



## **Regional Municipality of Waterloo**

### **Community Services Committee**

#### **Minutes**

Tuesday, December 6, 2016

9:05 a.m.

Regional Council Chamber

150 Frederick Street, Kitchener, Ontario

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Present were: Chair G. Lorentz, L. Armstrong, E. Clarke, D. Craig, S. Foxtan, T. Galloway, D. Jaworsky, H. Jowett, K. Kiefer, J. Mitchell, J. Nowak, K. Redman, K. Seiling, S. Shantz, S. Strickland.

Absent: B. Vrbanovic

Chair G. Lorentz noted the anniversary of the Montreal Massacre, and called for a moment of silence to remember this event and all women who have been victimized by violence.

#### **Declarations of Pecuniary Interest under “The Municipal Conflict of Interest Act”**

None declared

#### **Delegations**

- a) Birgit Lingenberg deferred her delegation to the January 10, 2017 Community Services Committee meeting.

#### **Consent Agenda Items**

##### **Request to Remove Items From Consent Agenda**

There were no requests to remove items from the consent agenda.

##### **Motion to Approve Items or Receive for Information**

2287468

Moved by K. Kiefer

Seconded by S. Shantz

That the following item be approved:

- That the Regional Municipality of Waterloo endorse protocols for entering into agreements with provincially licensed Early Learning and Child Care service providers for the provision of child care services as described in CSD-CHS-16-30 and attached as Schedule "A".

And that the Regional Municipality of Waterloo approve an amendment to #47 of Schedule A of the Execution of Documents By-law to delegate authority for approval to enter into such agreements for licensed Early Learning and Child Care service providers and special needs resourcing agencies, to the Commissioner, Community Services. Reports to enter into new, or amend existing, agreements occur on a regular basis throughout the year. Delegating approval to the Commissioner will improve efficiencies and timeliness of requests.

And that the following items be received for information:

- **PHE-16-04**, Suicide in Waterloo Region: A Health Status Report 2016
- **CSD-EIS-16-17**, Ontario Works Caseload: September 2016
- **CSD-EIS-16-18**, Ontario Works Caseload: October 2016
- **CSD-CHS-16-29**, New Continuous Quality Improvement Approach for ELCC Service System
- **PDL-CUL-16-13**, Doors Open Waterloo Region 2016

Carried

## **Regular Agenda Resumes**

### **Reports – Public Health and Emergency Services**

#### **PHE-HLV-16-08**, Cost of the Nutritious Food Basket (2016)

Carolyn Tereszowski, Nutritionist, and Nora Kozman, Dietician, provided a presentation on the report, explaining how the Nutritious Food Basket is used to estimate the basic cost for an individual or household to eat healthy. A copy of the [presentation](#) is appended to the original minutes.

N. Kozman shared various scenarios to compare income, expenses for housing, and cost of food for families and individuals living on low income and how this affects food security.

2287468

In response to a question from Committee, C. Tereszowski agreed that community gardens and community hub programs can help people to develop skills and access to healthy food.

Staff noted a number of different initiatives the province is exploring to help gather information regarding food affordability and cost of living impacts on low income people. The Ministry of Community and Social Services has announced the creation of a Basic Income Pilot Project to test a new approach to poverty reduction in Ontario. While there is no timetable set for these initiatives, Douglas Bartholomew-Saunders, Commissioner, Community Services, indicated the province is looking for pilot sites to be determined by the end of 2017 for this three-year project.

The report was received for information.

#### **PHE-IDS-16-09**, Public Health Emergency Preparedness Program Report

Dr. L. Nolan, Commissioner, Public Health / Medical Officer of Health introduced the report, noting these are standards required by the Ontario Public Health Standards (2008). She drew attention to the Fact Sheet included in the report, which was produced in response to a request for more information regarding Council's role in an emergency response, and will be added to the Councillor Orientation Package.

The report was received for information.

#### **Reports – Community Services**

##### **CPC-16-02**, Ontario's Opioid Crisis: An epidemic within an epidemic

Michael Parkinson, Community Engagement Coordinator, Waterloo Region Crime Prevention Council (CPC), provided a presentation on the report, describing issues of dependence, addiction and deaths. A copy of the [presentation](#) is appended to the original minutes.

He gave an overview of the history and use of pharmaceutical opioids in the province and the Region, and the role CPC has played in trying to cope with the growing opioid crisis. He noted the economic costs of opioid use, ranging from lost labour productivity, police enforcement and hospital costs, resources of volunteers, as well as family and personal costs. He said collaboration and leadership across all levels of government as well as the involvement of a wide range of health agencies is crucial in dealing with this crisis. He noted the Waterloo Region Integrated Drugs Strategy program has received a Trillium Grant. He shared that Carfentanil, an opioid which is 10,000 times more toxic than morphine, has now been found in the Region, and because of this program CPC was able to react quickly to get information out to the public and authorities. He noted

that CPC is evaluating how to prioritize their commitments to ensure resources are being best used.

A [Carfentanil Fact Sheet](#) was distributed to Committee and is attached to the original minutes.

In response to comments and questions from Committee, M. Parkinson agreed that often people are not aware they are consuming fentanyl, as it is being added to many different drugs, including heroin and marijuana. He noted that even with the Integrated Drugs Strategy Program it is difficult to keep up with the growing problem, and resources provided by the provincial and federal governments are very small. He noted that these drugs are being found everywhere in the Region, including schools, and while some training has been provided to Grade 9 and 12 students, CPC does not currently have the resources to provide full education programs to schools.

In response to a question from Committee, M. Parkinson noted that poor data collection makes it hard to get an accurate snapshot of who uses opioids, but that users do cross all socio-economic boundaries and all age groups. In answer to a question regarding imported bootleg fentanyl, he noted that Canadian border services currently do not check import packages smaller than 30 grams, which can contain enough lethal doses to kill a million people. He emphasized that education is key, as is the importance of evidence-based information and debunking stereotypes and stigmatization about who is at risk.

Committee asked what work is being done to cut off supply, and M. Parkinson noted a general acceptance among medical practitioners to reduce opioid prescriptions, beginning with the delisting of some regulated prescriptions beginning January 1, 2017. While palliative care patients will be excluded from this, people with chronic pain will find it challenging. Black market supply will be more difficult to deal with, and enforcement services will be challenged to shift more resources to directed policing.

Committee noted that advocacy at federal and provincial levels is important, and L. Nolan advised that staff will follow up with a report early in the new year with more information to advise Committee on options for this.

Committee thanked Crime Prevention Council for their work on the Integrated Drugs Strategy, and on this issue.

The report was received for information.

### **CSD-HOU-16-19, Supportive Housing Update**

D. Bartholomew-Saunders introduced the report, which covers the restructuring of the Region's supportive housing programs.

2287468

Lisa-Dawn Brooks, Social Planning Associate, provided a presentation on the report and shared some tenant stories. A copy of the [presentation](#) is appended to the original minutes. Highlights of the presentation included:

- A timeline of the redesign
- Noting new program providers and former providers who transitioned into new agreements
- Tenant transitions and support provided
- Tenant demographics by gender, age and income
- Housing outcomes, noting no one experienced homelessness as part of the transition
- New program implementation, noting the change process has been difficult for providers, but that positive impacts have been noticed by tenants

D. Bartholomew-Saunders noted that this process began at the same time as the dismantling of the Out of the Cold program, and there was concern that there were fewer housing spaces than there had been previously. The current assessment tool used by staff and providers helps to identify which services clients need and ensures a better system that responds to placing people where they need to be housed with appropriate levels of service.

In response to committee questions, Marie Morrison, Manager, Housing Stability, said staff are tracking trends to help identify what resources are needed to functionally end homelessness on an ongoing basis. She also noted there is staff in place to specifically assist families with both fixed site and mobile site housing options.

Committee noted the program has been a resounding success and thanked staff for their work.

The report was received for information.

### **Information/Correspondence**

- a) There were no items pending on the Council Enquiries and Requests for Information Tracking List.
- b) [Suicide in Waterloo Region Summary Report 2016](#) was distributed to Committee and is appended to the original minutes.

### **Next Meeting – January 10, 2017**

### **Adjourn**

Moved by K. Kiefer

2287468

Seconded by S. Foxton

That the meeting adjourn at 10:25 a.m.

Carried

**Committee Chair, G. Lorentz**

**Committee Clerk, T. Plummer**

# The Cost of the Nutritious Food Basket

## Waterloo Region, 2016



# In Waterloo Region



15.1% increase x 5 years



# Food Security

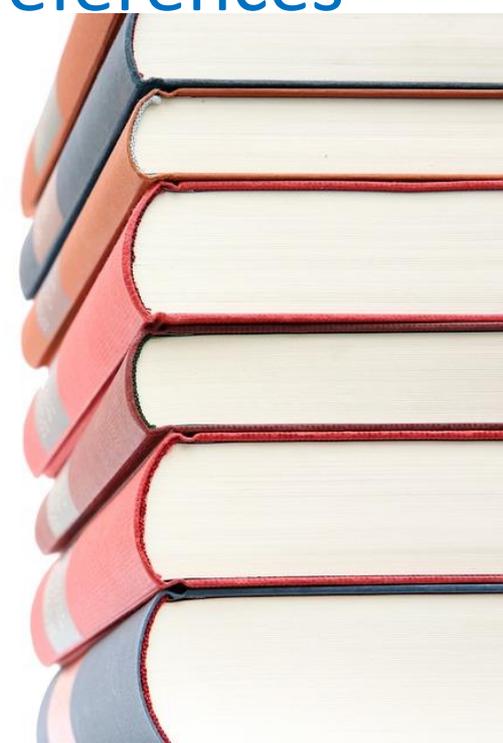
“Food security exists when all people, at all times, have physical, social and economic access to sufficient, safe, and nutritious food that meets their dietary needs and food preferences for an active and healthy life”



>30% income



Food insecurity  
increases risk for  
chronic disease and  
poor mental health.



