



Regional Municipality of Waterloo

Community Services Committee

Minutes

Tuesday, August 11, 2015

9:00 a.m.

Regional Council Chamber

150 Frederick Street, Kitchener

Present were: Chair G. Lorentz, L. Armstrong, D. Craig, T. Galloway, D. Jaworsky, H. Jowett, K. Kiefer, J. Mitchell, J. Nowak, K. Redman, K. Seiling, S. Shantz, S. Strickland, and B. Vrbanovic

Members Absent: S. Foxton

Declarations of Pecuniary Interest under “The Municipal Conflict of Interest Act”

S. Shantz declared a pecuniary of interest with respect to item 5.4 Affordable Housing Strategy – Request for Proposals P2015-22 Recommended Priority Projects and Investment in Affordable Housing (2014 Extension) Year 2 to 4 Funding Allocation due to her husband’s involvement with MennoHomes Inc.

K. Redman declared a pecuniary of interest with respect to item 5.4 Affordable Housing Strategy – Request for Proposals P2015-22 Recommended Priority Projects and Investment in Affordable Housing (2014 Extension) Year 2 to 4 Funding Allocation due to her involvement with Habitat for Humanity.

Request to Remove Items From Consent Agenda

J. Mitchell requested that item 4.2 PHE- HPI-15-07, Quarterly Charged/Closed Food Premises Report be removed from the consent agenda.

D. Craig requested that item 4.3 PHE-PSV-15-07, 2016 Response Times Performance Plan – Paramedic Services be removed from the consent agenda.

Motion to Approve Items or Receive for Information

Moved by T. Galloway

Seconded by L. Armstrong

That the following items be approved:

- That the Regional Municipality of Waterloo enter into an Assignment and Assumption Agreement with the Waterloo Catholic District School Board and Muslim Association of Canada wherein the day nursery funding agreement between the Region and Waterloo Catholic District School Board for the former St. Joseph Elementary school is assigned to the Muslim Association of Canada, pursuant to report CSD-CHS-15-10, dated August 11, 2015.
- That the Regional Municipality of Waterloo amend current service agreements with the Waterloo Region District School Board and the Waterloo Catholic District School Board to incorporate all school sites offering extended day programs effective September 1, 2015;

And That the Regional Municipality of Waterloo amend current service agreements with Conestoga College Institute of Technology and Advanced Learning, 299 Doon Valley Drive, Kitchener, ON N2G 4M4; Creative Beginnings Child Care Centre, 1140 Snyder's Rd. West, Baden, ON N3A 3L3; Jacob Hespeler Child Care Services, 640 New Hampshire Street, Waterloo, ON N2K 0A5, for the purposes of offering youth development programs as outlined in report CSD-CHS-15-09, dated August 11, 2015.

- That the Regional Municipality of Waterloo enter into a funding contract effective September 1, 2015 with Cambridge Christian School Society, operated as Cambridge Christian School Preschool, located at 229 Myers Road, Cambridge, Ontario, as outlined in report CSD-CHS-15-11, dated August 11, 2015.

And that the following items be received for information:

- CSD-15-02, Local Municipal Champion OMSSA Awards
- CSD-CHS-15-12, Child Care and Early Years Act 2014
- CSD-HOU-15-16, Long-Term Affordable Housing Strategy Update Consultation
- CSD-SEN-15-07, Community Alzheimer Program Expansion in Waterloo
- PDL-CUL-15-13, Celebration of Canada 150

Carried

4.2 PHE- HPI-15-07, Quarterly Charged/Closed Food Premises Report

J. Mitchell asked staff if the Zbigniew Wilk Hot Dog Cart noted in the report was the cart located at Waterloo City Hall. Dave Young, Director, Health Protection and Investigation, noted that he did not believe that it was, but stated that staff could confirm this.

Received for information

4.3 PHE-PSV-15-07, 2016 Response Times Performance Plan – Paramedic Services

D. Craig requested that staff provide the Paramedic response times for the past five years for the three cities to determine if times are improving or deteriorating for Cambridge. Stephen Van Valkenburg, Director/Chief Emergency Medical Services, stated that this information could be provided in the future.

