Regional Municipality Of Waterloo
Community Services Committee

Minutes

Tuesday, April 1, 2014
12:30 p.m.
Regional Council Chamber
150 Frederick Street, Kitchener

Present were: Vice Chair J. Mitchell, L. Armstrong, J. Brewer, T. Cowan, R. Deutschmann*, T. Galloway, J. Haalboom*, B. Halloran, R. Kelterborn, G. Lorentz, K. Seiling, J. Wideman and C. Zehr

Members Absent: D. Craig, C. Millar, and S. Strickland

Motion to Reconvene Into Open Session

Moved by J. Brewer
Seconded by C. Zehr
That the meeting reconvene into open session.

Carried

Declarations Of Pecuniary Interest Under The Municipal Conflict Of Interest Act

None declared.

Delegations

a) Jeff Chalifoux, Canadian Red Cross Disaster Management Team re: Red Cross Month

Jeff Chalifoux appeared before the Committee to provide a presentation on the mandate of the Red Cross and its recent activities within Waterloo Region. A copy of the presentation is appended to the original minutes. He informed the Committee that the
Red Cross provided 199 local residents with assistance in 2013 largely due to the ice storm and resulting power outages. He stressed the importance of regular communication between the Red Cross and emergency services.

*J. Haalboom and R. Deutschmann joined the meeting at 12:36 p.m.

Vice Chair J. Mitchell thanked J. Chalifoux for the presentation and Red Cross’ work in the community and abroad.

Received for information.

**Consent Agenda Items**

**Request to Remove Items From Consent Agenda**

There were no requests to remove items from the consent agenda.

**Motion to Approve Items or Receive for Information**

Moved by T. Galloway

Seconded by J. Brewer

That the following items be approved:

- That the Regional Municipality of Waterloo approve the revised Terms of Reference for the Employment & Income Support Community Advisory Committee (EISCAC) as described and provided in Report SS-14-012, dated April 1, 2014.

- That the Regional Municipality of Waterloo continue to serve in the role of Community Entity and, in its capacity as such, enter into agreements with the Federal Government of Canada or a Ministry or agency thereof, under the Homelessness Partnering Strategy for the period of April 1, 2014 to March 31, 2019, upon terms and conditions acceptable to Legal Services, for the purposes of providing funding to projects based on the priorities identified in the Homelessness Partnering Strategy Community Plan 2014-2019;

And That the Regional Municipality of Waterloo approve the Homelessness Partnering Strategy Community Plan 2014-2019;

And That the Regional Municipality of Waterloo approve entering into agreements with the following agencies, subject to receipt of Federal Government funding:

- Lutherwood to a maximum of $100,771 for the period April 1, 2014 to March 31, 2015;

- K-W Working Centre for the Unemployed to a maximum of $125,000 for the
• Kitchener-Waterloo Young Women’s Christian Association to a maximum of $60,000 for the period April 1, 2014 to March 31, 2015;

• Cambridge Shelter Corporation to a maximum of $60,000 for the period April 1, 2014 to March 31, 2015;

• K-W Urban Native Wigwam Project to a maximum of $11,300 for the period April 1, 2014 to March 31, 2015;

And That the Regional Municipality of Waterloo approve entering into agreements with agencies or consultants, subject to receipt of Federal Government funding, to support implementation of the following:

• Homelessness Individual and Family Information System to a maximum of $8,463 for the period April 1, 2014 to March 31, 2015;

• Program data and evaluation project(s) to a maximum of $10,000 for the period April 1, 2014 to March 31, 2015;

And That the Regional Municipality approve entering into agreements with agencies or consultants, as determined by the Commissioner of Social Services from time to time, to utilize any unspent or unallocated Homelessness Partnering Strategy funds for the period April 1, 2014 to March 31, 2015;

And That the 2014 Operating Budget for the Social Planning, Policy and Program Administration be increased by $331,354 gross and $0 net regional levy, for continuation of the HPS Program, to be fully funded by the Federal Government under the Federal Homelessness Partnering Strategy;

And Further That an increase of 0.82 full-time equivalents (FTE) be approved on a temporary basis for the Social Planning, Policy and Program Administration as of April 1, 2014 to provide program support as outlined in report SS-14-013, dated April 1, 2014.

• That the Regional Municipality of Waterloo approve the continuation of the Region’s role as host for the Waterloo Region Immigration Partnership Council;

That the Regional Municipality of Waterloo enter into agreements with the Federal Government of Canada or Ministry or agency there of, under the Local Immigration Partnership for the period April 1, 2014 to March 31, 2016, upon terms and conditions acceptable to the Regional Solicitor and the Commissioner of Social Services for the purpose of funding the Local Immigration Partnership;

That the Regional Municipality of Waterloo approve entering into agreements with agencies or consultants, as determined by the Commissioner of Social Services from time to time, to support the implementation of the Waterloo Region
Immigration Partnership Community Action Plan for the period April 1, 2014 to March 31, 2016, subject to receipt of Federal Government funding;

That the Regional Municipality of Waterloo approve a temporary increase of staffing within the Local Immigration Partnership of 2.8 FTE for the period April 1, 2014 to March 31, 2016;

And that the Regional Municipality of Waterloo approve an increase in the 2014 Operating Budget for Social Planning, Policy and Program Administration by $244,438 gross and $0 net as outlined in report SS-14-015, dated April 1, 2014.

