The following are the minutes of the Regular Council meeting held at 8:05 p.m. in the Regional Council Chamber, 150 Frederick Street, Kitchener, Ontario, with the following members present: Chair K. Seiling, L. Armstrong, J. Brewer, T. Cowan, D. Craig, R. Deutschmann, T. Galloway, J. Haalboom, B. Halloran, R. Kelterborn, G. Lorentz, C. Millar, S. Strickland*, and C. Zehr.

Members Absent: J. Mitchell, and J. Wideman

DECLARATIONS OF PECUNIARY INTEREST UNDER THE MUNICIPAL CONFLICT OF INTEREST ACT

K. Seiling declared a pecuniary interest with respect to an item on the Closed Council agenda and from this agenda the report and delegations regarding Report CR-RS-13-089, Items #4, 9 and 10 from the Planning and Works Summary of Recommendations, including closed session, due to two of his adult children who own residential properties within the proposed light rail transit corridor.

R. Deutschmann declared a pecuniary interest with respect to an item on the Closed Council agenda and from this agenda the report and delegations regarding Report CR-RS-13-089, Items #4, 9 and 10 from the Planning and Works Summary of Recommendations, including closed session, due to an indirect pecuniary interest since he and his spouse are shareholders of corporations that have an interest in a property at 10 Duke Street West, Kitchener.

PRESENTATIONS

a) Waterloo Regional Police Chief Matt Torigian, appeared before Council regarding Neighbourhood Policing Development and Staffing Update. T. Galloway provided an overview noting this is not a budget presentation but will deal with the reorganization and major things going on with the Police Service.

M. Torigian provided a presentation which is appended to the original minutes. He highlighted the continued commitment of identifying more efficient and effective services. He provided an overview of the first point of contact, statistics on calls for service/call volume, realigned zones, response times, new organizational structure, eticketing technology, crime rate and OMBI measures.

Councillors had questions related to response times and availability of 2013 data and if the trend is in the right direction. M. Torigian responded that they are aware they are stretched on the investigation side and are creating efficiencies to do the best they can. They are still developing the statistics for 2013. With respect to rural response times there has been growth in the rural areas and they are adapting to accommodate the community needs. Some councillors expressed concern about the implications for 2015 and 2016 if the Service will only be getting by in 2014.

There were further questions related to the definition of violent crime which M. Torigian provided the information, noting it is consistent across Canada. There was discussion about the review that was started in 2007 and the changes that have been implemented
and how morale among the force has been. M. Torigian responded that the Service has embraced the changes and they are keeping an eye on morale, noting there are also external pressures that they face.

*G. Lorentz assumed the Chair due to the pecuniary interest of K. Seiling.

DELEGATIONS

a) Report CR-RS-13-089, Authorization to Expropriate Lands (1st report) in the Cities of Cambridge, Kitchener and Waterloo Designated as Phase IV of Stage 1 of the Rapid Transit Project Relating to Property and Interests Located At Various Locations Along the LRT Alignment Together With Lands That Are Necessary for Adapted Bus Rapid Transit and For Certain Road Improvement Works That Are Scheduled To Occur In Proximity To LRT Construction

i) Joanne & Thomas Ackford, Property Owner appeared before Council with respect to the expropriation of their property at 179 Hespeler Road, Cambridge. J. Ackford advised they met with Regional staff on November 18, 2013 and have been told the initial plan could be altered to lessen the impact on their property. She stated they hope to negotiate further improvements and urged the City of Cambridge and the Region to resurface and pave the access known as Grills Lane.

ii) Peter Tucakov did not appear when called.

Debra Arnold, Regional Solicitor advised this is the first report to commence the expropriation process and staff will continue to have discussions with the property owners to come to amicable solutions wherever possible.

MOVED by T. Cowan
SECONDED by S. Strickland

THAT The Regional Municipality of Waterloo direct and authorize the Regional Solicitor to take the following actions with respect to the expropriation of lands in the Cities of Cambridge, Kitchener and Waterloo for the construction of the Rapid Transit Project including light rail transit (“LRT”) and adapted bus rapid transit (“aBRT”) as detailed in Recommended Rapid Transit Implementation Option Report E-11-072 dated June 15, 2011, as well as, for certain road improvement works required on Northfield Drive East as detailed in Recommended Design Alternative for Northfield Drive Report E-12-106 dated November 6, 2012 (the “Northfield Works”):

A. Complete application(s) to the Council of The Regional Municipality of Waterloo, as may be required from time to time, for approval to expropriate land, which is required for the Rapid Transit Project including LRT and aBRT, as well as, lands required for the Northfield Works and described as follows:

FEE SIMPLE PARTIAL TAKINGS:

