MEDIA RELEASE: Friday, October 18, 2013, 4:30 p.m.

REGIONAL MUNICIPALITY OF WATERLOO
COMMUNITY SERVICES COMMITTEE
AGENDA

Tuesday, October 22, 2013
9:00 a.m.
Regional Council Chamber
150 Frederick Street, Kitchener, Ontario

1. DECLARATIONS OF PECUNIARY INTEREST UNDER THE MUNICIPAL CONFLICT OF INTEREST ACT

CONSENT AGENDA ITEMS
Items on the Consent Agenda can be approved in one motion of Committee to save time. Prior to the motion being voted on, any member of Committee may request that one or more of the items be removed from the Consent Agenda and voted on separately.

2. REQUEST TO REMOVE ITEMS FROM CONSENT AGENDA

3. MOTION TO APPROVE ITEMS OR RECEIVE FOR INFORMATION
   a) PH-13-044, Quarterly Charged/Closed Food Premises Report (Information) 1
   b) Memo: Ontario Works Caseload: September 2013 4

REGULAR AGENDA RESUMES

4. REPORTS – Social Services
   a) SS-13-034, Convalescent Care Expansion Update 6

5. INFORMATION/CORRESPONDENCE
   a) Council Enquiries and Requests for Information Tracking List (No Items)

6. NEXT MEETING – Tuesday, November 12, 2013

7. ADJOURN
TO: Chair Sean Strickland and Members of the Community Services Committee

DATE: October 22, 2013

FILE CODE: P10-80

SUBJECT: QUARTERLY CHARGED/CLOSED FOOD PREMISES REPORT

RECOMMENDATION:

For information

SUMMARY:

This report is a summary of food premises enforcement activities conducted by Public Health Inspectors in the Health Protection and Investigation Division for the third quarter of 2013.

REPORT:

During the third quarter of 2013 four establishments were charged under the Health Protection and Promotion Act, Ontario Food Premises Regulation 562 (See Table 1: Food Safety Enforcement Activity).

Food premises charges and closures can be viewed on the Food Premises Inspection Reports website Enforcement Actions Page for a period up to 6 months from the date of the charge or closure. Every food premises charged has the right to a trial and every food premises ordered closed, under the Health Protection and Promotion Act, has the right to an appeal to the Health Services Appeal and Review Board.

ONTARIO PUBLIC HEALTH STANDARDS:

Under the Health Protection and Promotion Act, Region of Waterloo Council serves as Waterloo Region’s Board of Health. Boards of Health are expected to adhere to the Ontario Public Health Standards, which outline the expectations for providing public health programs and services. This report provides information related to compliance with the Food Safety Protocol of the Ontario Public Health Standards.

CORPORATE STRATEGIC PLAN:

Health and Safe Communities: Support safe and caring communities that enhance all aspects of health.

FINANCIAL IMPLICATIONS:

NIL

OTHER DEPARTMENT CONSULTATIONS/CONCURRENCE:

NIL
ATTACHMENTS

Table 1: Food Safety Enforcement Activity

PREPARED BY: Chris Komorowski, Manager Food Safety, Recreational Water and Cambridge & Area Team

APPROVED BY: Dr. Hsiu-Li Wang, Acting Commissioner/Medical Officer of Health
Table 1: Food Safety Enforcement Activity

<table>
<thead>
<tr>
<th>Name of Establishment</th>
<th>Date of Charges or Closure</th>
<th>Charges or Closure</th>
<th>Total Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duke And The Duchess</td>
<td>One Provincial Offences Notice issued for an infraction observed on July 4, 2013</td>
<td>Fail to protect food from contamination or adulteration ($300)</td>
<td>$300</td>
</tr>
<tr>
<td>900 Jamieson Parkway Cambridge</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Spring Rolls Go</td>
<td>One Provincial Offences Notice issued for an infraction observed on July 30, 2013</td>
<td>Maintain hazardous foods at internal temperature between 5 Celsius and 60 Celsius ($460)</td>
<td>$460</td>
</tr>
<tr>
<td>F8 – 550 King Street North Waterloo</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lin’s Garden</td>
<td>One Provincial Offences Notice issued for infractions observed on August 12, 2013</td>
<td>Operate food premise adversely affecting sanitary condition ($120)</td>
<td>$120</td>
</tr>
<tr>
<td>1300 – 600 Laurelwood Drive Waterloo</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>China Fried Rice Restaurant</td>
<td>Three Provincial Offences Notices issued for infractions observed on August 15, 2013</td>
<td>Store hazardous foods in container at internal temperature above 5 Celsius ($450)</td>
<td></td>
</tr>
<tr>
<td>210 – 265 King Street East Kitchener</td>
<td></td>
<td>Operate food premise adversely affecting sanitary condition ($120)</td>
<td>$120</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fail to provide thermometer in storage compartment ($120)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fail to protect food from contamination or adulteration ($300)</td>
<td>$300</td>
</tr>
</tbody>
</table>
MEMORANDUM