# Household Scenarios Comparing Selected Expenses to Approximate Cost of Eating Well in Waterloo Region

	Family of 4* Median Income  *(2 adults, 2 children)	Family of 4* Ontario Works	1 Adult Ontario Works	1 Adult Old Age Security/ Guaranteed Income Supplement
<b>Total Income</b>	\$7448	\$2227	\$768	\$1563
<b>Average Monthly Rent</b>	3 bedroom	3 bedroom	Bachelor	1 bedroom
	\$1154	\$1154	\$704	\$850
<b>Food</b>	\$861.80	\$861.80	\$290.40	\$209.71
<b>Total Selected Expenses</b>	\$2015.80	\$2015.80	\$994.40	\$1059.71
<b>Funds Remaining</b>	\$5432.20	\$211.20	(\$226.40)	\$503.29
<b>Percentage of Income Required to Purchase Healthy Food</b>	12%	39%	38%	13%

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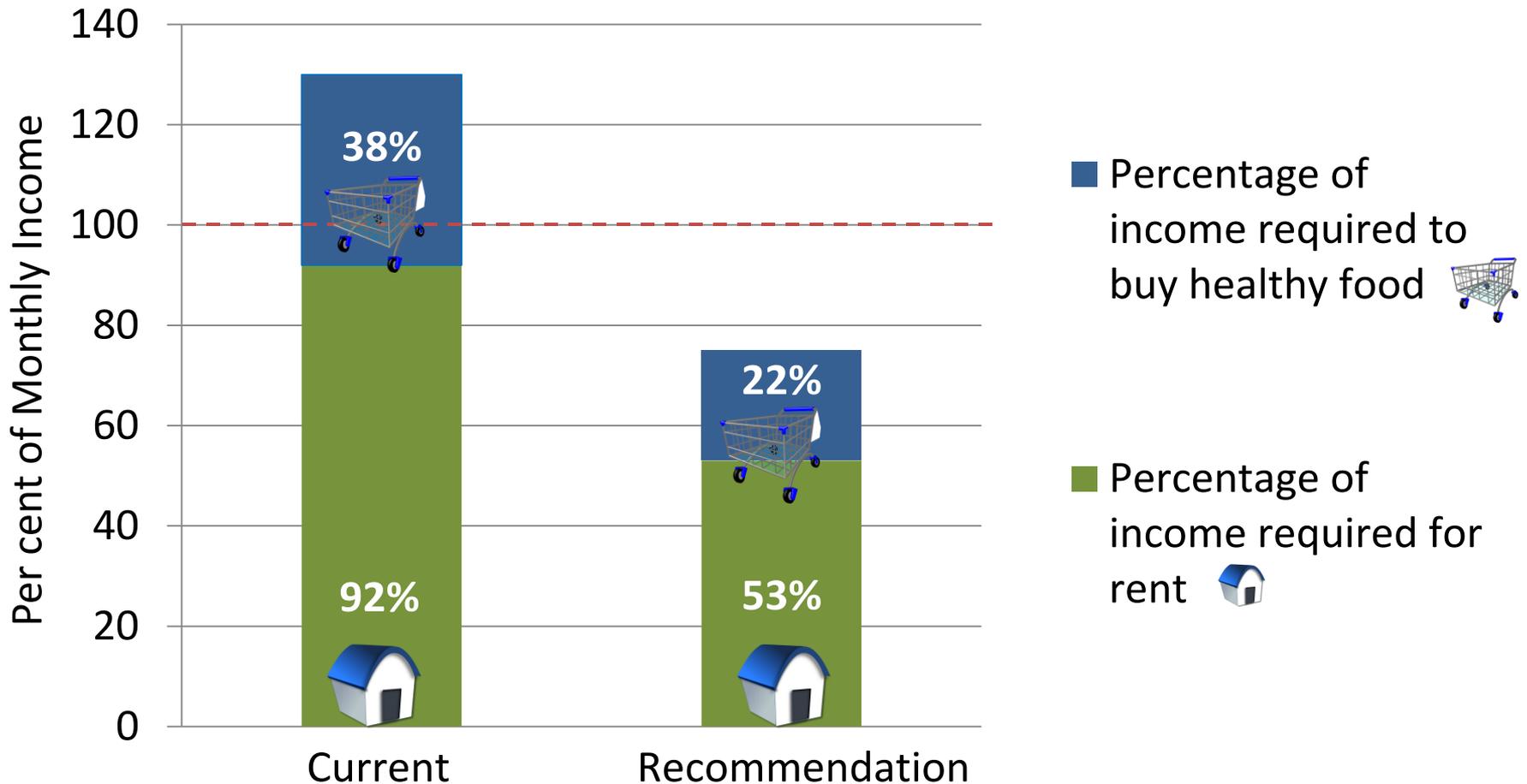
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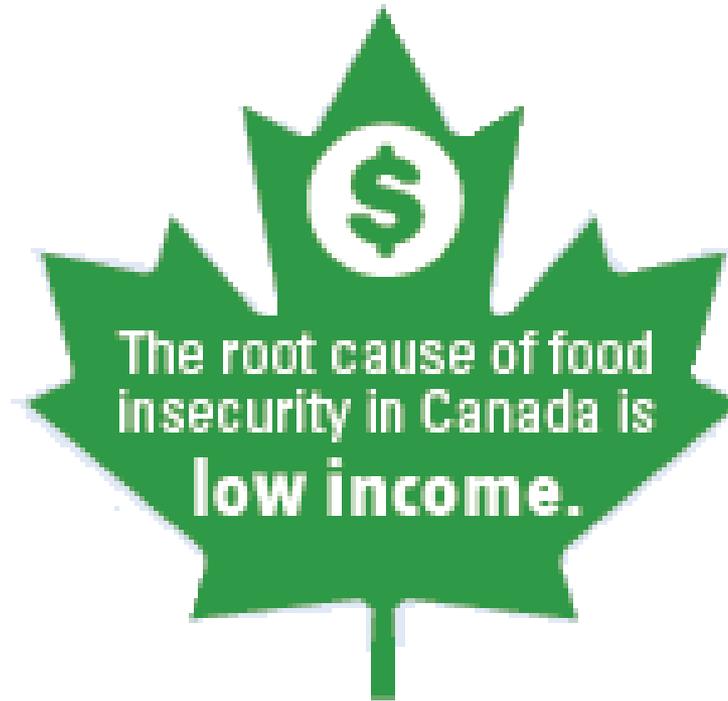
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# Honourable Hugh Segal's Discussion Paper Recommendation

Single Person – Ontario Works; Waterloo Region





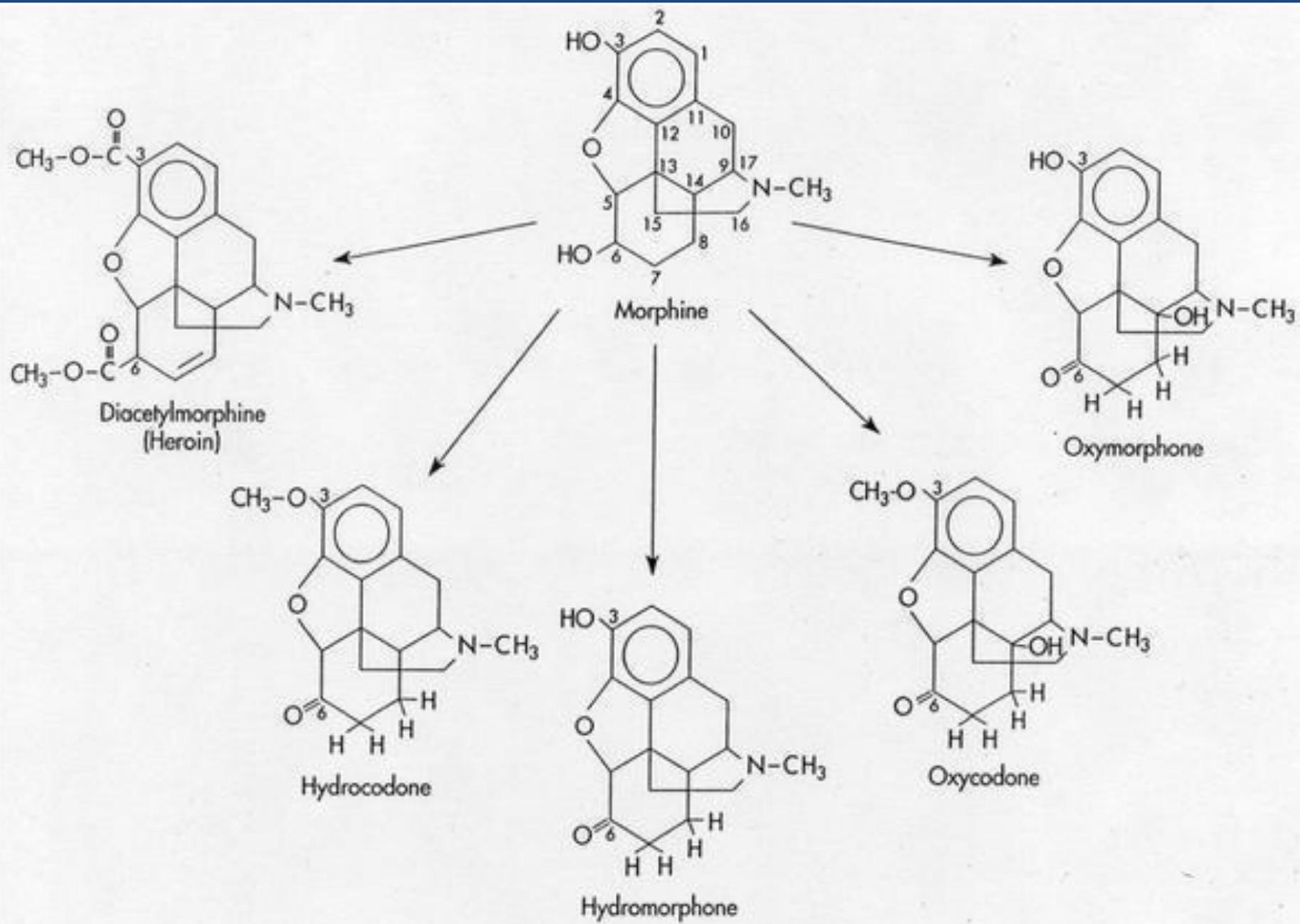
Region of Waterloo  
PUBLIC HEALTH AND  
EMERGENCY SERVICES

# Ontario's Opioid Crisis



- The WRCPC will bring to the attention of Regional Council and its committees...information about issues and developments which might impact on the Region's community safety."

- WRCPC Advisory Committee Mandate, approved by Regional Council, 1993



# BAYER

PHARMACEUTICAL PRODUCTS.

We announce sending to Physicians through-  
out the United States literature and sam-  
ples of

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the use of them, the true replacement after  
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# Swing Is Alive



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Pharma research,  
production and marketing

A large, light blue downward-pointing arrow indicating the flow from the first step to the second.

Regulatory Approvals

A large, light blue downward-pointing arrow indicating the flow from the second step to the third.

Government and Private  
Sector Drug Benefit Plans

Rx by physicians,  
dentists etc.

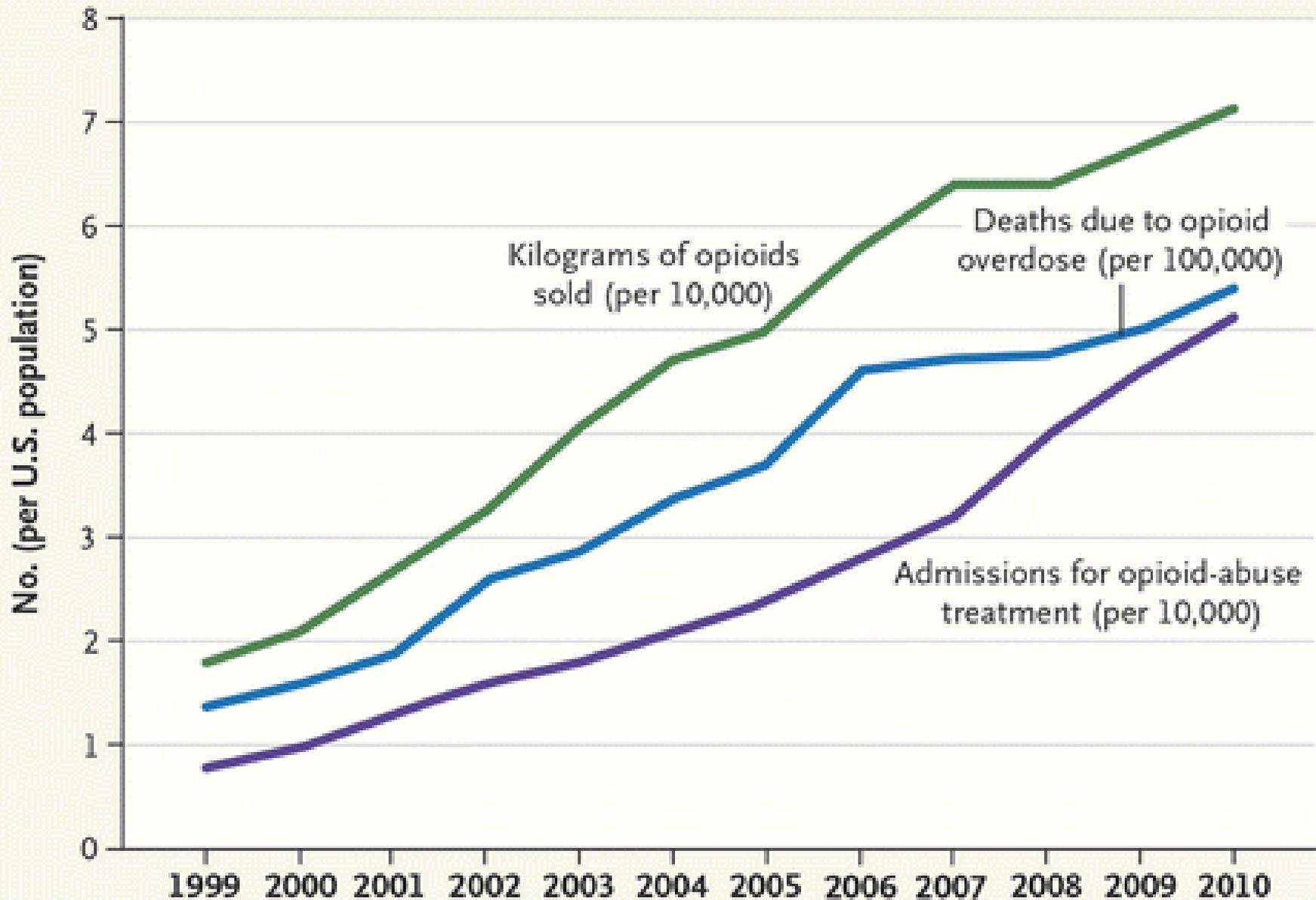
A large, light blue downward-pointing arrow indicating the flow from the first step to the second.