LRT

1. Part Lot 39, Plan 1405, being Part 4 58R17920, Part of PIN 22281-0086, City of Waterloo, Regional Municipality of Waterloo (Part 580 Colby Dr., Waterloo, ON N2V 1A2)
2. Part Lot 36, Plan 1405, being Part 1 58R17920, Part of PIN 22281-0083, City of Waterloo, Regional Municipality of Waterloo (Part 661 Colby Dr., Waterloo, ON N2V 1C2)

3. Part Lot 37, Plan 1405, being Part 2 58R17920, Part of PIN 22281-0084, City of Waterloo, Regional Municipality of Waterloo (Part 663 Colby Dr., Waterloo, ON N2V 1C2)

4. Part Lot 38, Plan 1405, being Part 3 58R17920, Part of PIN 22281-0085, City of Waterloo, Regional Municipality of Waterloo (Part 665 Colby Dr., Waterloo, ON N2V 1C2)

5. Part Lot 7, Plan 1230, being Part 8 58R17920, Part of PIN 22280-0072, City of Waterloo, Regional Municipality of Waterloo (Part 55 Northfield Dr., W., Northfield [aka 53-55 Northfield Dr. W.] Waterloo ON N2V 1A1)

6. Part Lot 1, Plan 1405 and all of 1 foot reserve "A", Plan 1405 being Parts 5 and 6, 58R17920, Part of PIN 22281-0049, City of Waterloo, Regional Municipality of Waterloo (Part 583 Colby Dr., Waterloo, ON N2V 1A1)

7. Part Lot 8, GCT, being Part 7 58R17920, Part of PIN 22280-0071, City of Waterloo, Regional Municipality of Waterloo (Part 65 Northfield Drive W., [aka 525/565 Conestogo Rd.] Waterloo, ON N2J 4J2)

8. Part Lot 198, Plan 385 being Part 4 58R17923, Part of PIN 22411-0246, City of Waterloo, Regional Municipality of Waterloo (Part 57 Erb Street W., Waterloo, ON N2L 6C2)

9. Part of Mill Square, Plan 385 being Part 2 58R17921, Part of PIN 22411-0126, City of Waterloo, Regional Municipality of Waterloo (Part 13 - 35 King Street S., Waterloo, ON N2J 1N9)

10. Part Lot 151, Plan 385 being Part 3, 58R17917, Part of PIN 22411-0052, City of Waterloo, Regional Municipality of Waterloo (Part 20 William Street W., Waterloo, ON N2L 1J3)

11. Part Lot 150 and Part of Alley, Plan 385 being Part 1 58R17917, Part of PIN 22417-0032, City of Waterloo, Regional Municipality of Waterloo (Part 100 Caroline Street S., Waterloo, ON N2L 1X5)

12. Part Lot 103 Plan 385, being Part 1 58R17881, Part of PIN 22420-0231, City of Waterloo, Regional Municipality of Waterloo (Part 227 King Street S., Waterloo, ON N2J 4C5)

13. Part Lot 56, Plan 385, being Parts 1, 2 and 3 58R17925, Part of PIN 22415-0015, City of Waterloo, Regional Municipality of Waterloo (Part 232 King Street S., [aka 232-234 King St. S.] Waterloo, ON N2J 1R3)

14. Part Lots 288 and 289, Plan 385, being Part 2 58R17881, Part of PIN 22328-0004, City of Waterloo, Regional Municipality of Waterloo (Part 244 King Street S., Waterloo, ON N2J 1R4)
15. Part Lot 289, Plan 385, being Part 3 58R17881, Part of PIN 22328-0005, City of Kitchener-Waterloo, Regional Municipality of Waterloo (Part 980 King St. W., Kitchener-Waterloo N2J 1R3)

16. Part Lots 289 and 290, Plan 385, being Part 4 58R17881, Part of PIN 22328-0006, City of Kitchener-Waterloo, Regional Municipality of Waterloo (Part 976 King Street W., Kitchener-Waterloo N2G 1G4)

17. Part Lot 305, Plan 385, being Parts 7, 8 and 9 58R17850, Part of PIN 22327-0099, City of Kitchener, Regional Municipality of Waterloo (Part 872 King Street W., Kitchener, ON N2G 1E8)

18. Part Lots 305 and 306, Plan 385, being Parts 5 and 6 58R17850, Part of PIN 22327-0098, City of Kitchener, Regional Municipality of Waterloo (Part 858-870 King Street W., [aka 858-876 King St. W.] Kitchener, ON N2G 1E8)


20. Part Lot 7, Plan 41, being Part 1 58R17922, Part of PIN 22317-0054, City of Kitchener, Regional Municipality of Waterloo (Part 400 King Street W., Kitchener, ON N2G 1B7)