Moved by K. Kiefer

Seconded by H. Jowett

That the Regional Municipality of Waterloo approve the 2016 response time targets as outlined in Appendix 1, in accordance with Ambulance Act, O. Reg. 267/08, amending O. Reg. 257/00, under Part VII, Response Time Performance Plans, Sections 22-24, as outlined in report PHE-PSV-15-07 dated August 11, 2015.

Carried

Regular Agenda Resumes

Reports – Public Health and Emergency Services

5.1 PHE-HLV-15-03, Healthy Kids Community Challenge

Sharlene Sedgwick-Walsh, Director, Healthy Living, explained that a Regional proposal, on behalf of the area municipalities, for the Healthy Kids Community Challenge has been approved. She noted that the Region will receive \$1,125,000 over the next three years for the project. The next steps will include the development of a governance structure and working with the area municipalities and community organizations to determine the activities that will be implemented.

In response to a question from the Committee, S. Sedgwick-Walsh stated that the projects that are undertaken will be determined by the project representatives from the area municipalities based on their local priorities.

Moved by J. Nowak

Seconded by K. Redman

That the Regional Municipality of Waterloo increase the 2015 operating budget for Public Health by \$375,000 gross and \$0 net for the Healthy Kids Community Challenge to be funded by the Ministry of Health and Long Term Care;

And That the Regional Municipality of Waterloo increase the staff complement for Public Health by 1.0 full time equivalent for the period September 1, 2015 to March 31, 2018 for the Healthy Kids Community Challenge, as outlined in report PHE-HLV-15-03 dated August 11, 2015.

Carried

Reports – Community Services

5.2 CSD-HOU-15-14, Out of the Cold (OOTC) Transition: Final 2014/15 Evaluation Report (Presentation) (Information)

Douglas Bartholomew-Saunders, Commissioner, Community Services, explained that the report provides an overview of the Region's response to the closure of Out of the Cold sites, and the steps planned for 2015/2016 winter season.

Marie Morrison, Manager, Social Planning, provided a presentation on the Out of the Cold transition. A copy of the presentation is appended to the original minutes. She outlined the timeline of the response to the Out of the Cold site closures and noted that the rapid but extensive communication effort was very important for the transition. M. Morrison stated that in addition to the Region increasing the number of spaces in the formal shelter system, a transitional shelter was opened by the YWCA that focused on connecting people with the former shelter system. Since November, eighty-five people were supported to find housing which exceeded the goal of housing forty of the most vulnerable by the end of the winter. She noted that the transitional shelter will not be reopened and a new emergency shelter program framework will be presented to Council for approval. Staff are confident that there will be sufficient spaces in the formal shelter system for the winter.

D. Bartholomew-Saunders explained that one of the key challenges was a lack of trust in government services. He noted that working with community partners and individuals affected by homelessness was a key factor in the success of the response and these relationships will be a major factor in the ongoing success of the program.

The Committee thanked staff for their rapid and effective work to respond to the Out of the Cold site closures. In response to a question from the Committee, M. Morrison stated that the communication plan for the upcoming winter season will be similar to last

year's but that staff are exploring options for expanding and improving communications.

D. Bartholomew-Saunders noted that that because the Out of the Cold sites were located in Kitchener and Waterloo the communications were focused on these areas. However, he stated that partners in Cambridge were involved throughout the process and The Bridges was provided with an additional twenty-five beds. Staff will work to ensure that work in Cambridge is not overshadowed in future communications.

Received for information.

5.3 CSD-HOU-15-13, 20,000 Homes Registry Week Final Results and Progress Update (Video) (Information)

M. Morrison showed a video on the 20,000 Homes Registry Week.

Received for information.