Dispensed by  
pharmacists

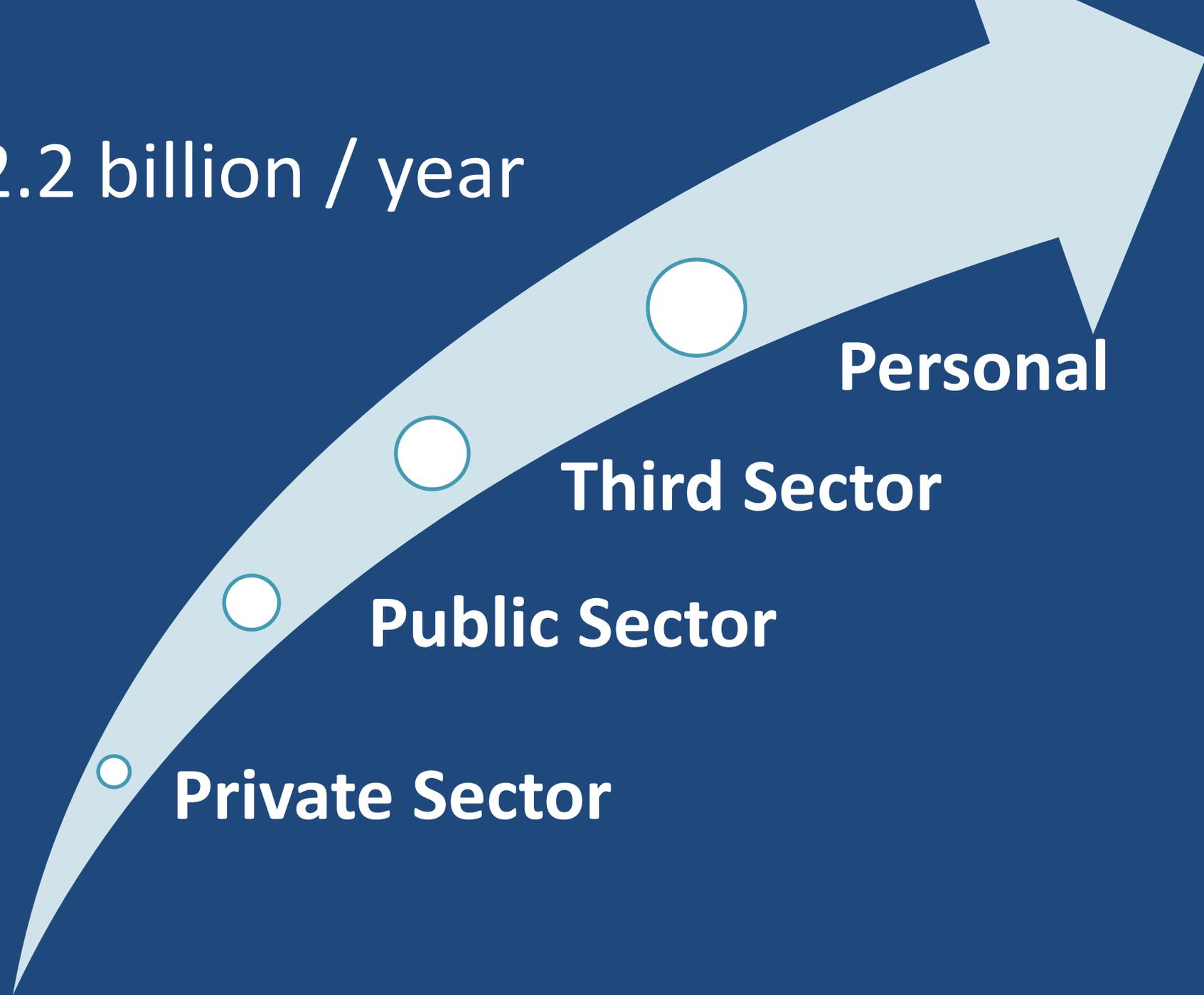
A large, light blue downward-pointing arrow indicating the flow from the second step to the third.

Consumed as Rx'd –  
and not – by patients

Not for Public Circulation: MBS/NO Only



\$2.2 billion / year



**Personal**

**Third Sector**

**Public Sector**

**Private Sector**

# Ontario 2015

**1060 drug-related Deaths**

1 death / 8 hours

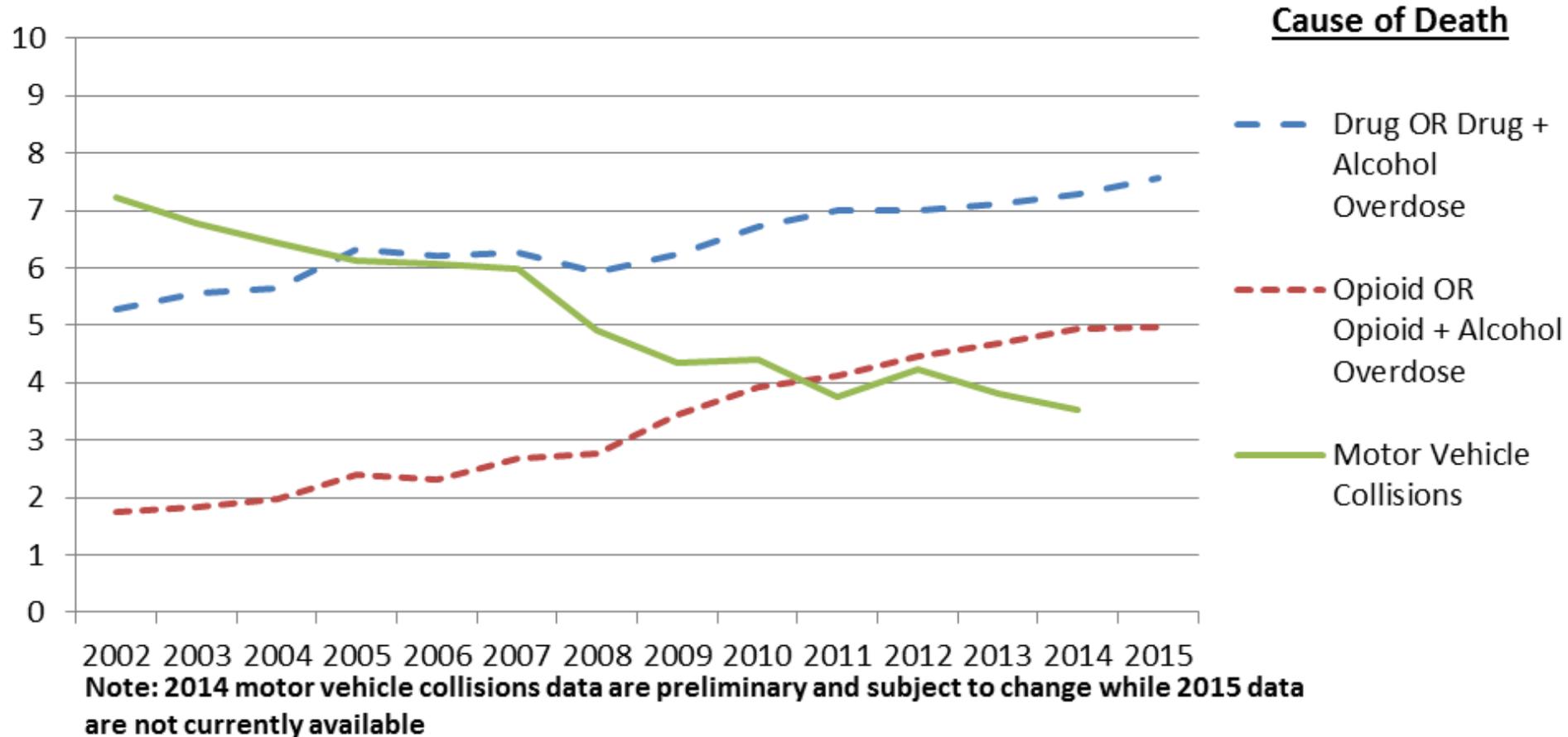
66% involve opioids

**700 opioid deaths**

1 death / 13 hours

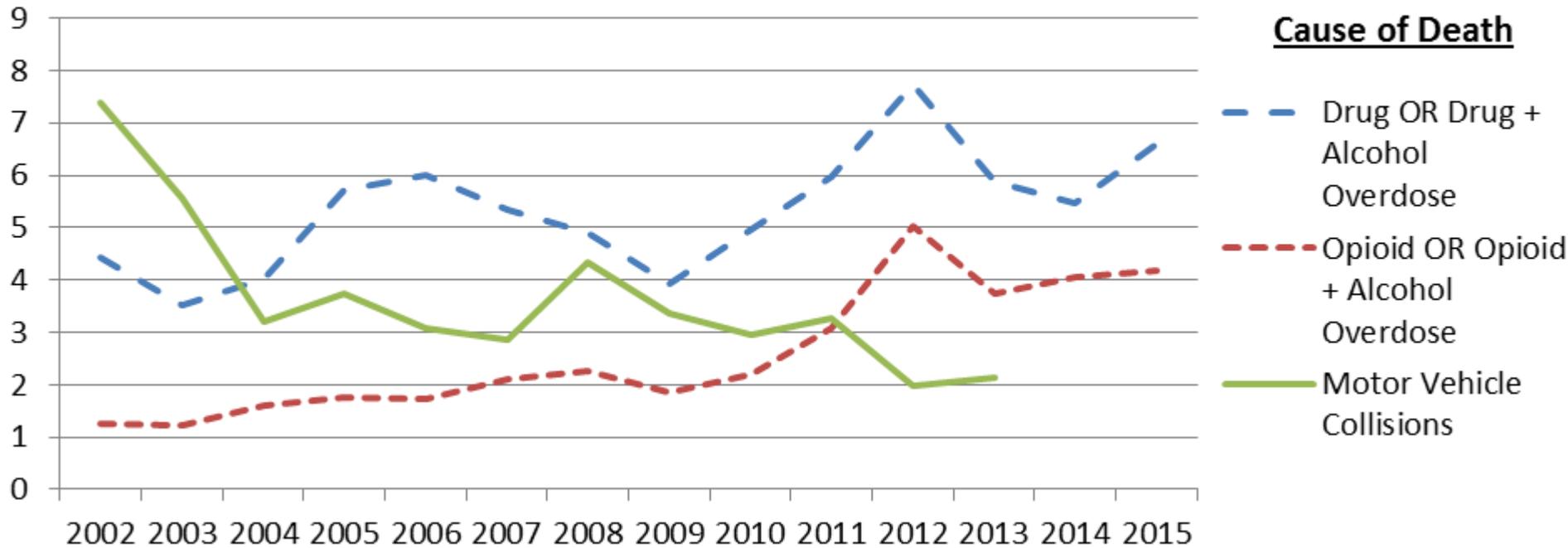
28% involve fentanyl

## Deaths per 100,000 Individuals (Ontario)



Source: Figure produced by the Waterloo Region Crime Prevention Council using data from the Office of the Chief Coroner of Ontario and the Ontario Ministry of Transportation