22. Part Lot 7, between Young and Ontario Streets, Plan 401, being Parts 1, 2 and 3 58R17882, Part of PIN 22316-0217, City of Kitchener, Regional Municipality of Waterloo (Part 56 Duke Street W., Kitchener, ON N2H 3W7)

23. Part Lot 7, between Young and Ontario Streets, Plan 401, being Part 5 58R17882, Part of PIN 22316-0027, City of Kitchener, Regional Municipality of Waterloo (Part 60-62 Ontario Street N., Kitchener, ON N2H 4Y4)

24. Part Lot 19, South of King St., Plan 365, being Part 1 58R17924, Part of PIN 22502-0255, City of Kitchener, Regional Municipality of Waterloo (Part 28 Madison Avenue S., Kitchener, ON N2G 3M3)

25. Part Lot 20, South of King St., Plan 365, being Part 2 58R17924, Part of PIN 22502-0257, City of Kitchener, Regional Municipality of Waterloo (Part 471 King Street E., Kitchener, ON N2G 2L7)

26. Part Lots 33 and 34, Plan 634, being Part 1 58R17910, Part of PIN 22504-0344, City of Kitchener, Regional Municipality of Waterloo (Part 355 Charles Street E., Kitchener, ON N2G 2P8)

27. Part Lot 36, Plan 634, being Part 2 58R17910, Part of PIN 22504-0053, City of Kitchener, Regional Municipality of Waterloo (Part 50 Stirling Avenue S., [aka 50 & 56 Stirling Avenue S.], Kitchener, ON N2G 3N9)

28. Part Lots 3 and 4, Plan 404, being Part 1 58R17911, Part of PIN 22506-0225, City of Kitchener, Regional Municipality of Waterloo (Part 432 Charles Street E., Kitchener, ON
29. Part of Park Lot 4, Plan 404, being Part 2 58R17911, Part of PIN 22506-0013, City of Kitchener, Regional Municipality of Waterloo (Part 445-449 Charles Street E., Kitchener, ON N2G 2R1)

30. Part of Park Lot 25, Plan 404, being Part 3 58R17911, Part of PIN 22506-0012, City of Kitchener, Regional Municipality of Waterloo (Part 475 Charles Street E., Kitchener, ON N2G 2R1)

31. Part of Park Lot 25, Plan 404, being parts 4, 5 and 6 58R17911, Part of PIN 22506-0011, City of Kitchener, Regional Municipality of Waterloo (Part 485 Charles Street E., Kitchener, ON N2G 2R1)

32. Part of Park Lot 25, Plan 404 being Parts 7 and 8 58R17911, Part of PIN 22506-0009, City of Kitchener, Regional Municipality of Waterloo (Part 50 Borden Avenue S., Kitchener, ON N2G 3R5)

33. Part Lot 1, Plan 935, being Part 1 58R17912, Part of PIN 22579-0125, City of Kitchener, Regional Municipality of Waterloo (Part 275 Ottawa Street S., Kitchener, ON N2G 3T7)

34. Part Lot 2, Plan 935, being Part 2 58R17912, Part of PIN 22579-0124, City of Kitchener, Regional Municipality of Waterloo (Part 281 Ottawa Street S., Kitchener, ON N2G 3T7)

35. Part Lot 2, Plan 757, being Part 1 58R17913, Part of PIN 22595-0110, City of Kitchener, Regional Municipality of Waterloo (Part 130 Hayward Avenue, Kitchener, ON N2C 2E4)

36. Part Lot 49, Plan 385, being Part 5, 58R17961, Part of PIN 22415-0007, City of Waterloo, Regional Municipality of Waterloo (Part 212 King Street S., Waterloo, ON N2J 1R1)

37. Part Lot 48, Plan 385, being Part 4, 58R17961, Part of PIN 22416-0048, City of Waterloo, Regional Municipality of Waterloo (Part 208 King St. S., Waterloo, ON N2J 1P9)

38. Part Lot 94, Plan 385, being Part 8, 58R17961, Part of PIN 22417-0011, City of Waterloo, Regional Municipality of Waterloo (Part 207 King St. S., Waterloo, ON N2J 1R1)

39. Part Lots 93 & 94, Plan 385, being Part 9, 58R17961, Part of PIN 22417-0010, City of Waterloo, Regional Municipality of Waterloo (Part 203 King St. S., [aka 203-205 King St. S.] Waterloo, ON N2J 1R1)

40. Part Lot 46, Plan 385, being Part 2, 58R17961, Part of PIN 22416-0046, City of Waterloo, Regional Municipality of Waterloo (Part 200 King St. S., Waterloo, ON N2J 1P9)