5.4 CSD-HOU-15-15, Affordable Housing Strategy – Request for Proposals P2015-22 Recommended Priority Projects and Investment in Affordable Housing (2014 Extension) Year 2 to 4 Funding Allocation

Moved by J. Mitchell

Conflict:
S. Shantz
K. Redman

Seconded by D. Jaworsky

That the Regional Municipality of Waterloo approve the following actions with regard to the Region of Waterloo's Affordable Housing Strategy and Investment in Affordable Housing (IAH) (2014 Extension) Years 2 to 4 funding allocation, as outlined in report CSD-HOU-15-15, dated August 11, 2015:

- a) Approve the Affordable Housing Strategy –Request for Proposals R2015-22: Recommended Priority Projects as detailed in Attachment 1;
- b) Authorize the Director, Housing Services, to execute and deliver all documentation required by the Province of Ontario and the Region of Waterloo for the purpose of funding the recommended Priority Project proponents as shown in Attachment 1 and to finalize the funding and conditions with the proponents; and
- c) Authorize the Commissioner, Community Services, to execute such agreements and documentation in a form satisfactory to the Regional Solicitor, as may be required to process the advance of funding to the recommended Priority Project proponents.

Carried

5.5 CSD-HOU-15-17/COR-TRY-15-74, Capital Works Loan – Region of Waterloo Community Housing Inc.

Moved by T. Galloway

Seconded by J. Mitchell

That the Regional Municipality of Waterloo take the following action regarding a proposed loan agreement for Region of Waterloo Community Housing Inc. (ROWCHI) as outlined in report CSD-HOU-15-17/COR-TRY-15-74, dated August 11, 2015:

- a) Enter into and execute an agreement with ROWCHI, a community housing provider owned by the Region of Waterloo, for an interest free loan to assist with capital needs in an amount not to exceed \$180,000 and such other documentation as may be required to secure the loan, with the form of the loan agreement and other documentation to be satisfactory to the Region's Chief Financial Officer and the Regional Solicitor;
- b) Provide the interest-free loan through the Region's Housing Reserve Fund; and
- c) Require the loan to be secured by a mortgage registered on title for 199 Elm Ridge Drive, Kitchener with consent obtained from the mortgagee for ROWCHI Inc. for the mortgage registration in a form satisfactory to the Regional Solicitor.

Carried

Information/Correspondence

6.1 Housing Stability System Newsletter was received for information

6.2 Council Enquiries and Requests for Information Tracking List was received for information.

Next Meeting – September 15, 2015

Adjourn

Moved by K. Redman

Seconded by B. Vrbanovic

That the meeting adjourn at 9:47 a.m.

Carried

Committee Chair, G. Lorentz

Committee Clerk, T. Brubacher
1940960



Region of Waterloo



Out of the Cold Transitions: Final 2014/15 Evaluation

COMMUNITY SERVICES COMMITTEE
AUGUST 11, 2015

ALL ROADS LEAD TO HOME



Background: K-W Out of the Cold



- Began in 1999 when there were 3 shelter options with limited capacity
- 11 church/volunteer-run sites open Nov to Mar/Apr
- Offered overnight shelter, food, fellowship, connection



