertake an expression of interest and request for proposals process beginning November, 2014.

J. Mitchell noted that funding increases for this program have not kept pace with cost of living increases and that there is no additional funding with the program redesign. In response to a question from the Committee, L. Randall explained that this program is largely separate from other community housing programs. However, she noted that there are some community housing providers that are involved with multiple community housing programs.

Moved by J. Mitchell

Seconded by B. Halloran

That the Regional Municipality of Waterloo approve in principle the Community Homelessness Prevention Initiative Supportive Housing Redesign process;

And that the Regional Municipality of Waterloo approve in principle the draft Region of Waterloo Community Homelessness Prevention Initiative Supportive Housing Program Framework as a 2“guiding policy document” for the redesigned supportive housing program for further consultation over spring 2014;

And that the Regional Municipality of Waterloo receive for information the Questions and Answers document as outlined in report SS-14-009, dated March 4, 2014.

Carried

Reports – Public Health

b) PH-14-009, Emergency Medical Services (EMS) Performance Measurement Quarterly Report – October to December 2013

Dr. Hsiu-Li Wang, Associate Medical Officer of Health introduced the report and noted that the Emergency Response Times Working Group is looking to provide a more detailed examination of EMS response times in June, 2014. Stephen Van Valkenburg, Director/Chief EMS, provided an overview of the fourth quarter EMS performance metrics. He explained that the call volumes are slightly down but that it should not be considered to be indicative of a larger trend. He noted that the results in both the compliance and quality assurance indicators and efficiency indicator categories are showing positive trends.

D. Craig stated that he remains concerned about the response times in Cambridge compared to Kitchener and Waterloo. Chair S. Strickland noted that this item is on the Council Enquiries and Requests for Information Tracking List and a report on the issue will be brought to the Committee in June. The Committee requested that future EMS performance measurement reports contain annual or quarterly comparable data when possible.

In response to a question from the Committee, S. Van Valkenburg explained that the current EMS construction project in Kitchener is 70-80% complete and a site has been selected for the project in Philipsburg and should be completed by November 2014.

Chair S. Strickland noted that there was still room for improvements and thanked staff for the improvements that have been to date.

Received for information.

- c) PH-14-010, Public Health 2013 Year-End Accountability Agreement Indicator Results

Dr. H. Wang explained that the report provides the 2013 year end results for Public Health indicators that are required under the Accountability Agreement. She noted that seven out of nine of the indicators were on or above target. The two indicators that did not meet the 2013 targets have triggered process changes with the goal of meeting all nine targets in 2014.

Received for information.

Information/Correspondence

- a) Council Enquiries and Requests for Information Tracking List was received for information

Next Meeting – Tuesday, April 1, 2014

Motion to go Into Closed Session

Moved by T. Cowan

Seconded by C. Millar

That a closed meeting of the Administration and Finance Committee be held on Tuesday, March 4, 2014 immediately following the Community Services Committee meeting in the Waterloo County Room, in accordance with Section 239 of the “Municipal Act, 2001”, for the purposes of considering the following subject matters:

- a) proposed or pending disposition of property in the City of Kitchener and receiving of legal advice subject to solicitor-client privilege
- b) labour relations regarding contract negotiations

Carried

Adjourn

Moved by C. Zehr

Seconded by C. Millar

1587311

That the meeting adjourn at 12:10 p.m.