To: Chair Sean Strickland and Members of Community Services Committee
From: David Dirks, Director, Employment and Income Support
Copies: Douglas Bartholomew-Saunders, Commissioner, Social Services
File No.: S09-80
Subject: ONTARIO WORKS CASELOAD: SEPTEMBER 2013

This memorandum is provided as information for members of Council. Employment & Income Support, Social Services with Finance monitors the Ontario Works (OW) caseload on a monthly basis. Below is a chart summarizing the caseload at the end of September 2013 with comparisons to the months of August 2013 and September 2012 as well as September 2008.

Very briefly,
- The OW caseload at September 2013 was: 8,423
- The OW caseload at August 2013 was: 8,571
- The decrease from August to September 2013 was: 148 (-1.7%)
- The decrease from September 2012 was: 221 (-2.6%)
- The increase from September 2008 was: 2,131 (+34%)
- Waterloo Region unemployment rate for September 2013 was: 7.3%
- Waterloo Region unemployment rate for September 2012 was: 6.4%

Ontario Works Caseload and Unemployment Rate

<table>
<thead>
<tr>
<th>Ontario Works Caseload</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2013</td>
</tr>
<tr>
<td>8,423</td>
</tr>
</tbody>
</table>
Unemployment Rates – Seasonally Adjusted*

<table>
<thead>
<tr>
<th></th>
<th>September 2013</th>
<th>August 2013</th>
<th>September 2012</th>
<th>% Change August to September</th>
<th>% Change Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Province</td>
<td>7.3</td>
<td>7.5</td>
<td>7.9</td>
<td>(2.7%)</td>
<td>(7.6%)</td>
</tr>
<tr>
<td>Waterloo Region</td>
<td>7.3</td>
<td>8.0</td>
<td>6.4</td>
<td>(8.8%)</td>
<td>14.1%</td>
</tr>
</tbody>
</table>

*As revised by Statistics Canada

The September caseload and unemployment rate for Waterloo Region declined from August 2013. The September caseload declined 148 cases (-1.7%) over August 2013. A decline through the Summer and into the Fall seems consistent with the last three years’ experience. The caseload is 34% (2,131 cases) higher than at the outset of the 2008 recession.

The provision of social assistance supports the Region’s 2011-2014 Corporate Strategic Focus Area 4: Healthy and Inclusive Communities: (to) foster healthy, safe, inclusive and caring communities.

If you have any questions or comments or for further information, please contact David Dirks, Director, Employment and Income Support at 519-883-2179 or ddirks@regionofwaterloo.ca
TO: Chair Sean Strickland and Members of the Community Services Committee

DATE: October 22, 2013

SUBJECT: CONVALESCENT CARE EXPANSION UPDATE

RECOMMENDATION:

THAT the Regional Municipality of Waterloo approve an increase to the 2013 operating budget for the Seniors’ Services Division in the amount of $66,426 gross and $0 net Regional Levy for staffing and purchased services related to the conversion of fifteen (15) long term care beds to convalescent care beds, effective November 1, 2013;

AND THAT the Seniors’ Services 2013 operating budget be increased by $100,000 gross and $0 net Regional Levy on a one-time basis for start-up costs related to the conversion of fifteen (15) long term care beds to convalescent care beds;

AND FURTHER THAT an increase of 4.14 full time equivalents (FTE) be approved for the Seniors’ Services Division as of November 1, 2013 to increase the hours of direct care services for the convalescent care residents of Sunnyside Home as outlined in report SS-13-034, dated October 22, 2013.