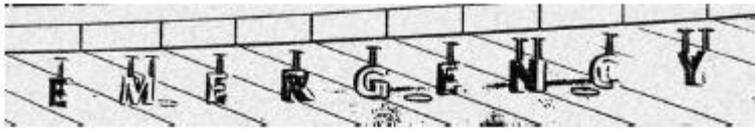
## Deaths per 100,000 Individuals (Waterloo Region)



**Note: 2014 and 2015 motor vehicle collisions data are not currently available**

Source: Figure produced by the Waterloo Region Crime Prevention Council using data from the Office of the Chief Coroner of Ontario and the Ontario Ministry of Transportation

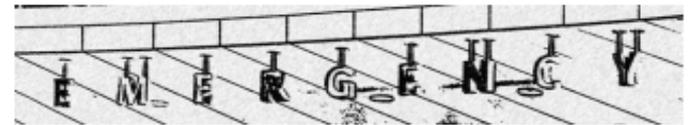
# 2008



## A First Portrait of Drug-Related Overdoses in Waterloo Region



September 2008  
Jamie lee Bell & Michael Parkinson



## Saving Lives: Overdose Prevention & Intervention Projects in Select North American Cities

September 2008

Julia Weisser & Michael Parkinson





# Oxy to Oxy

## Impacts & Recommendations Community Forum

March 14, 2012



### Informal Summary Report

*Prepared by the*

Wellington Guelph Drug Strategy and the Waterloo Region Crime Prevention Council

# Oxy to Oxy 2:

## Impacts and Recommendations Community Forum

June 11, 2012



### Second Informal Summary Report

# Bootleg Fentanyls

- Black market pills and powder
- Uncertain dosage
- Lethal at very small doses



## **COMMUNITY ADVISORY**

JUNE 12, 2013

### **SERIOUS RISKS FROM EMERGING OPIOID: FENTANYL ANALOGUES**

Accidental opioid deaths are a leading cause of unintentional death, surpassing fatalities from motor vehicle collisions in Ontario. Victims include citizens using opioids as prescribed; those experimenting; and/or those opioid addicted or opioid dependent.

**Recent reports from USA and Canada suggests there is an increase in Fentanyl-detected overdose deaths due to Fentanyl manufactured in illegal labs. The onset of overdose associated with the Fentanyl analogues may occur more quickly than other opioid overdoses. It is important to call 911. A standard dose of the emergency medicine naloxone may NOT be effective.**

Fentanyl analogues in pill and/or powder formats have been found in several Provinces and States: **British Columbia, Quebec, Ontario, Rhode Island, Pennsylvania, Michigan, and New York.**

Street-level dealers may be unaware or are potentially misrepresenting the product to consumers. In powder formulation, Fentanyl may be sold as is, or mixed with, or sold as, oxycodone, heroin and/or other substances. **In May, Peterborough Lakefield Police Service seized pills appearing to be counterfeit OxyContin but which tested for high-dose Fentanyl.** North Bay Police have cautioned Desmethyl Fentanyl may be present in the North Bay area.

# Prescription For Life

## June 2015

- Municipal Drug Strategy Coordinators Network of Ontario
- Association of Local Public Health Agencies of Ontario
- Boards of Health
- Emergency Nurses Association
- Canadian Medical Association
- Ontario Medical Association
- Etc. etc.



# November 2015 : 80 Signatories

Hon. Kathleen Wynne, Premier of Ontario  
Legislative Building  
Queen's Park  
Toronto ON M7A 1A1  
[premier@ontario.ca](mailto:premier@ontario.ca)

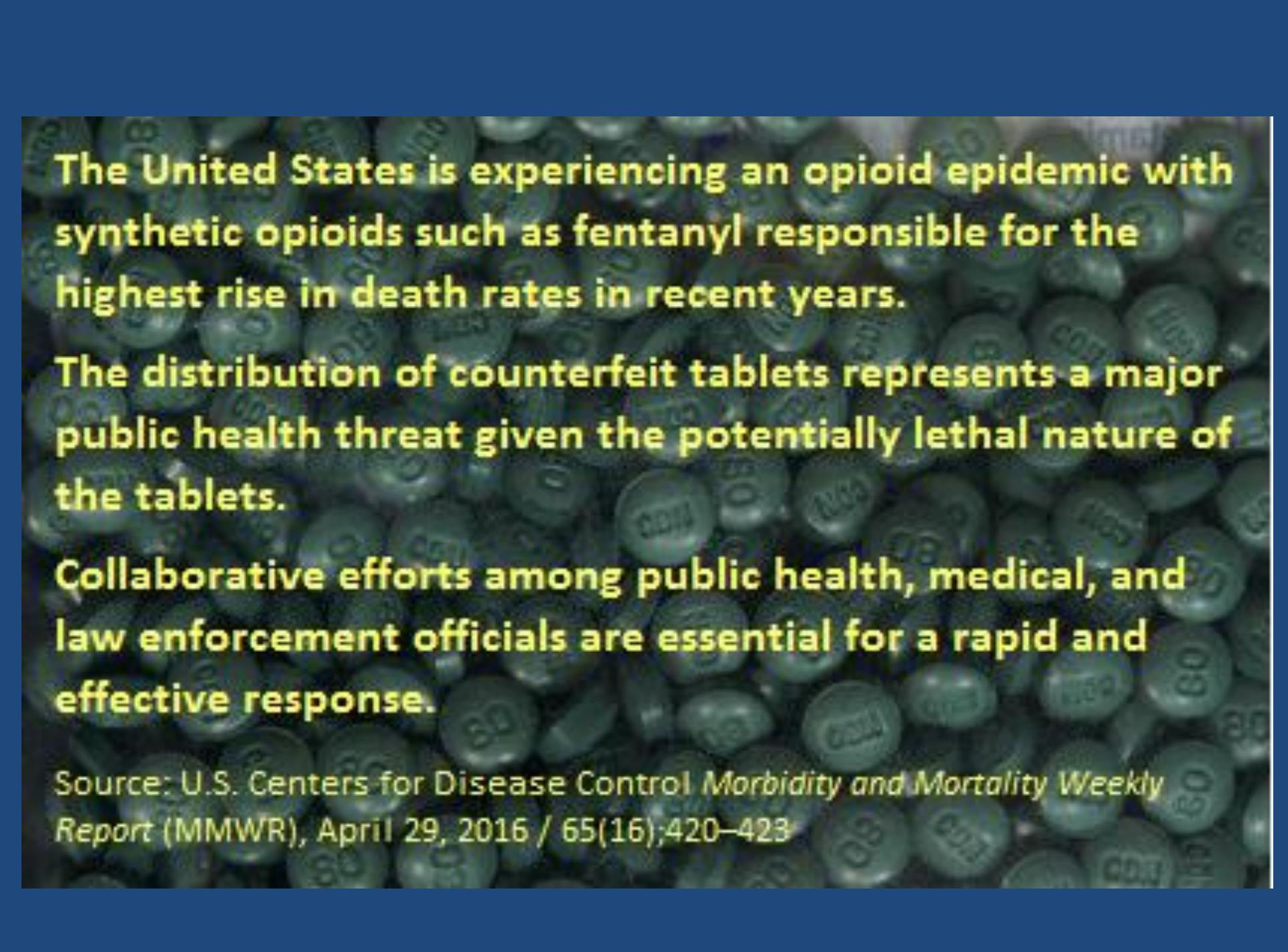
Hon. Eric Hoskins, Minister of Health and Long-Term Care  
10<sup>th</sup> floor, Hepburn Block  
80 Grosvenor St.  
Toronto, Ontario M7A 2C4  
[ehoskins.mpp@liberal.ola.org](mailto:ehoskins.mpp@liberal.ola.org)

## **Re: Request for Ontario Overdose Coordinator and Action Plan**

Dear Premier Wynne and Minister Hoskins,

The Government of Ontario has taken some important steps on the issue of opioid overdose, including the provision of naloxone to select HIV/AIDS and hepatitis C programs. However, further action on overdose prevention and intervention is urgently needed to build on these initial steps. In 2013, an Ontarian died every 14 hours from an opioid-related cause, an increase of 463% since 2000<sup>1</sup>. Opioids are now a leading cause of accidental death, comparable to fatalities on Ontario's roadways<sup>2</sup>.

Beyond the human cost, overdose is costing scarce health dollars. A recent Ontario Drug Policy Research Network report<sup>3</sup> noted that hospital emergency department visits due to opioid toxicity increased across Ontario between 2006 and 2013, particular among older Ontarians. Hospitalizations increased 22.5% across all age groups.



**The United States is experiencing an opioid epidemic with synthetic opioids such as fentanyl responsible for the highest rise in death rates in recent years.**

**The distribution of counterfeit tablets represents a major public health threat given the potentially lethal nature of the tablets.**

**Collaborative efforts among public health, medical, and law enforcement officials are essential for a rapid and effective response.**

Source: U.S. Centers for Disease Control *Morbidity and Mortality Weekly Report* (MMWR), April 29, 2016 / 65(16);420–423

# April: 234 Signatories

Hon. Kathleen Wynne, Premier of Ontario  
Legislative Building  
Queen's Park  
Toronto, ON M7A 1A1  
[premier@ontario.ca](mailto:premier@ontario.ca)

Hon. Eric Hoskins, Minister of Health and Long-Term Care  
10th floor, Hepburn Block  
80 Grosvenor St.  
Toronto, ON M7A 2C4  
[ehoskins.mpp@liberal.ola.org](mailto:ehoskins.mpp@liberal.ola.org)

## **Re: Urgent Request for Ontario Overdose Coordinator, Plan and Response**

Dear Premier Wynne and Minister Hoskins,

Thank you for your letter of January 4, 2016, highlighting some initiatives at the Ministry of Health and Long-Term Care related to opioid use. We have provided your [response](#) to the signatories of the letter of November 2, 2015. That [letter](#), signed by almost 80 organizations and professionals from across Ontario, called for dedicated overdose leadership, expedited overdose planning and response including advancing recommendations found in the Municipal Drug Strategy Coordinators Network of Ontario's (MDSCNO) [Prescription For Life](#) previously provided to the Province of Ontario on June 1, 2015.

# Requests: In

- Hospital EDs
- CHCs
- Physicians
- Health Units
- Community groups
- Police Services
- Addiction Clinics
- Researchers
- Community Agencies
- Bereaved parents
- Pharmacists
- Municipal Drug Strategies
- Toxicologists, Coroners
- MPs and MPPs
- Community Centers
- Media
- Etc. etc.