Carried

Committee Chair, S. Strickland

Committee Clerk, T. Brubacher

Supportive Housing Redesign

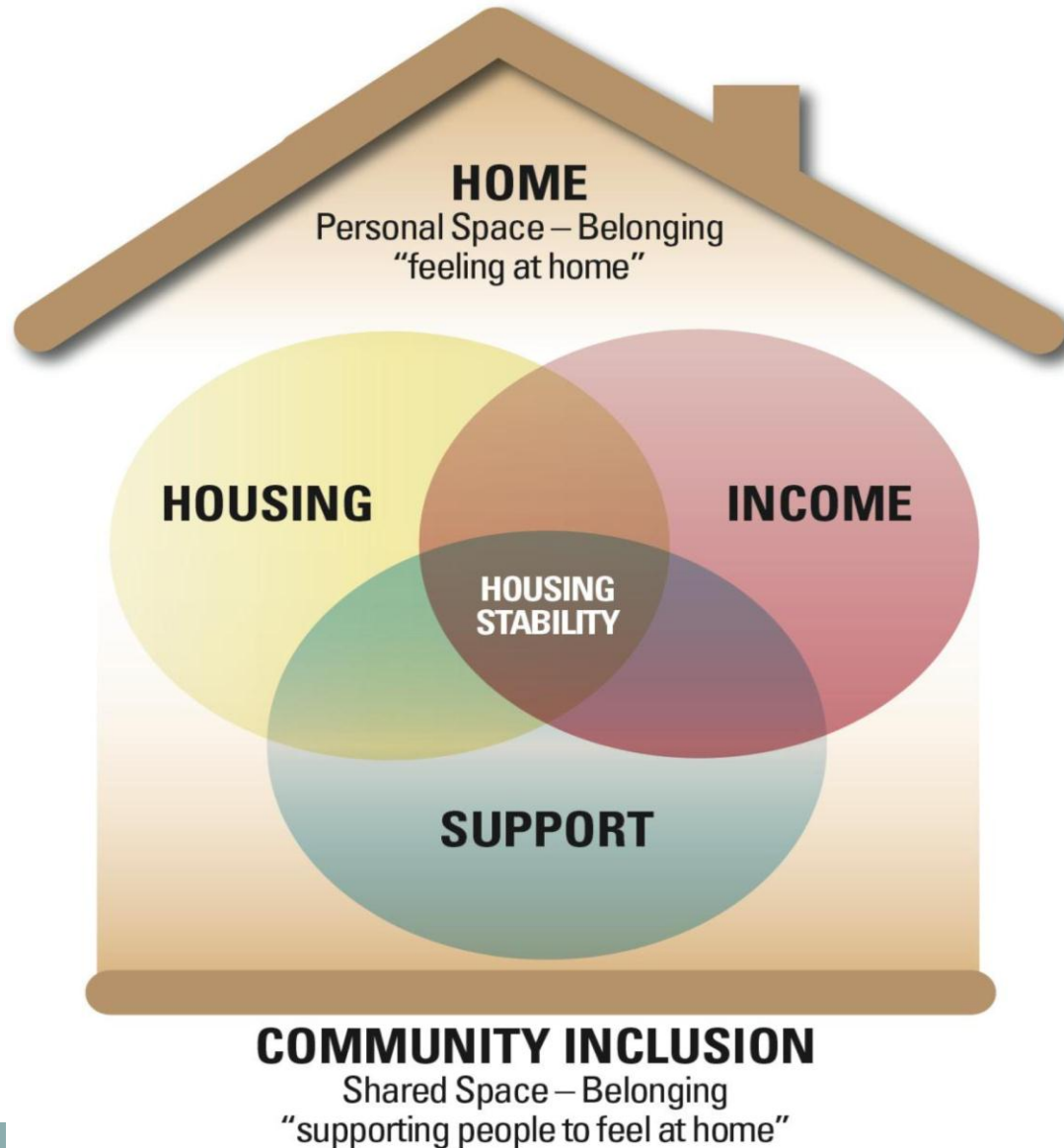


ALL ROADS LEAD TO HOME

**REGION OF WATERLOO
COMMUNITY SERVICES COMMITTEE
MARCH 4, 2014**

1582693

Essential Elements for Housing Stability



What is the new Program?