SUMMARY:

Sunnyside Home has received approval from the Ministry of Health and Long-Term Care and the Waterloo Wellington Local Health Integration Network to expand its Convalescent Care Program from 10 beds to 25 beds for the period July 1, 2013 to March 31, 2015. Capacity for the program will be accomplished through the conversion of 15 long-term care beds to convalescent care. This report details the staffing and financial implications of the expanded program.

REPORT:

On June 18, 2013, Council approved in principle the expansion of Sunnyside Home’s Convalescent Care Program from ten up to twenty-five beds, pending the approval of the Waterloo-Wellington Local Health Integration Network (WWLHIN) and the Ministry of Health and Long-Term Care (MOHLTC), as outlined in report SS-13-021. On August 7, 2013, the approval for the addition of 15 convalescent beds (to create a 25 bed unit) was received from the Ministry of Health and Long Term Care (MOHLTC). The letter of approval is attached as Appendix A. The approval has been granted for the period of July 1, 2013 to March 31, 2015. A formal program evaluation, including occupancy levels, will be completed prior to this end date and the WWLHIN will determine the future status of the program at that time.
Convalescent care clients generally have a higher acuity level than long-stay, long-term care home residents and require a mix of services with a strong rehabilitative focus. Care-planning and delivery is interdisciplinary with a goal-oriented discharge plan. The shorter length of stay for these clients necessitates frequent admissions and discharges, requiring additional professional services such as assessment, care planning and discharge planning, in addition to the daily care and rehabilitation services that are provided.

In recognition of the care requirements and program needs for convalescent care, the Ministry provides higher per diem funding for convalescent care beds than for long-term stay beds. The current per diem for convalescent care beds is $72.36 plus physiotherapy per diem of $10.27. The incremental per diem funding for the new 15 beds will be used for nursing staff, contracted rehabilitation staff (physiotherapist and occupational therapist) and nursing/therapy equipment and supplies, as outlined in the financial section of this report. The conversion also results in the loss of private room revenue for seven (7) long-term care beds, which will also be offset by the higher per diem.

One-time funding of $100,000 has also been approved by the MOHLTC for the additional cost of setting up the new convalescent care beds. This funding has been allocated for the upgrading of beds and mattresses, bathing areas and flooring, call bell and telephone and computer systems, and other equipment and furniture required for the care of convalescent clients.

The WWLHIN reviews the use of all short stay beds, including convalescent care beds, through a formal evaluation process. Should the program not be approved beyond March 31, 2015, it is anticipated that the beds would be reconverted to regular long-term care beds and that staff working in the program could be reassigned within the division.

CORPORATE STRATEGIC PLAN:

The expansion of convalescent beds at Sunnyside Home is consistent with the Region's Corporate Strategic Plan, Focus Area 4: Healthy and Inclusive Communities; specifically Strategic Objective 4.7 (to) collaborate with the community to support older adults to live healthy, active lives.

FINANCIAL IMPLICATIONS:

Temporary funding for the conversion of fifteen (15) long term care beds has been approved by the MOHLTC for the period July 1, 2013 to March 31, 2015. Sunnyside will receive an allocation of $66,209 for 2013 (assumes November 1, 2013 implementation) or $396,171 annualized for convalescent care clients. This will fund additional staffing (4.14 FTE), therapy and equipment resources required by the client group. In addition, funding of $9,397 or $56,228 annualized will be provided specifically for physiotherapy services. The loss of the private room revenue currently received for seven (7) of the fifteen (15) beds, totalling an annualized maximum of $54,933, will be offset by the increased revenues. The net increase in revenue from the conversion is $66,426 for 2013 ($397,467 annualized) There is no anticipated impact on the Regional levy related to the conversion of the beds.
Revenues

<table>
<thead>
<tr>
<th>Service</th>
<th>Fiscal</th>
<th>Annual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional Per Diem</td>
<td>$72.36</td>
<td>$66,209</td>
</tr>
<tr>
<td>Additional Physiotherapy</td>
<td>$10.27</td>
<td>9,397</td>
</tr>
<tr>
<td>Loss of Preferred Accommodation Fees</td>
<td>$21.50</td>
<td>(9,180)</td>
</tr>
<tr>
<td>Net Revenue</td>
<td>$66,426</td>
<td>$397,467</td>
</tr>
</tbody>
</table>