And that the following items be received for information:

- PH-14-014, FoodNet Canada (Formerly C-EnterNet) & Region of Waterloo Public Health – Partnership Conclusion
- PH-14-015, Vector-Borne Disease Program
- SS-14-014, Community Outreach Program Update for 2013
- P-14-040, 2013 Volunteer Programs at Region of Waterloo Museums
- Memo: 2013 Social Services Annual Report
- Memo: Employment & Income Support Community Advisory Committee Annual Report

Carried

Regular Agenda Resumes

Reports – Planning, Housing and Community Services

a) P-14-041, Updated Waterloo Region’s Housing Action Plan for Households with Low to Moderate Incomes (Housing Action Plan) (Presentation)

Rob Horne, Commissioner, Planning, Housing and Community Services, introduced Deb Schlichter, Director, Housing, to provide a presentation on the Housing Action Plan. A copy of the presentation is appended to the original minutes. D. Schlichter outlined the local housing needs and the Region’s legislated role as a service manager. She stated that the Housing Action Plan is a ten year plan that is an update of the 2005 plan and will meet a number of provincial requirements and the Region’s Official Plan. She explained that the next steps will consist of submitting the document to the provincial government, continuing discussions with the Area Municipalities, and developing an implementation guide.

In response to a question from the Committee, D. Schlichter explained that the Region has a favourable amount of affordable housing stock compared to other municipalities. She also noted that staff will be looking at how to maximize the existing housing stock and land near future LRT stations.

Moved by T. Galloway
Seconded by G. Lorentz

That the Regional Municipality of Waterloo endorse the updated Waterloo Region’s Housing Action Plan for Households with Low to Moderate Incomes (Housing Action Plan), as outlined in Report P-14-041, dated April 1, 2104, and submit it to the Ministry of Municipal Affairs and Housing (MMAH) in fulfillment of the housing component of the Region’s 10 Year Housing and Homelessness Plan (as described in Report P-14-042/SS-14-011).

And that the Regional Municipality of Waterloo forward a copy of Waterloo Region’s Housing Action Plan for Households with Low to Moderate Incomes (Housing Action Plan) to local MPs, MPPs, Association of Municipalities Ontario (AMO), Canada Mortgage and Housing Corporation (CMHC) and Area Municipalities.

Carried

Reports – Interdepartmental

b) P-14-042/SS-14-011, Region of Waterloo’s Proposed 10-Year Housing and Homelessness Plan Guide

R. Horne explained that the Housing and Homelessness Plan Guide and the Housing Action Plan are interrelated. Douglas Bartholomew-Saunders, Commissioner, Social Services, noted that the Housing Stability Strategy has been submitted to the provincial government. Staff have received feedback on the strategy and will be bringing it back for final approval in the future. He explained that the two documents will comprise the entire ten year plan.

Moved by J. Wideman

Seconded by T. Cowan

That the Regional Municipality of Waterloo endorse and approve the submission of the Region of Waterloo’s Proposed 10-Year Housing and Homelessness Plan Guide, as described in Report P-14-042/SS-14-011, dated April 1, 2014, to the Minister of Municipal Affairs and Housing to meet the Provincial requirement for a local housing and homelessness 10-year plan.

Carried

Information/Correspondence

a) Council Enquiries and Requests for Information Tracking List was received for information.
Next Meeting – Tuesday, April 29, 2014

Adjourn
Moved by K. Seiling
Seconded by G. Lorentz
That the meeting adjourn at 1:03 p.m.
   Carried

Committee Vice Chair, J. Mitchell
Committee Clerk, T. Brubacher
MISSION STATEMENT

To improve the lives of vulnerable people by mobilizing the power of humanity in Canada and around the world.
FUNDAMENTAL PRINCIPLES

• HUMANITY
• IMPARTIALITY
• NEUTRALITY
• INDEPENDENCE
• VOLUNTARY SERVICE
• UNITY
• UNIVERSALITY
Who we are
OUR PROGRAMS IN CANADA

- Disaster Management
- Community Resilience & Capacity Building
- Injury Prevention
- Health & Social Programs
- Violence & Abuse Prevention
- Humanitarian Issues & International Humanitarian Law
Disaster Management
“We were all a bunch of lost souls, not really knowing which way to turn, after the fire took our homes and there you were, right away! This was a very humbling experience and without the Red Cross to help many of us would have been in a dire position for sure.”