# WRCPC - OACP

## **Advisory : Bootleg Fentanyls in Ontario's Illicit Drug Supply**

**For Release August 29, 2016**

Communities across Ontario are increasingly reporting the presence of 'bootleg' fentanyls in local illicit drug markets in both pill and powder formulations. Bootleg fentanyls are high-dose, illicit opioids much more toxic than morphine, produced and distributed by the black market and distinct from pharmaceutically produced fentanyl patches.

Bootleg fentanyls have driven overdose fatalities up 4,500% in Alberta (2011-2015). British Columbia has declared a public health overdose emergency as record-setting overdose deaths due primarily to bootleg fentanyl have surged 74% over the same period last year (January to July). All U.S. states bordering Ontario are reporting a significant spike in fentanyl-detected deaths. Ontario overdose fatality data for 2016 is not expected until late 2017 or 2018, however 2016 has thus far been a record-breaking year for both overdose alerts, and for seizures of bootleg fentanyls by Ontario's enforcement agencies.

In Ontario, bootleg fentanyls have been detected in heroin and cocaine, as powder and as counterfeit

# Bootleg Fentanyls

- These opioids may be in your drugs — in pills, heroin, cocaine, crystal meth etc.
- You can't see it, smell it, taste it or test for it.
- There is a risk of an opioid overdose, even if you are not using opioids.

## **If you use drugs:**

- Do not use alone.
- Start with a small amount.
- Watch and wait before next person uses.
- Have naloxone ready.

## **An opioid overdose is a medical emergency:**

- Call 911.
- Administer naloxone.
- Assist victim.

## Newsroom

News Release

## Ontario Taking Action to Prevent Opioid Abuse

### Province Enhancing Reporting System, Connecting Patients with High Quality Treatment

October 12, 2016 11:00 A.M. | Ministry of Health and Long-Term Care

Ontario is implementing its first **comprehensive Opioid strategy** to prevent opioid addiction and overdose by enhancing data collection, modernizing prescribing and dispensing practices, and connecting patients with high quality addiction treatment services.

Ontario's strategy to prevent addiction and overdose includes:

- Designating Dr. David Williams, Ontario's Chief Medical Officer of Health, as Ontario's first-ever Provincial Overdose Coordinator to launch a new surveillance and reporting system to better respond to opioid overdoses in a timely manner and inform how best to direct care.



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# Joint Statement of Action to Address the Opioid Crisis

**November 19, 2016**

Canada faces a serious and growing opioid crisis. We see its consequences in the rates of addiction, overdoses, and deaths across the country. This is a complex health and social issue with devastating consequences for individuals, families, and communities.

The response to this crisis needs to be comprehensive, collaborative, compassionate and evidence-based.

On November 18, 2016, we heard a number of perspectives on this crisis: from people who use drugs, from families, healthcare providers, first responders, educators and researchers. Today, we have come together to identify specific actions to address this crisis and publicly commit to taking these actions.

This Joint Statement of Action to Address the Opioid Crisis reflects our combined commitment to act on this crisis. We have agreed to work within our respective areas of responsibility to improve prevention, treatment and harm reduction associated with problematic opioid use through timely, concrete actions that deliver clear results and we commit to reporting on our progress in delivering those results.

# Urgent? Proportional? Collaborative?

**SARS:** 44 in Canada

**Anaphylaxis:** 92 in Ontario in 25 years

**Ontario roadways:** 481 in 2014

**Ontario opioid deaths:** 674 in 2014

**Total opioid deaths 2000-2015:** > 7,000

**Justice Allen agreed more jail was warranted, but also criticized the lack of treatment for addicts before they resort to crime.**

**“We never have to look for resources to incarcerate somebody.”**

**Justice Elliott Allen , July 13, 2012**

<http://www.therecord.com/news/local/article/760998--crystal-meth-addict-jailed-for-crime-spree-with-boyfriend>



# Requests: In

- Hospital EDs
- CHCs
- Physicians
- Health Units
- Community groups
- Police Services
- Addiction Clinics
- Researchers
- Community Agencies
- Bereaved parents
- Pharmacists
- Municipal Drug Strategies
- Toxicologists, Coroners
- MPs and MPPs
- Community Centers
- Media
- Etc. etc.



# THE GLOBE AND MAIL

CANADA'S NATIONAL NEWSPAPER • TUESDAY, AUGUST 30, 2016 • [globeandmail.com](http://globeandmail.com)

**In need of a fix**



# Carfentanil – Fact Sheet

## What is Carfentanil?

- Carfentanil is an opioid, a fentanyl derivative and 10,000 times more toxic than morphine
- Carfentanil is not for human consumption. It was developed as a sedative for large animals such as elephants
- Carfentanil has been previously detected in British Columbia, Alberta and Manitoba and now in Ontario
- Carfentanil has been detected and linked to deaths in several provinces and U.S. states.

The dosage of opioids in counterfeit pills should never be considered safe and of uniform potency. A counterfeit pill ingested may produce no effect or it could be fatal. The risk of overdose death or injury to consumers who ingest carfentanil is immense. People who use substances occasionally or daily are at risk of overdose.

Although never tested in humans, the lethal dose of carfentanil may be in the order of 20mcg (micrograms), perhaps the size of one grain of salt. The lethal dose of pharma-grade fentanyl is 2mg (milligrams).

Higher doses (more than 2 x 0.4mg/mL intramuscular injection) of naloxone have been used to revive victims of carfentanil poisoning in other U.S. and Canadian communities.

It is essential that 911 be called and the victim be taken to hospital for emergency care.

Across Canada, bootleg fentanyls (fentanyl analogues) have been detected in a range of counterfeit pills and powders, including non-opioid drugs such as cocaine, crack cocaine, and crystal methamphetamine.

Many, if not most, consumers will be unaware of what their substance contains. A 2015 B.C. Fentanyl Urine Screen Study found nearly 29% of participants tested positive for fentanyl but 73% of those participants did not report using fentanyl within the previous three days.

Bootleg fentanyls with toxicities ranging from 15-10,000 times that of morphine present potential health risks for first responders through accidental exposure via inhalation and skin contact.

The bootleg fentanyls are responsible for driving up overdose fatalities to record levels in British Columbia, Alberta and several U.S. States. In 2015, 700 people died from an opioid-related overdose in Ontario. Fentanyl detected deaths in Ontario account for 201 or 28% of all opioid-related deaths however it is unknown how many of these deaths are due to bootleg fentanyls versus pharma-produced fentanyl.

Two Bootleg Fentanyls Advisories were issued in Ontario in [June 2013](#) and [August 2015](#).

Resources related to the bootleg fentanyls are available at: [www.drugstrategy.ca](http://www.drugstrategy.ca)

Resources and information about the Waterloo Region Integrated Drugs Strategy:  
<http://www.waterlooregiondrugstrategy.ca/en/home/>



Region of Waterloo  
COMMUNITY SERVICES

# Community Homelessness Prevention Initiative (CHPI) Supportive Housing Program Redesign Wrap-up

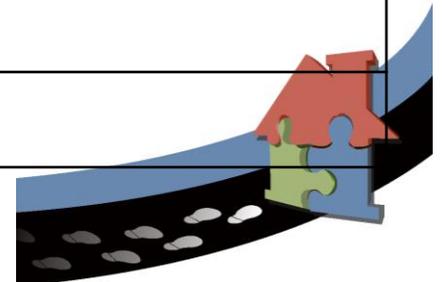


ALL ROADS LEAD TO HOME

Community Services Coordinating Committee  
December 6, 2016

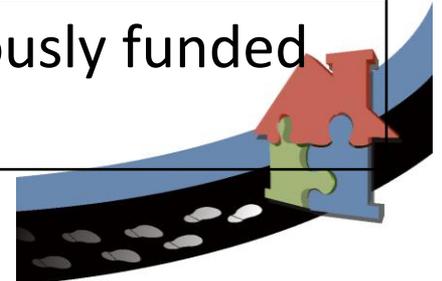
# Redesign Timeline

2011-2013	Background research
May 2014	Framework approved
Nov 2014 to Feb 2015	Prequalification (PQ) process
Apr 2015 to Mar 2016	Provider/Tenant Transitions from PQ
July 2015	Standards approved
Apr to Nov 2015	Request for Proposal (RFP) process
Dec 2015	Program providers approved by Council
Apr to Sept 2016	Provider/Tenant Transitions from RFP
Apr 2016	New Program begins
Apr 2016 to Mar 2018	Two-year implementation



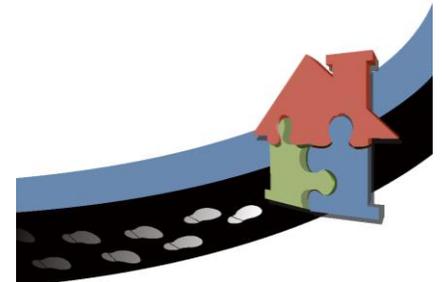
# New Program Providers

Spaces and sites:	8 providers, 11 sites, 278 spaces	
Geography:	7 Kitchener, 3 Waterloo, 1 Cambridge	
Building Type:	5 self-contained (166 spaces) 6 shared living (112 spaces)	
	Ages and Household Type:	8 sites ages 16+ 2 sites older adults 55+ 1 site families
	Organization Type:	6 charitable non-profit 2 private for-profit
	Program History:	10 sites previously funded 1 new



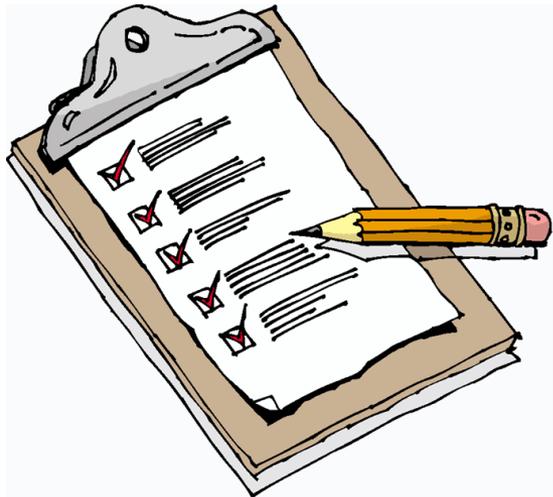
# Provider Transitions

- 7 providers transitioned following the PQ:
  - April – Sept 2015 six month transition agreement
  - Extensions offered up-to March 2016
- 2 providers transitioned following the RFP
  - April – Sept 2016 six month transition agreement
  - Transitions wrapped-up Sept 30, 2016
- 4 providers continue to operate privately, 5 have ended operations



# Tenant Transitions

- 105/177 tenants (59%) accessed support through Lutherwood Tenant Transition Workers