Expenditures

<table>
<thead>
<tr>
<th>Staffing:</th>
<th>FTE</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>RN</td>
<td>0.38</td>
<td>$6,000</td>
</tr>
<tr>
<td>RPN</td>
<td>1.58</td>
<td>20,900</td>
</tr>
<tr>
<td>PSW</td>
<td>1.58</td>
<td>16,329</td>
</tr>
<tr>
<td>Social Worker</td>
<td>0.20</td>
<td>3,500</td>
</tr>
<tr>
<td>Unit Clerk</td>
<td>0.40</td>
<td>3,800</td>
</tr>
<tr>
<td>Total Staffing</td>
<td>4.14</td>
<td>$50,529</td>
</tr>
</tbody>
</table>

|                                                  |        |        |
| Occupational Therapist                         | $3,200 | $16,380|
| Equipment & Supplies                           | 3,300  | 19,678 |
| Physiotherapy Services                         | 9,397  | 56,228 |
|                                                  | $15,897| $92,286|

Total Expenditures                             | $66,426| $397,467|

NET REGIONAL LEVY                              | $0     | $0     |

One-time funds of $100,000 are also being provided by the MOHLTC for the start-up costs related to the conversion of 15 convalescent care beds. Expenditures will include the upgrading of mattresses, beds, flooring and washrooms. Any unspent funds will be recovered by the MOHLTC.

OTHER DEPARTMENT CONSULTATIONS/CONCURRENCE:

The Finance Department has been consulted in the development of this report.

ATTACHMENTS

Appendix A: Approval letter from MOHLTC to operate 15 Convalescent Care Beds at Sunnyside Home

PREPARED BY:  Gail Kaufman Carlin, Director, Seniors’ Services
Helen Eby, Administrator, Resident Care

APPROVED BY:  Douglas Bartholomew-Saunders, Commissioner, Social Services
Appendix A

Ms. Gail Kaufman-Carlin  
Director Seniors' Services  
Regional Municipality of Waterloo  
c/o Sunnyside Home  
247 Frederick Street  
Kitchener ON N2A 1Y5  

Dear Ms. Kaufman-Carlin:  

Re: Approval to operate 15 Convalescent Care Beds at Sunnyside Home

The Waterloo Wellington Local Health Integration Network (WW LHIN) requested approval for the Regional Municipality of Waterloo (the "Operator") to operate 15 convalescent care beds at Sunnyside Home (the "Home") in Kitchener from July 1, 2013 to March 31, 2015. The 15 beds requested have been temporarily converted from beds currently in the long-stay program in the Home and will continue to be part of the Home's complement of long-term care licensed beds.

I am pleased to approve the operation of 15 convalescent care beds by the Operator at the Home subject to the following conditions:

- As per the Ministry of Health and Long-Term Care’s (the ministry) initiative to create new convalescent care beds, the ministry will provide the additional funds ($72.95 per diem) for operating the convalescent care program in these beds and the resident co-payment portion ($47.72) of the base per diem funding.
- All approvals and related funding for the convalescent care beds will terminate on March 31, 2015;
- The Home and the WW LHIN shall amend the Long-Term Care Service Accountability Agreement (L-SAA) accordingly so that it sets out the terms and conditions for the operation of the convalescent care beds at the Home.

.../2
Ms. Kaufman-Carlin

Should you have any questions or require clarification, please contact Kim White, Manager, London Service Area Office, Performance Improvement and Compliance Branch at (519) 675-7631.

Sincerely,

[Signature]

for: Rachel E. Kampus
Director

c: Bruce Lauckner, Chief Executive Officer, WW LHIN
  David Murray, Chief Executive Officer, WW Community Care Access Centre
  Catherine Brown, Assistant Deputy Minister, Health System Accountability and Performance Division, MOHLTC
  Kathryn McCulloch, Director, LHIN Liaison Branch, MOHLTC
  Pier Falotico, Director, FMB, MOHLTC
  Chandike Tennakoon, Finance Manager, FMB, MOHLTC
  Kim White, Manager, London Service Area Office, Performance Improvement and Compliance Branch (PICB), MOHLTC
  Margaret Allora, Acting Manager, PICB, MOHLTC
  Violet Newman, Statistics Officer, HDB MOHLTC
  Anna Prete, Licensing Program Coordinator PICB, MOHLTC
  Edith Petes, Licensing Program Coordinator PICB, MOHLTC