2013-14 Season

- Avg. 65 people per night
- 13% of total emergency shelter bed nights in region

Transition Response Timeline



Aug

- Site Closures Announced

Sept/
Oct

- Response Plan Consultations

Nov

- Response Plan In Effect

Jan/
Feb

- Mid-point Check In

May

- Winter 2014/15 Final Evaluation

June
→

- Continue Longer Term Initiatives

OOTC Transition Response Plan



1. Overnight shelter options



2. Outreach, drop-in and meal options



3. Community-wide registry



4. Supports for establishing housing stability



5. Community engagement

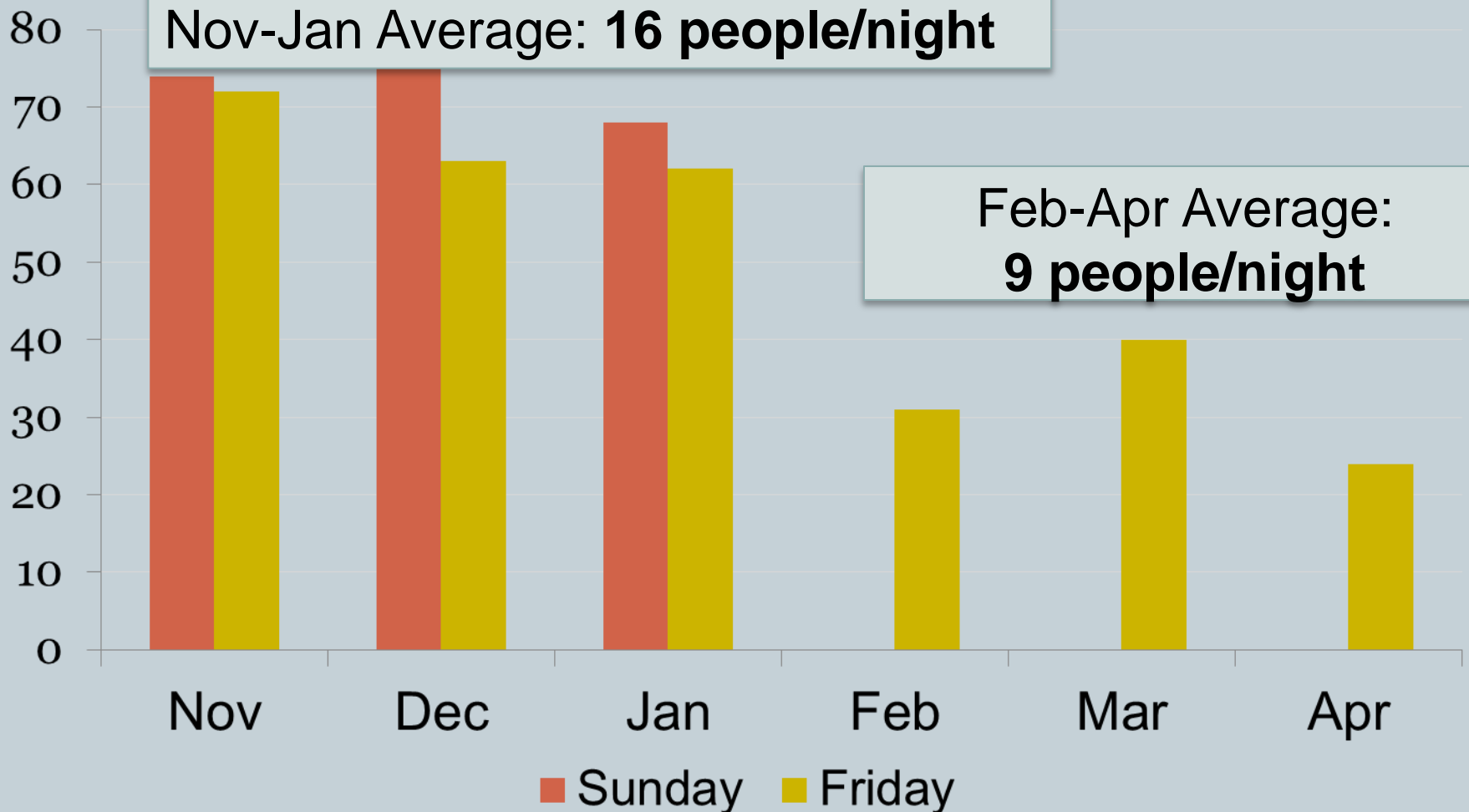


6. Communication

1. Overnight Shelter Options

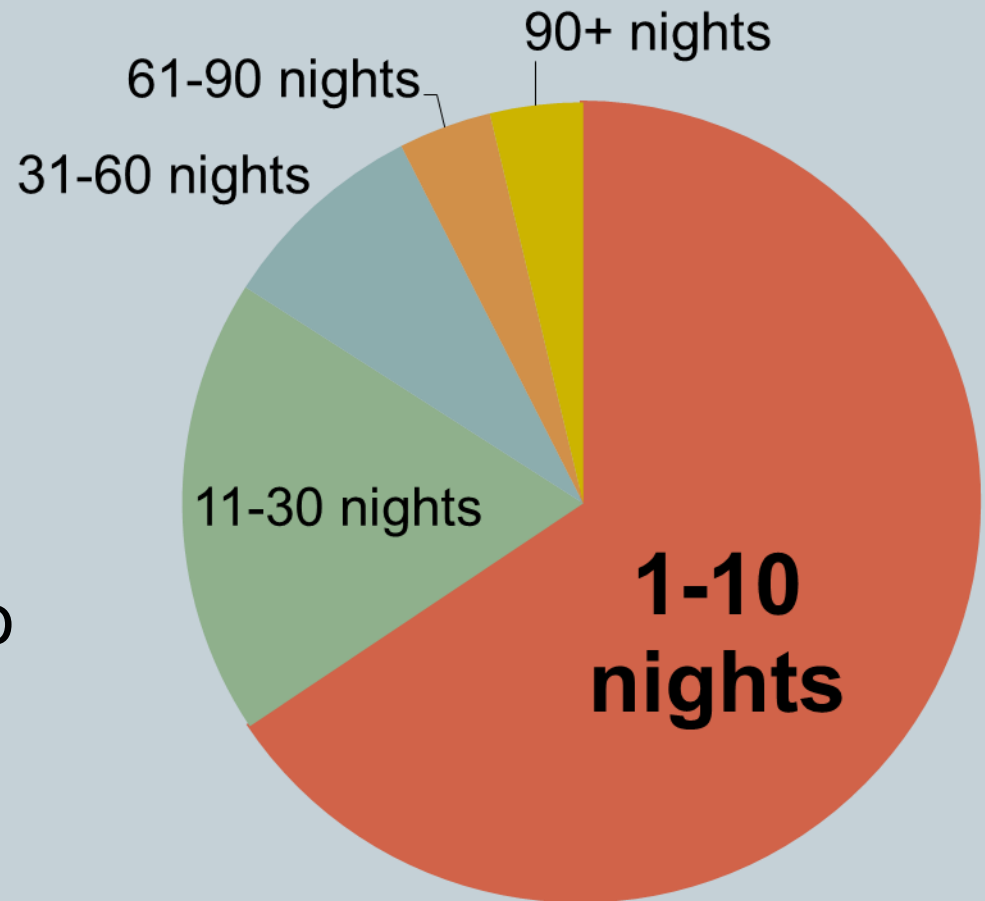
Program	Added Capacity	End Date
YWCA Transitional Shelter	45 Beds	May 31, 2015
Cambridge Shelter	+9 beds + staff	Additional beds continuing
oneROOF Shelter	+3 beds, staff	June 30, 2015
Charles St. Men's Hostel	+staff	Continuing
Shelter System	Extra Motel Funding	Continuing