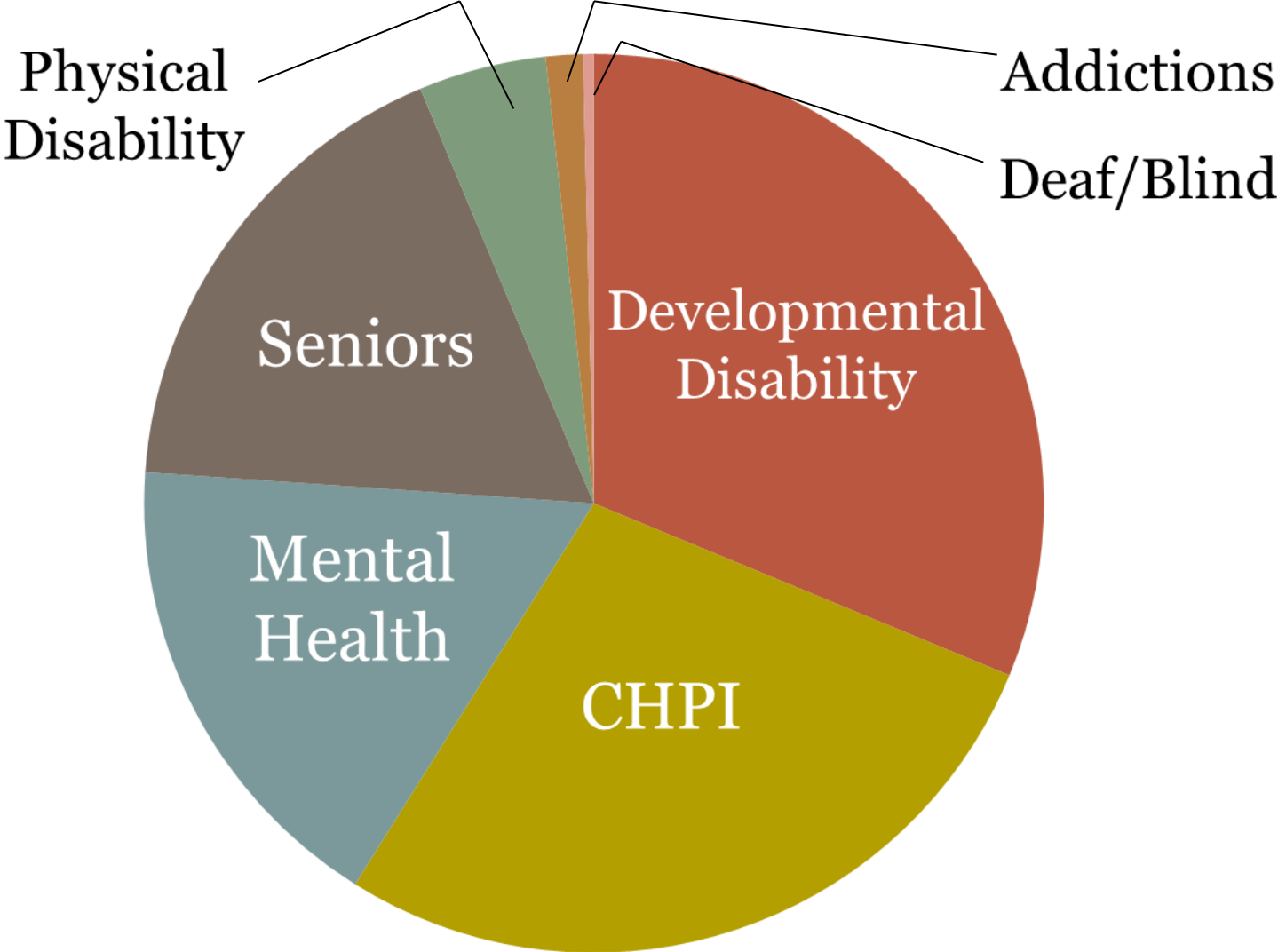
- Community Homelessness Prevention Initiative
- Provincial consolidation of five programs into one funding envelope effective January 1, 2013:
 1. Provincial Rent Bank
 2. Emergency Energy Fund
 3. Emergency Hostel Services
 4. Domiciliary Hostel Program
 5. Consolidated Homelessness Prevention Program
- New legislation, ministry, policy and guidelines

Service Categories



1. Emergency Shelter Solutions
2. Housing and Related Supports
3. Services and Supports
4. Homelessness Prevention

Supportive Housing Programs



Community Homelessness Prevention Initiative

Supportive Housing



Domiciliary Hostel

- 297 units
- Per diem funded
- Cost shared 80/20
- Primarily shared living environments
- Standards & monitoring
- Not at full occupancy

CHPP

- 203 units
- Grant funded
- 100% Provincial
- Primarily self-contained units
- No quality assurance process
- Long waiting list for service

Supportive Housing Redesign



Reason

1. Changes with funding & legislation
2. Increase in service demand
3. Calls for system improvements

Purpose

1. Meet new provincial expectations
2. Enhance tenant quality of life
3. Improve service

Redesign Process Timelines



- Significant background research/consultation since 2011
- Further community consultations on the draft Framework and interim Standards (March – Aug 2014)
- EOI (Nov 2014) followed by RFP (April 2015)
- Redesigned CHPI Supportive Housing Program to begin April 1, 2016

Program Framework



- Program Outcomes
 - People experiencing homelessness obtain and maintain housing
 - People at risk of homelessness remain housed
- Principles of Quality Supportive Housing
- Core Outcomes for Tenants

Improved Quality of Life



- Increased options for private rooms
- Increased security (e.g., locks on bedroom doors, locked space for personal items)
- Increased control over personal income
- Improved physical space
- Increased access to recreation opportunities

Improved Service



- Coordinated entry
- Common assessment and priority waitlist
- Enhanced quality assurance processes
- Common data collection system
- Increased eviction prevention measures
- New funding model (pilot)