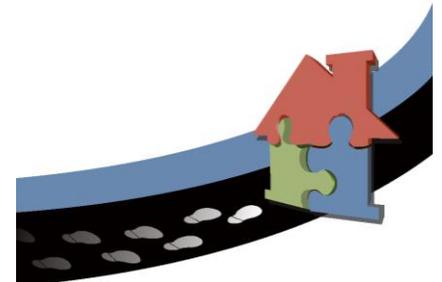
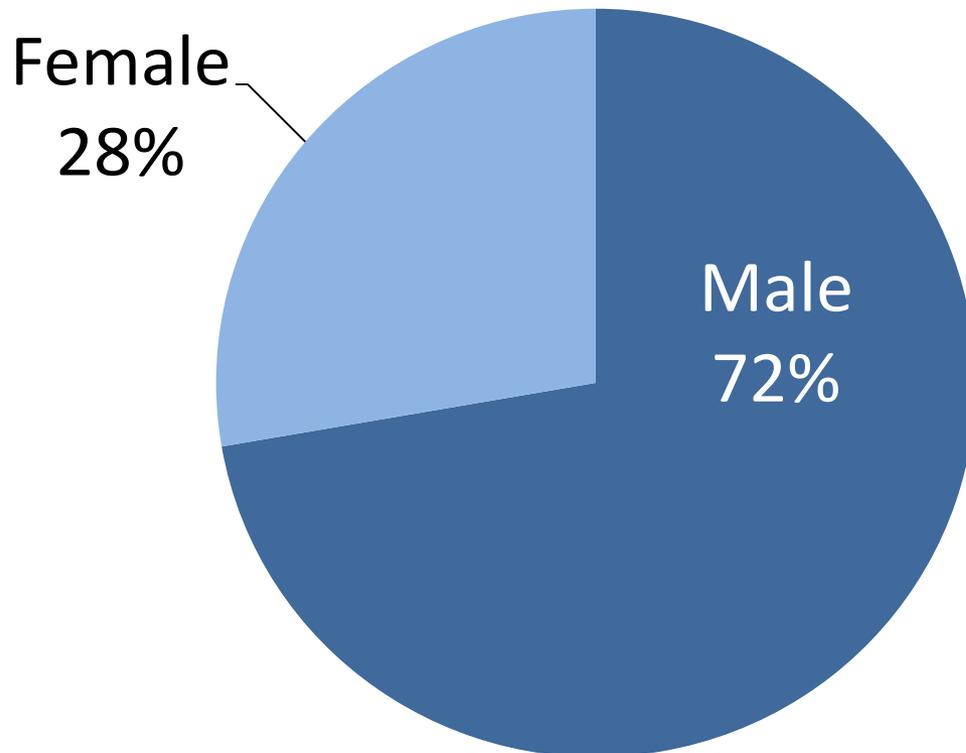


- Housing Needs & Preferences
- Searching & Securing Housing
- Move-in and Home Set-up
- Connecting with ongoing support services
- Settling-in



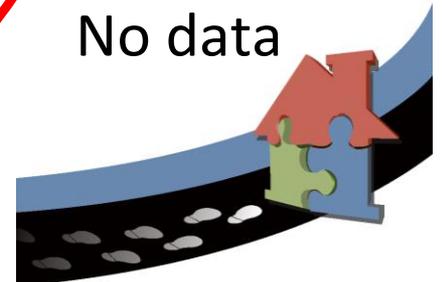
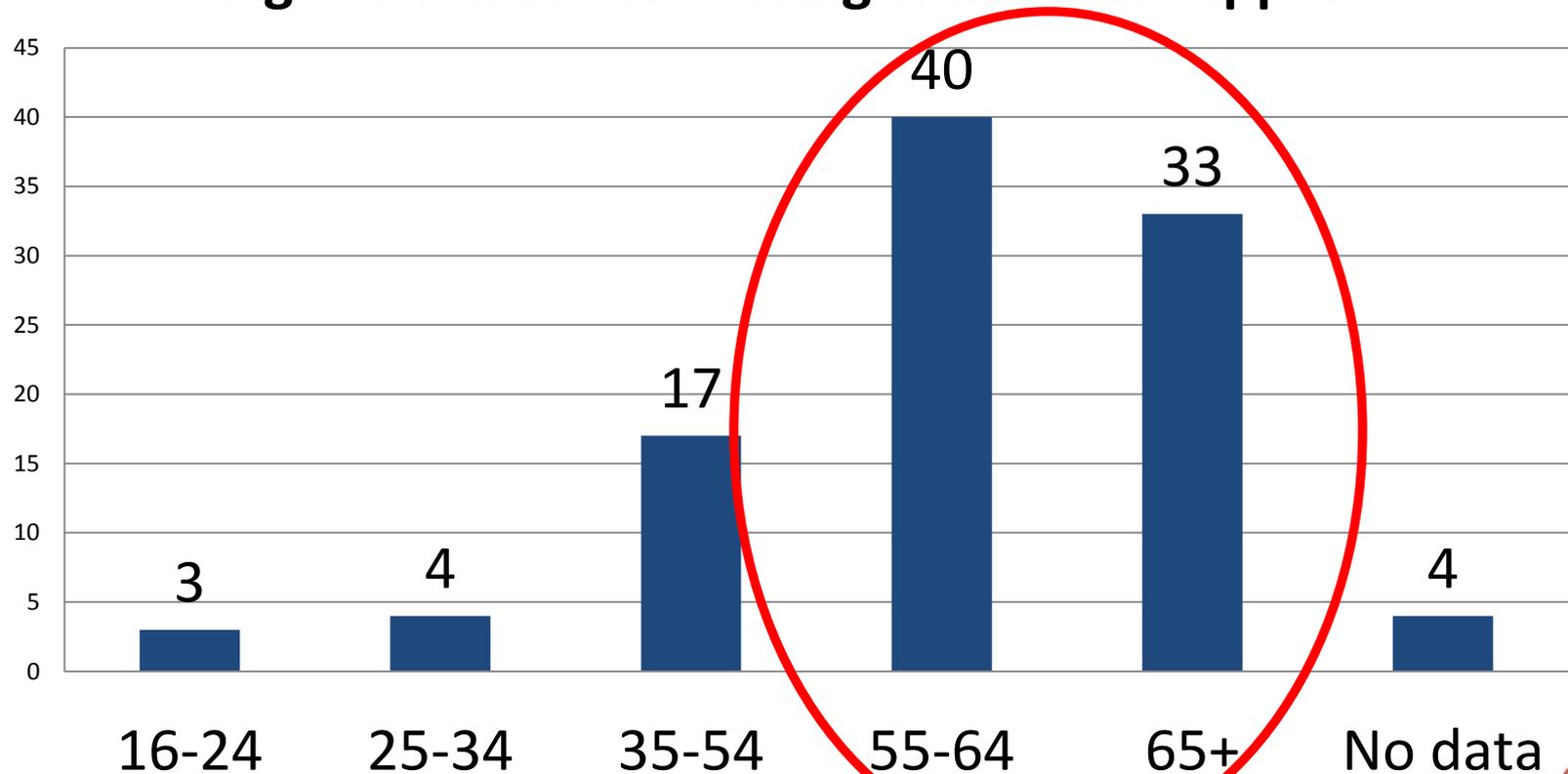
# Demographics – Gender

## Gender Breakdown of Tenants Receiving Transition Support



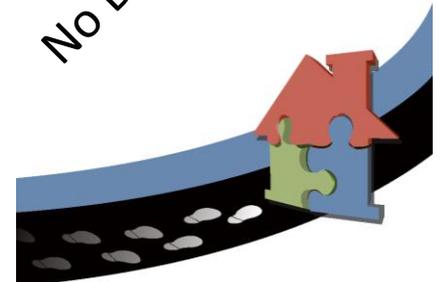
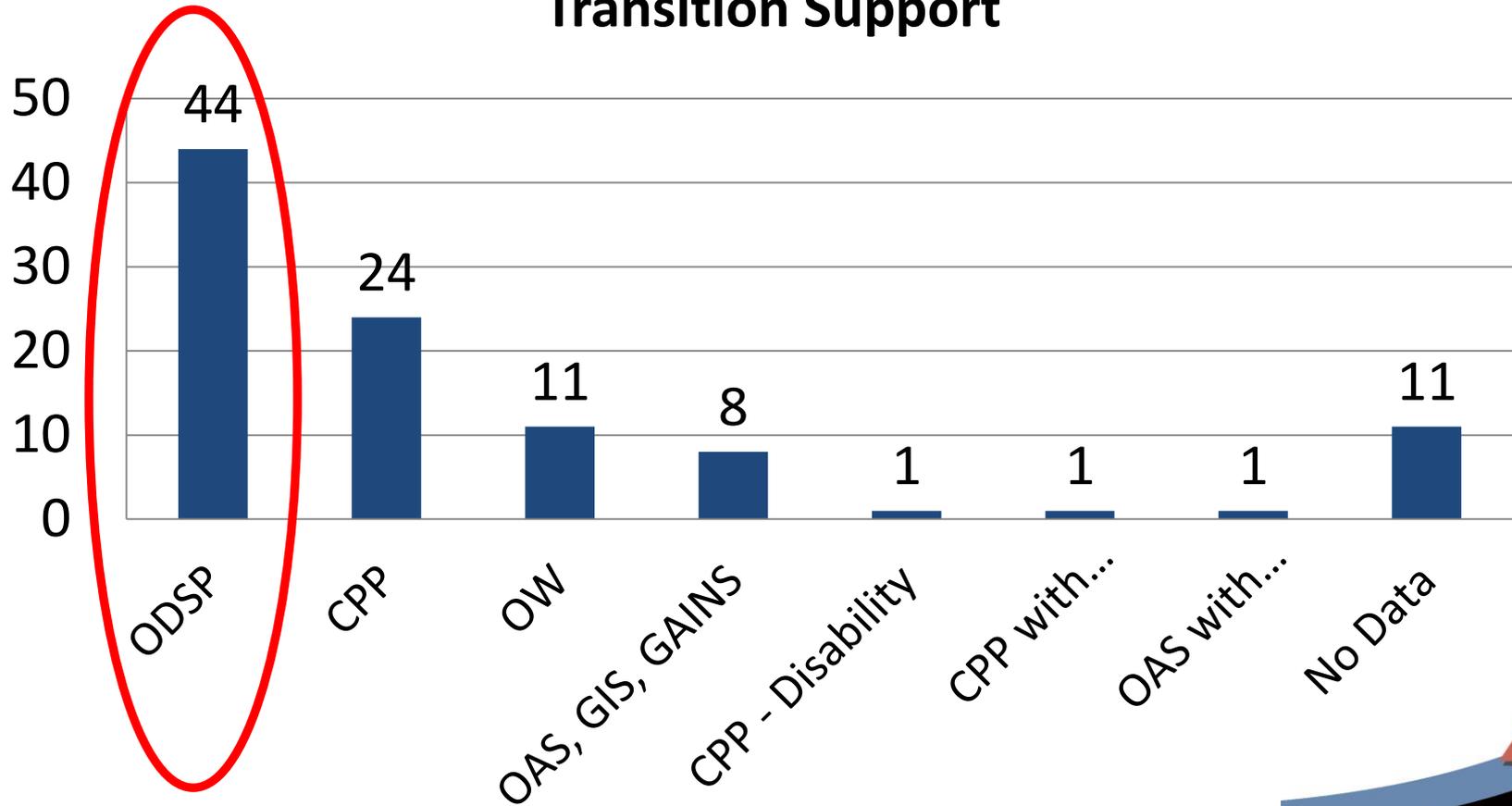
# Demographics - Age

## Age of Tenants Receiving Transition Support



# Demographics - Income

## Income Sources for Tenants Receiving Transition Support



# Housing Outcomes

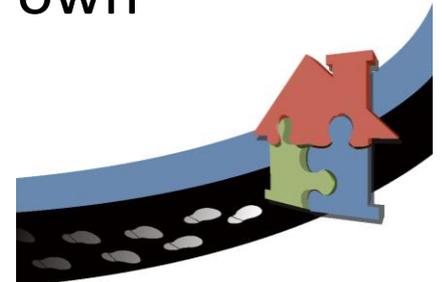
No one experienced homelessness as a part of the transition