- George & Heather Wowk whose home was destroyed in an apartment fire.
PERSONAL DISASTER ASSISTANCE

• Provide assistance to people who have been evacuated from their homes due to disasters such as fires, floods and gas leaks

• Assistance is provided for 72 hours and includes family reunification, personal services, lodging, clothing and food

• Work in partnership with first responders, emergency managers and public officials to support their response activities.
RED CROSS DISASTER MANAGEMENT
REGIONAL MUNICIPALITY OF WATERLOO

- 2011-12: 146 Local Residents Assisted
- 2012-13: 361 Local Residents Assisted
- 2013-14: 199 Local Residents Assisted

Ice Storm Responses: April and Dec 2013

- Ice storm and resulting power outages impacted
  - Region of Waterloo activated Red Cross to support emergency warming centres in Woolwich and Wellesley with a standby request for Wilmot township if needed.
  - In December 2013 Red Cross was activated to support a warming Centre in Woolwich Township
Large Scale Disaster Response
Over 2013 the Red Cross in Ontario has provided assistance to 8,000 people.

Examples of the larger responses are:

- The July flood and December ice storm in Toronto
- The extensive spring flooding in Muskoka and Peterborough
- A water advisory in St. Albert
- A massive fire in Kingston
The Canadian Red Cross offers assistance internationally when requested, including the following recent disasters:

- 2010 Haiti Earthquake
- 2010 Pakistan Floods
- 2011 Japan Earthquake & Tsunami
- 2011 Horn of Africa Drought
- 2013 Alberta Floods
- 2013 Lac-Mégantic Derailment
- 2013 Typhoon Haiyan in the Philippines
Provides high quality training and education in first aid, swimming and water safety and are among the programs for which the Red Cross is best known.
The Canadian Red Cross offers vital services which allow seniors, and those recovering from illness or surgery, to remain living independently in the comfort of their own homes and enjoy community activities and social interaction. These include:

- Health equipment loan programs
- Transportation services
- Meals on Wheels
- Attendant Outreach
The Canadian Red Cross provides child abuse, bullying and relationship violence prevention education to students, teachers and other people who work with youth.
RESTORING FAMILY LINKS

Helps people in Canada to re-establish contact with immediate family members after separation due to armed conflict, natural disasters, migration and other humanitarian crises.
Provide awareness and education about International Humanitarian Law (IHL) to teachers, students, universities, journalists, government, armed forces and the general public.
"The last place on earth you'd want to be is the first place you'll find the Red Cross." - Anne Medina, journalist.
YOUR SUPPORT IS NEEDED:

Promoting Emergency Preparedness

- Via on-going communication with your constituents
- Via joint exercises with the Red Cross in emergency preparedness
- Via promoting on-going dialogue with the Local Red Cross Branch on community resilience

Community resilience starts with enabling and facilitating individuals to be prepared!

CANADIAN RED CROSS
Thank You

Regional Branch
17 Cambridge Street
Cambridge, ON
N1R 3R8
Tel: (519) 621-1840
ozcambridge@redcross.ca
Why have a plan?

• Housing is a basic necessity of life and a social determinant of health
• Housing is an important issue in our community
• The Region has a legislative role as Service Manager
Together, we can make a positive impact:

• Can make strategic decisions with resources – existing and future
• Can focus energy on priorities
• Can strengthen existing partnerships and create new ones
• Can be accountable with better results and reporting
Housing Action Plan (HAP)

• "Waterloo Region's Housing Action Plan for Households with Low to Moderate Incomes 2014 – 2024"


• Is the Region's long-term plan for addressing housing needs and issues across Waterloo Region.
The updated HAP:

• Informs the Affordable Housing Strategy (AHS), a shorter-term plan to address the need for more affordable housing

• Meets Ontario's new Long Term Affordable Housing Strategy (LTAHS) requirement for 10-year Housing and Homelessness Plans
How does it fit together?

- Housing component of the plan is covered by the HAP
- Homelessness component of the plan is covered by "All Roads Lead to Home: the Homelessness to Housing Stability Strategy for Waterloo Region"
Fulfills a number of legislated requirements:

• Satisfies the Regional Official Plan's requirement to update the long-term housing plan

• Satisfies provincial requirements set out in:
  – Provincial Policy Statement (PPS)
  – Places to Grow (P2G)
  – Ontario Housing Policy Statement (OHPS)
Development of the Housing Action Plan

• Community Consultations held in 2013
• Background Documents:
  – "Waterloo Region: A Housing Overview" – background discussion document
  – "What We Heard: Housing Issues in Waterloo Region" – summary of consultation feedback
28 Actions in 5 Strategic Direction Areas:

1. Increase housing affordability in Waterloo Region
2. Expand supports needed to obtain and retain Community Housing
3. Encourage a range of housing options across Waterloo Region
The Housing Action Plan

4. Improve the effectiveness of the housing system

5. Retain and maintain existing affordable housing stock in Waterloo Region

• The HAP also includes an Affordable Housing Target for Waterloo Region.
Next Steps

• Submit HAP to the Minister of Municipal Affairs and Housing as part of the Region's 10-Year Housing and Homelessness Plan

• Further discussions with the Area Municipalities on the actions and Affordable Housing Targets

• Develop Housing Action Plan Implementation Guide
Questions?