OOTC Trends: Bed Nights per Month



YWCA Transitional Shelter Use Patterns: November 1, 2014 to April 30, 2015

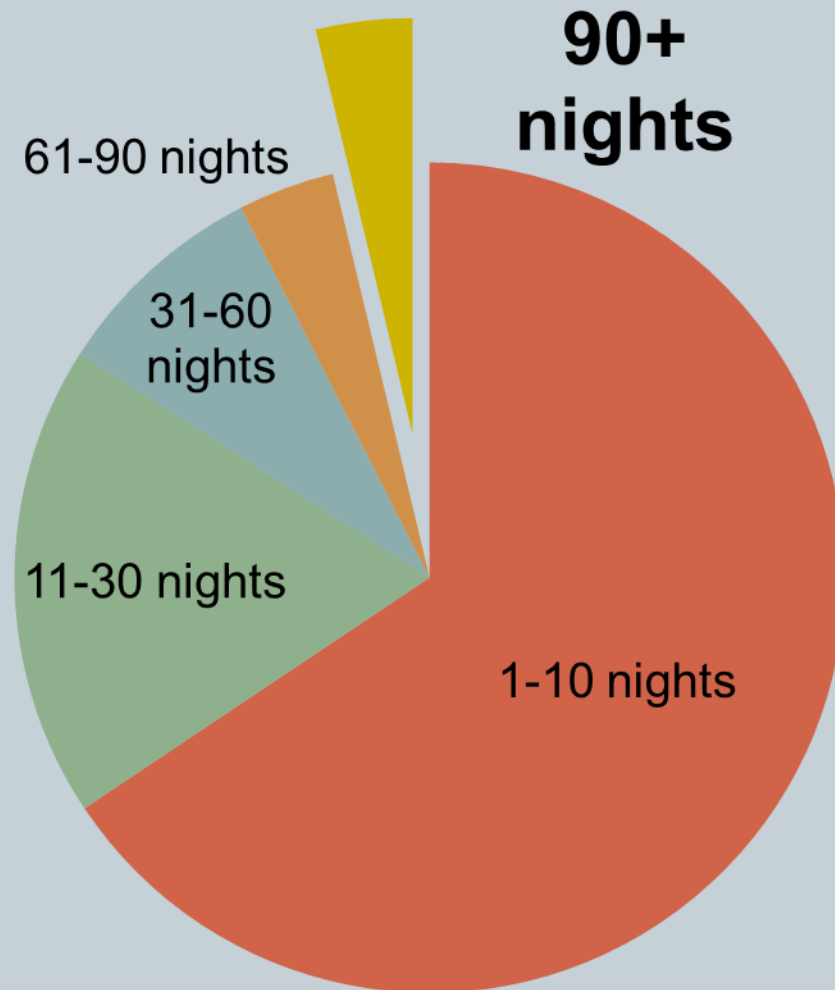
- **319** unique people
- Average **30** people per night
- **2/3** stay fewer than 10 nights
- **115+** people diverted to formal shelters or own housing



YWCA Transitional Shelter Use Patterns: November 1, 2014 to April 30, 2015

- **12 people (4%)** stayed more than half the nights this winter:

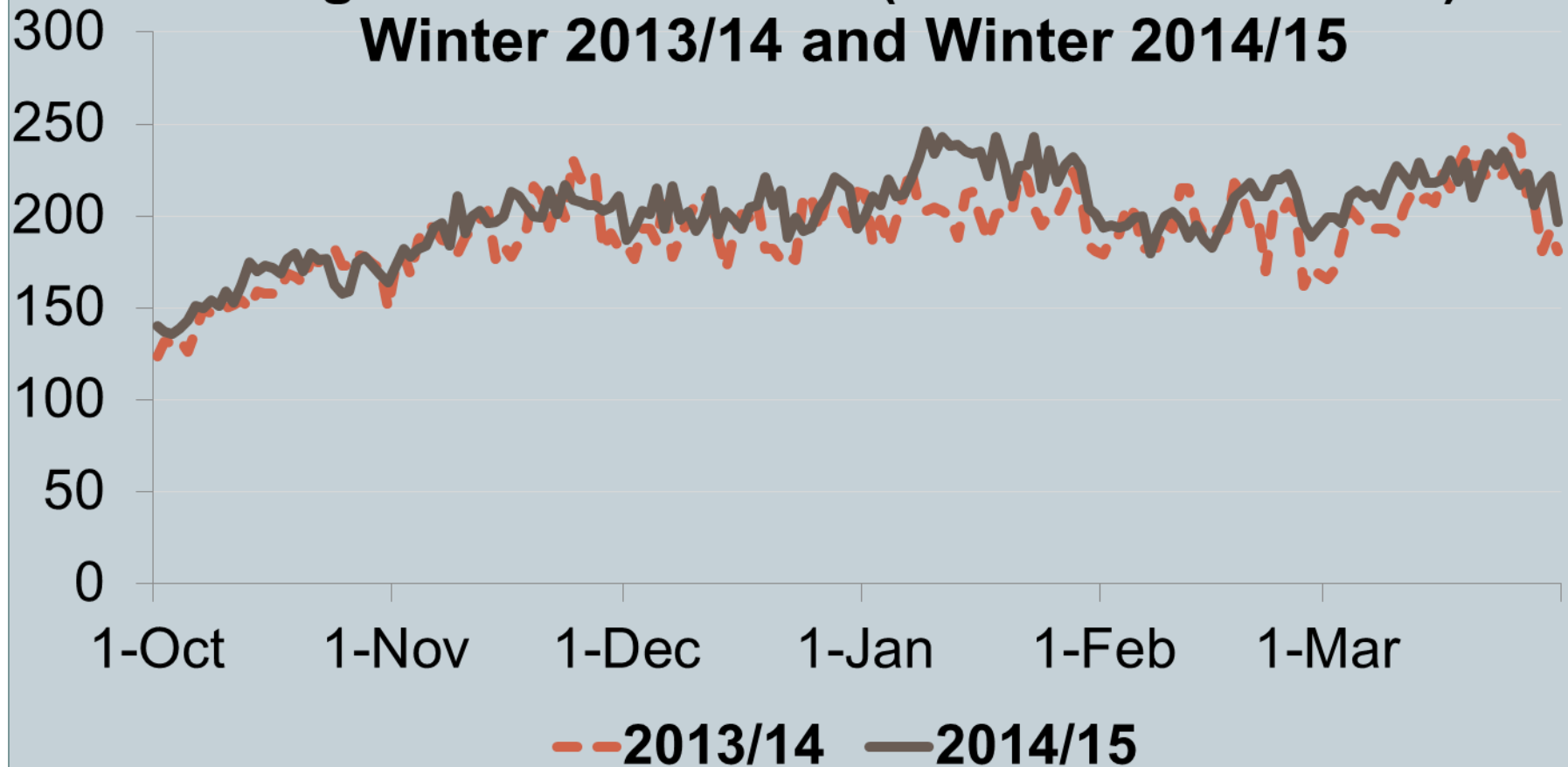
- All have been prioritized for intensive support by STEP Home
- 6 are being offered flexible rent assistance plus support