92%

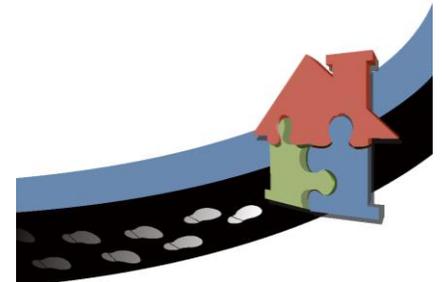
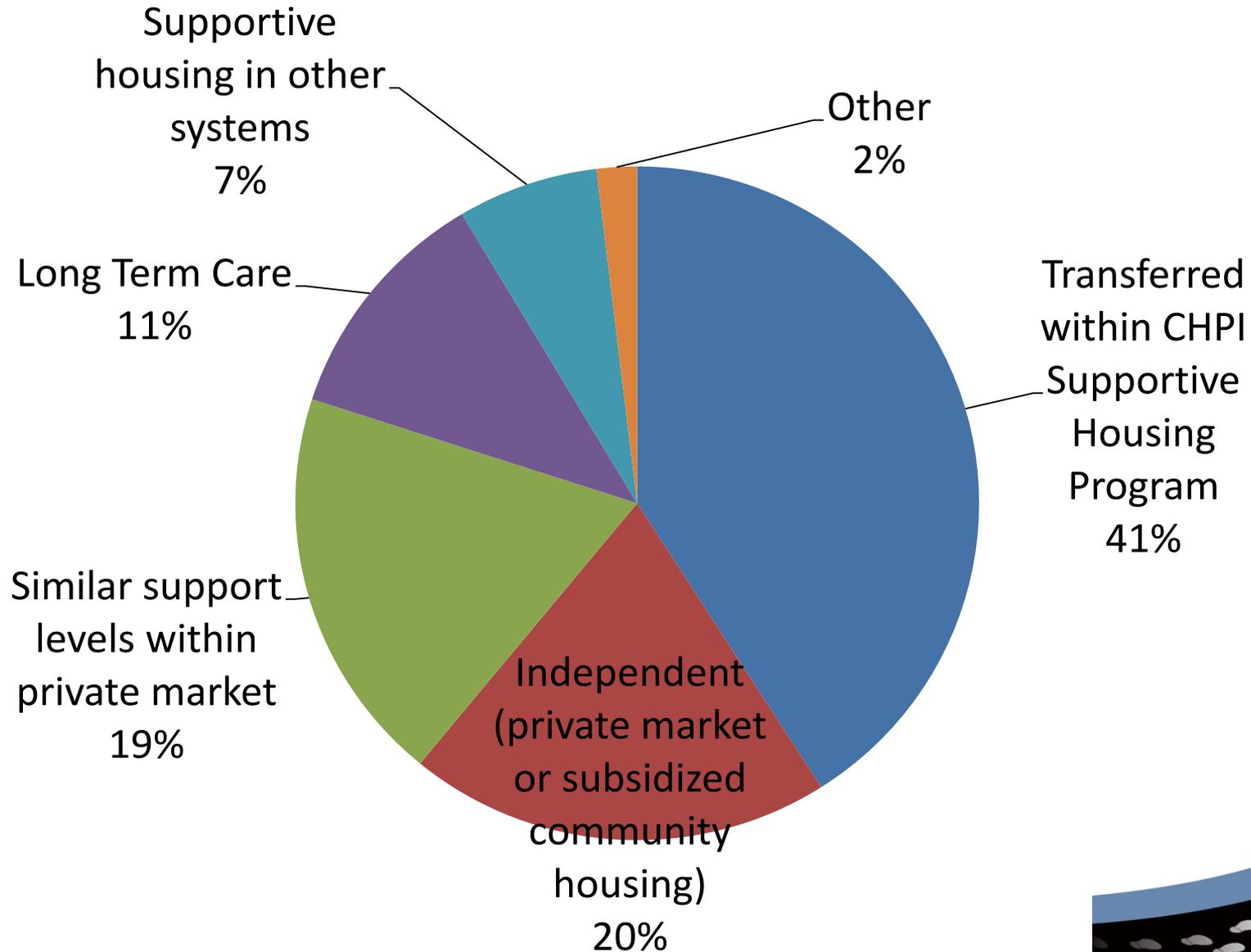
Obtained permanent housing that matched what they needed and wanted in terms of affordability, housing type, location, and support levels

8%

Are housed in temporary situations or exited support and found their own housing



# Housing Outcomes



# New Program Implementation

## Implementation Timeline 2016-2018

### Shifting what was into what will be impacts:

- Providers
- Staff
- Current Tenants
- Future Tenants

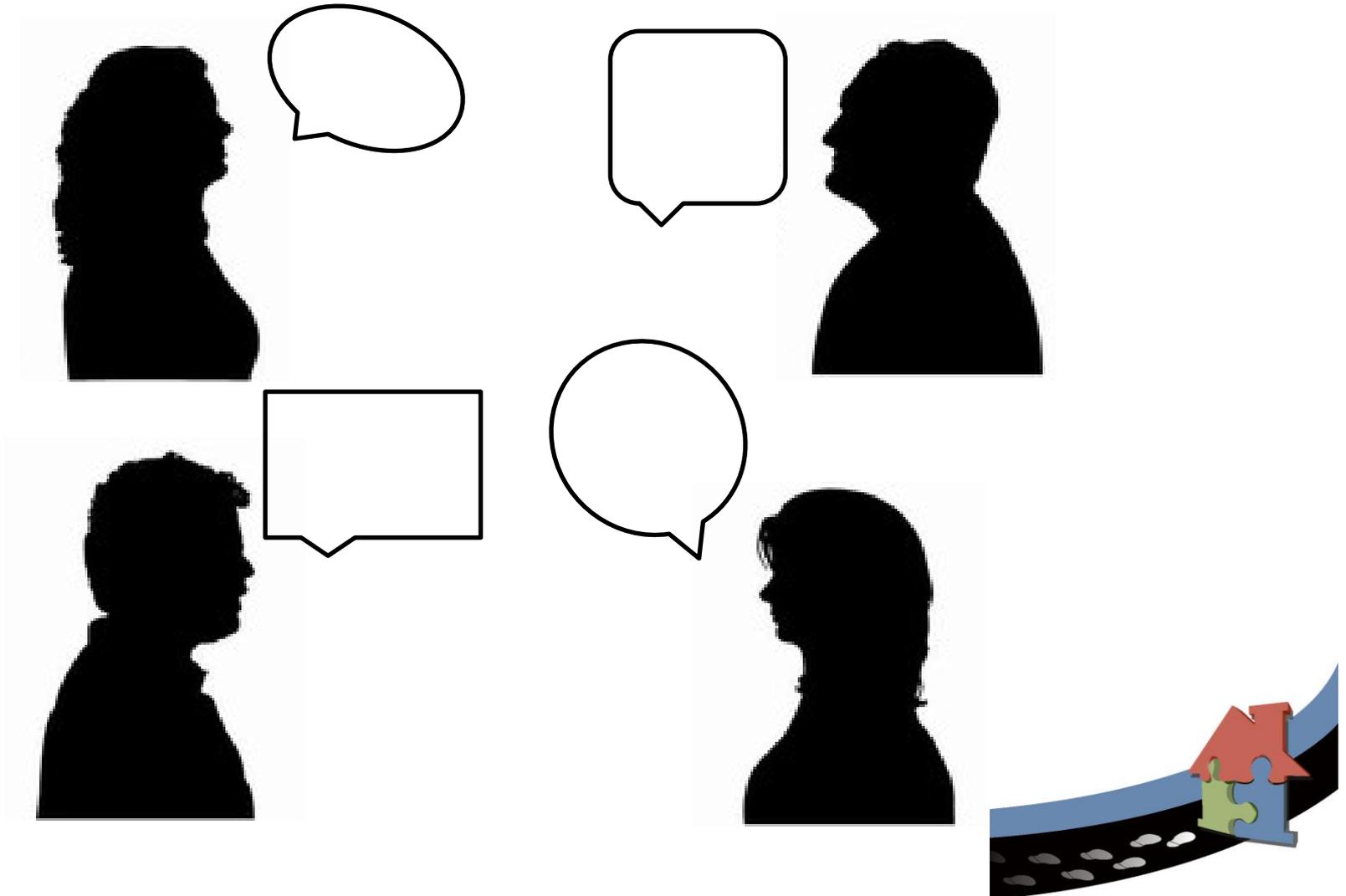


### New Program Elements:

- Privacy
- Participation
- Skill Building
- Independence
- Community Inclusion



# Tenant Stories



### Suicide across Canada

Suicide is a community health issue of concern in Canada, and locally in Waterloo Region. It is a leading cause of premature and preventable death. The causes of suicidal behaviour are complex. The interaction of many different factors, such as mental health, personality traits, the strength and health of relationships, and even our culture and environment, increase the risk of someone intentionally hurting themselves or attempting suicide. Some groups of people are at an increased risk of suicide, especially youth,

late middle-aged and older adults, Aboriginal communities, sexual minorities, people in prisons or jails, and people who have already attempted suicide before.

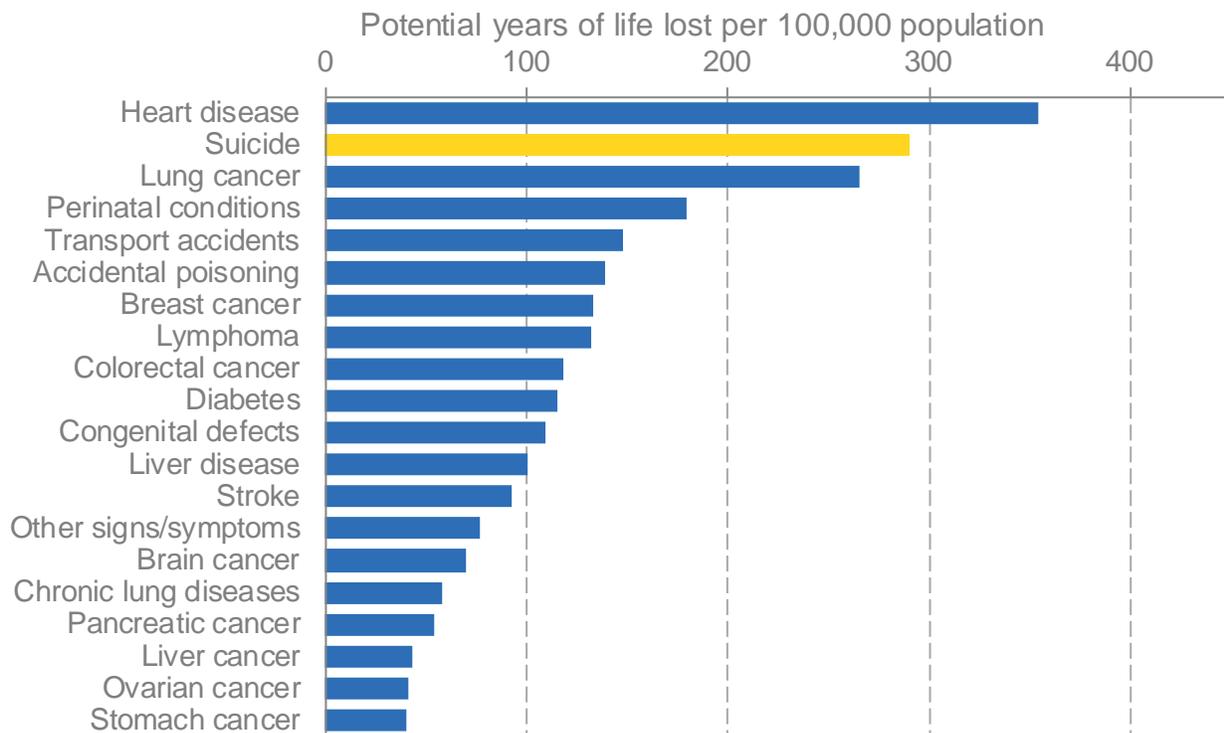
In 2012, nearly 4,000 Canadians died by suicide, making it the 9<sup>th</sup> leading cause of death in the country. Men are three times more likely to die by suicide than women in Canada, and non-fatal incidents of intentional self-harm are much more frequent in women than men.