Emergency Shelter Trends: Formal + Seasonal



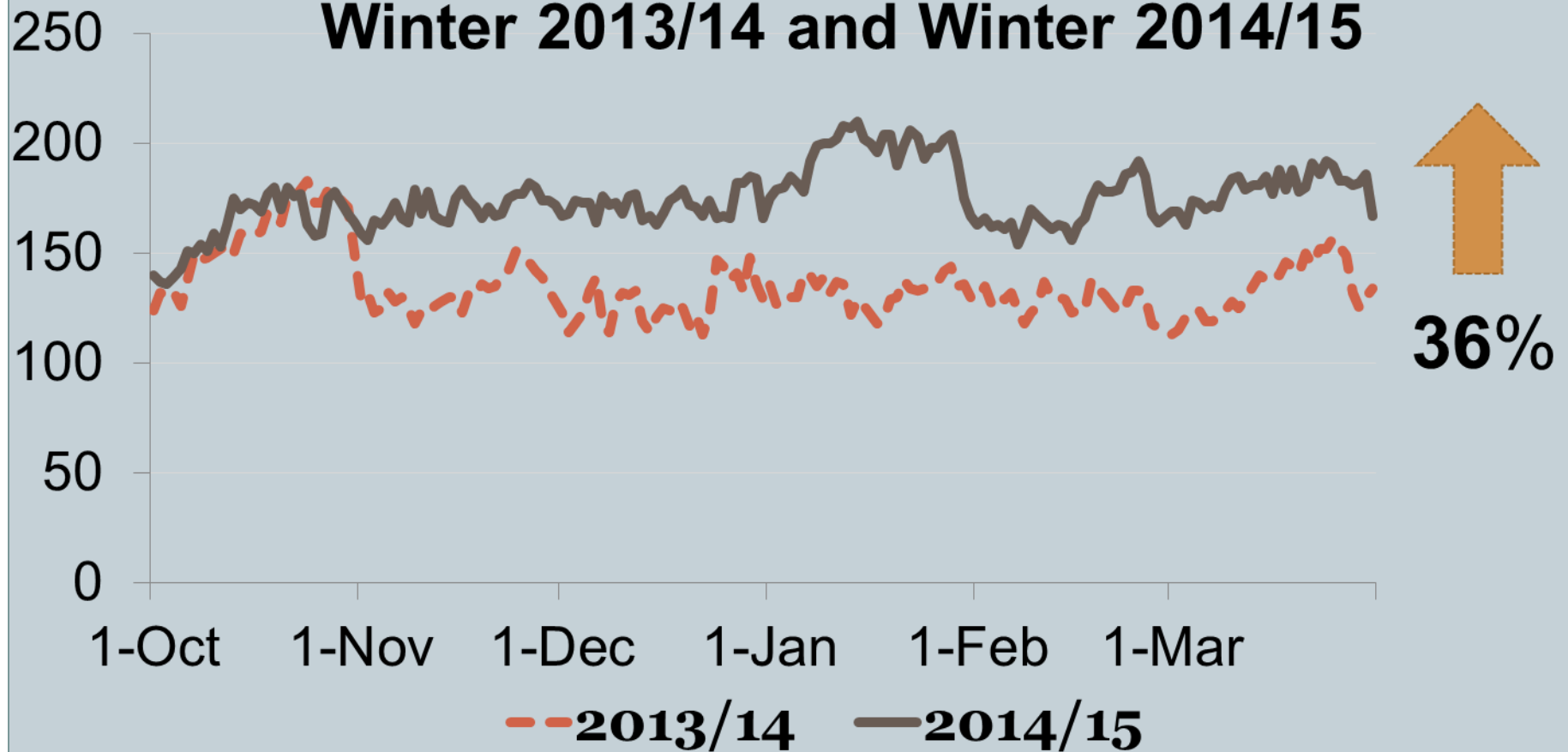
Singles at All Shelters (Formal & Seasonal): Winter 2013/14 and Winter 2014/15



Formal Emergency Shelter Trends



Singles at Formal Shelters Only: Winter 2013/14 and Winter 2014/15



Outreach, Drop-in and Meal Options



- People experiencing persistent homelessness are known & connected (whether or not they access shelter)
- Flexible, focused street outreach is more important than round-the-clock coverage
- Community meals continue to be positive spaces of inclusion and connection for volunteers & guests

Supports for Housing Stability

- **Total of 85 people supported to housing between November 2014 and May 2015**
- **More to come in 2015/16**

35

People supported to housing by Transitional Shelter & shelter partners



50

Most Vulnerable supported to housing through STEP Home intensive support programs



85

People experiencing homelessness supported to housing through OOTC Phase 1

Current Plans for Winter 2015/16



1. Year Round Shelter System Re-design

- YWCA Transitional Shelter will not re-open.
- Emergency Shelter review and development of new Emergency Shelter Program Framework – further aligning approaches with a focus on harm reduction.
- Continuing to have 250 shelter spaces plus overflow into motels – individualized plans where needed.
- Bunkies pilot as low barrier option to regular shelters.

Current Plans for Winter 2015/16 – cont.



2. Housing Solutions

- Continued housing efforts for those with complex needs – STEP Home Supports and HAWS
- Completion of the RFP for the (CHPI) Supportive Housing Program.
- Continued participation in 20,000 Homes Campaign

3. Coordinated Access

4. Communication and Engagement tools.

- Wallet cards and "get involved" guide
- Smaller stakeholder meetings & Sept 25th Forum.

Next Steps



Aug

- OOTC 2014/15 Final Evaluation Report to Regional Council

Sept

- Community Forum – Further Planning for Shelters and Winter 2015/16

Oct

- System Evolution Update Report to Regional Council

On-going

- System Evolution & 10 Year Plan

[20K HOMES REGISTRY WEEK VIDEO](#)