### Suicide in Waterloo Region

**A premature death is a death that occurs before a person reaches age 75. While any age cut-off may be used, age 75 years is an international standard to approximate life expectancy.**

In Waterloo Region, suicide is the **16<sup>th</sup>** leading cause of death, and the **2<sup>nd</sup>** leading cause of premature death. On average, 57 people die by suicide in Waterloo Region every year. The majority of these suicide deaths are in men. Middle-aged men are at particularly high risk of suicide, with 21.2 deaths per 100,000 men aged 50 to 59 years for 2008 to 2012. The overall local suicide mortality rate was 11.2 deaths per 100,000 people in 2012. Over the past ten years the local suicide rate fluctuated, but it has not been significantly different than the rate for all of Ontario.

**Figure 1: Leading causes of premature death in Waterloo Region, 2008 to 2012**



**51.8%** of local suicide deaths are related to hanging, strangulation or suffocation

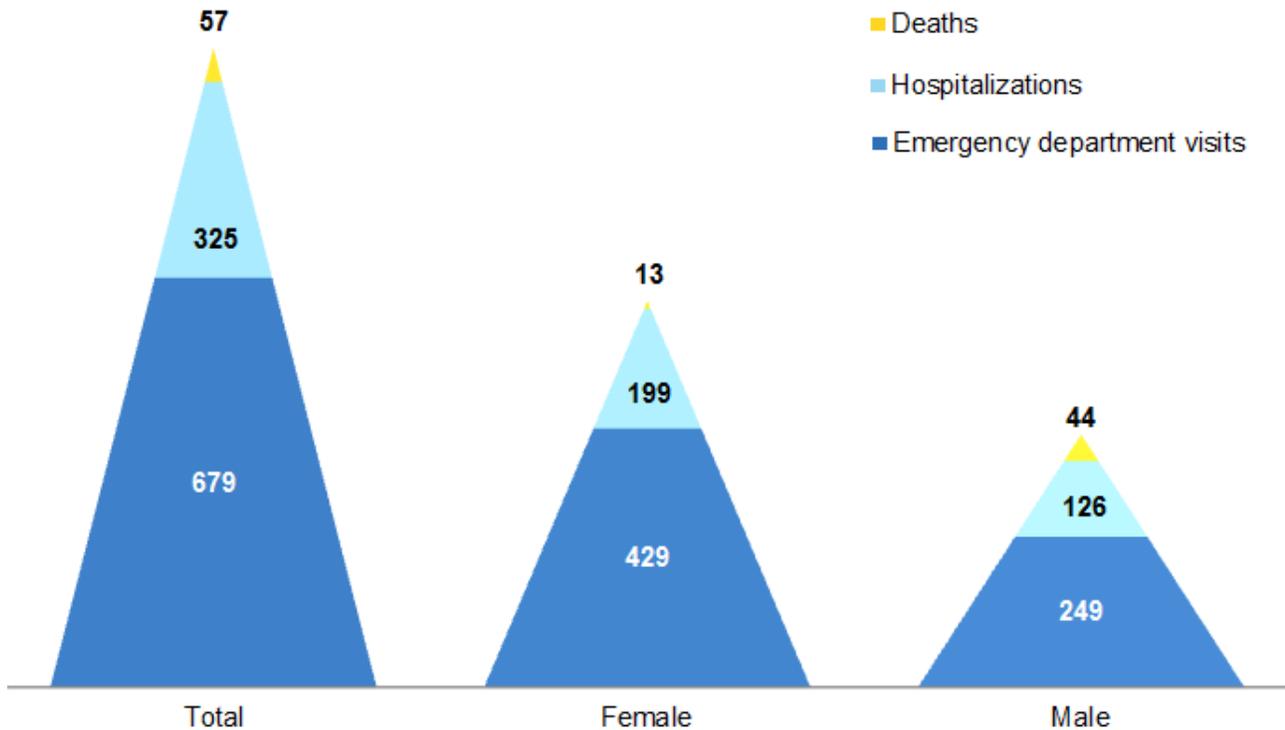
Over half of local suicide deaths are related to hanging, strangulation or suffocation, and almost one-fifth are drug or alcohol-related (18.9 per cent). Use of firearms and jumping from high places are both less common in Waterloo Region compared to Ontario overall. The only local suicide deaths by firearms were in men; no local women have died by suicide with firearms in the past five years.

### Intentional self-harm behaviour in Waterloo Region

Hospitalizations and emergency department (ED) visits represent the most serious and non-fatal incidents of intentional self-harm in Waterloo Region and Ontario. Rates for intentional self-harm ED visits and

hospitalizations are consistently higher in Waterloo Region than for Ontario. On average, there are 325 hospitalizations and 679 additional ED visits for Waterloo Region residents every year.

**Figure 2: Average annual number of intentional self-harm incidents in Waterloo Region, 2011 to 2015**



ED visit rates for intentional self-harm have increased in the past 10 years in Ontario and Waterloo Region, but the local increases have been higher and are mainly a result of increased visits in females, especially adolescent girls.

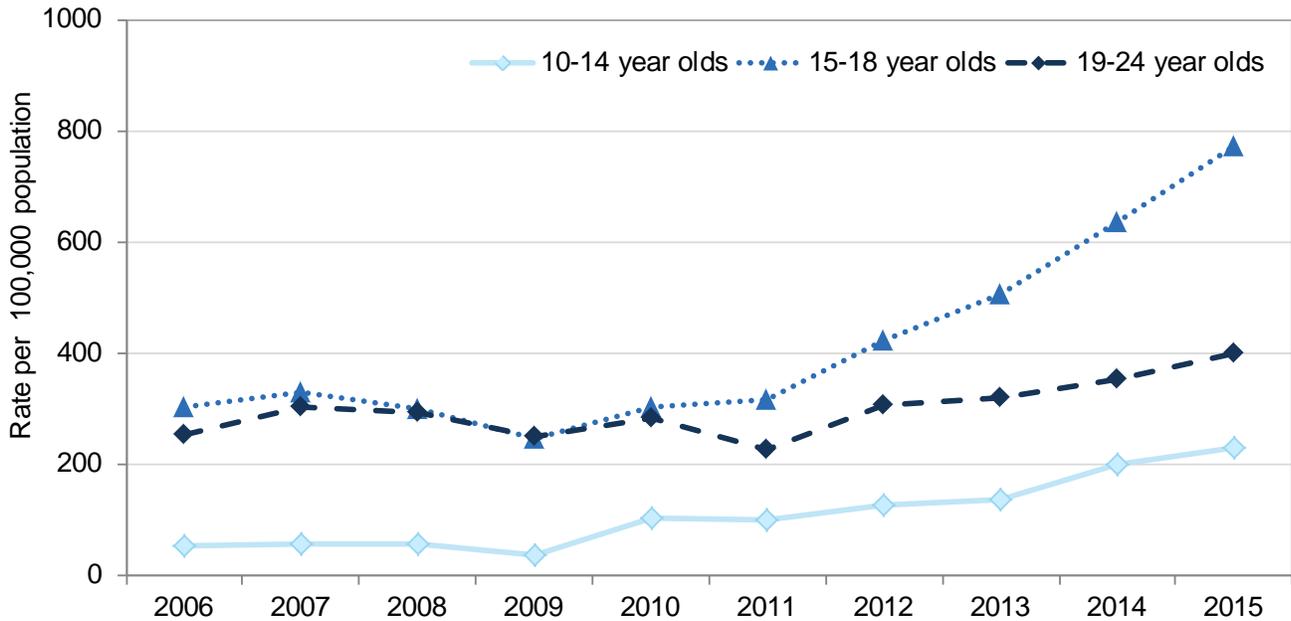
Around **70%** of intentional self-harm ED visits in Waterloo Region are drug or alcohol-related, and a quarter are related to injury with a sharp object. The proportions for hospitalizations are similar, and these local trends are similar to Ontario.

### Suicide and intentional self-harm in local youth

Youth are at an increased risk of intentional self-harm and suicide. ED visits and hospitalizations for self-harm behaviours have significantly increased over time, with the largest increases occurring after 2011. The

highest rates were in youth aged 15 to 18 years. There were 2.5 times as many ED visits for intentional self-harm in 15 to 18 year olds in 2015 compared to ten years prior.

**Figure 3: Emergency department visit rates for intentional self-harm in Waterloo Region youth, 2006 to 2015**



Girls represent the majority of these ED visits for self-harm, with rates between 2 to 6.5 times higher than boys in the same age group. Provincial rates in youth self-harm ED visits are also increasing, but the rates in Waterloo Region youth are increasing faster.

than for all of Ontario. Youth self-harm visits were more likely to be related to injury with a sharp object compared to adults, although like adults, hanging, strangulation or suffocation was still the most common injury type for youth suicide deaths.

**57.1** suicide deaths per 100,000 in youth 19 to 24 years old

versus

**8.7** suicide deaths per 100,000 in youth 10 to 18 years old

Local youth aged 19 to 24 years were significantly more likely to die by suicide than those aged 10 to 18 years in 2012.

Like adults, male youth are more likely to die by suicide than females.

Nearly three-quarters of Ontario youth aged 10 to 18 years suicide deaths were related to hanging, strangling or suffocation (71.4 per cent) compared to less than half of suicide deaths overall (44.2 per cent). Use of firearms or jumping from a high place were also more common in youth. Overall, trends in youth suicide deaths in Waterloo Region were similar to Ontario.

## Data notes

It is understood by researchers that all data sources on suicide deaths underestimate the true number of suicides. This underestimation occurs because sometimes an individual's intent was unclear, and as a result some suicides may be categorized as accidents or 'unknown intent'. Also, sometimes an individual may intentionally harm him or herself, but not intend to end their life. For this reason, ED visits and hospitalizations for self-harm are not necessarily suicide attempts, and the data cannot distinguish between the two types of self-harm behaviours.

For more details on local suicide statistics, please refer to the full report:

[http://chd.region.waterloo.on.ca/en/researchResourcesPublications/resources/Suicide\\_WR\\_HealthStatus\\_2016.pdf](http://chd.region.waterloo.on.ca/en/researchResourcesPublications/resources/Suicide_WR_HealthStatus_2016.pdf)

### **Epidemiology and Health Analytics Team**

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Waterloo, Ontario N2J 4V3  
Canada

Phone: 519-575-4400

Fax: 519-883-2241

TTY: 519-575-4608

Website: <http://chd.region.waterloo.on.ca/>

Email: [eha@regionofwaterloo.ca](mailto:eha@regionofwaterloo.ca)

Alternate formats of this document are available upon request. Please call 519-575-4400 (TTY: 519-575-4608) to request an alternate format.

For more information including suicide warning signs, risk factors and what you can do to help a loved one, visit [www.wrspc.ca](http://www.wrspc.ca).



**1 844 437 3247**  
(HERE247)

Call anytime to access  
Addictions, Mental Health  
& Crisis Services  
Waterloo-Wellington-Dufferin

### **Are you:**

- feeling desperate and hopeless?
- alone with no one to talk to?
- worried you might hurt yourself or someone else?

### **If you have:**

- made a plan
- the means to hurt yourself or someone else (e.g., you have pills or a weapon)
- attempted suicide or hurt yourself before

**Call 911 or your local emergency response service or get to the nearest emergency hospital NOW.**