41. Part Lot 47, Plan 385, being Part 3, 58R17961, Part of PIN 22416-0047, City of Waterloo, Regional Municipality of Waterloo (Part 202 King St. S., [aka 202-206 King St. S.] Waterloo, ON N2J 1P9)
42. Part Lot 50, Plan 385, being Part 6, 58R17961, Part of PIN 22415-0008, City of Waterloo, Regional Municipality of Waterloo (Part 214 King St. S., [214-216 King St. S.] Waterloo, ON N2J 1R3)

43. Part of Lots 95, 96 and 97, Plan 385, being Part 7, 58R17961, Part of PIN 22420-0231, City of Waterloo, Regional Municipality of Waterloo (Part 215-217 King St. S., Waterloo, ON N2J 1R2)

44. Part of Common Element, W.S.C.PL. 539. Being Part 10, 58R17961, Part of PIN 23539-0001 to PIN 23539-0041, City of Waterloo, Regional Municipality of Waterloo (Part 150 Caroline Street S., [aka 187 King St. S.] Waterloo, ON N2L 0A5)


46. Part of Block "G", Plan 1221, being Parts 1, 2 and 5, 58R17971, Part of PIN 22595-0640 City of Kitchener, Regional Municipality of Waterloo (Part Courtland & Blockline)

47. Part Lot 14, Plan 242, being Part 1, 58R17990, Part of PIN 22505-0123, City of Kitchener, Regional Municipality of Waterloo (Part 397 Courtland Ave.E., Kitchener, ON N2G 2W3)

aBRT

48. Part Lot 1, Concession 12, East of Grand River, being Parts 1 and 2, 58R17984, Part of PIN 03793-0601, City of Cambridge, Regional Municipality of Waterloo (Part 581 Coronation Blvd., Cambridge, ON N1R 3E9)

49. Part Lot 1 and 2, North of Augusta Street, Plan 469, being Part 1, 58R17991, Part of PIN 03774-0135, City of Cambridge, Regional Municipality of Waterloo (Part 284 Water St. N., Cambridge, ON N1R 3C4)

50. Part Lot 2, North of Augusta Street, Plan 469, being Part 2, 58R17991, Part of PIN 03774-0134, City of Cambridge, Regional Municipality of Waterloo (Part 50 Augusta St., Cambridge, ON N1R 1G2)

51. Part Lot 1, South of Augusta Street, Plan 469, being Part 3, 58R17991, Part of PIN 03774-0132, City of Cambridge, Regional Municipality of Waterloo (Part 278 Water St. N., Cambridge, ON N1R 3C3)

52. Part Lot 1, South of Augusta Street, Plan 469, being Part 4, 58R17991, Part of PIN 03774-0131, City of Cambridge, Regional Municipality of Waterloo (Part 276 Water St. N., [aka 261-273 Water St. S.] Cambridge, ON N1R 3C3)

53. Part Lots 11 and 12, Southwest of Macadamized Street, Plan 440, being Parts 7 & 8, 58R17991, Part of PIN 03807-0006, City of Cambridge, Regional Municipality of Waterloo (Part 275 Water St. N., Cambridge, ON N1R 3B9)

54. Part Lot 11, Southwest of Macadamized Street, Part of Lots 19, 20 and 21, East of Hunter Street, Plan 440, being Part 9, 58R17991, Part of PIN 03807-0007, City of Cambridge, Regional Municipality of Waterloo (Part 273 Water St. N., Cambridge, ON N1R 3B9)
55. Part Lot 29, Plan 610, being Part 1, 58R17976, Part of PIN 03795-0011, City of Cambridge, Regional Municipality of Waterloo (Part 183 Hespeler Rd., Cambridge, ON N1R 3H6)

56. Part Lot 29, Plan 610, being Part 2, 58R17976, Part of PIN 03795-0012, City of Cambridge, Regional Municipality of Waterloo (Part 181 Hespeler Rd., Cambridge, ON N1R 3H6)

57. Part Lot 29, Plan 610, being Part 3, 58R17976, Part of PIN 03795-0013, City of Cambridge, Regional Municipality of Waterloo (Part 179 Hespeler Rd., Cambridge, ON N1R 3H6)

58. Part Lot 1 and 3, Plan 1365, being Parts 1 and 2, 58R17978, Part of PIN 03766-0285, City of Cambridge, Regional Municipality of Waterloo (Part 10 Pinebush Rd., [aka 671 Hespeler Rd] Cambridge, ON N1R 7J8)

59. Part Lot 45, Plan 1364, being Parts 3 & 4, 58R17978, Part of PIN 03767-0100, City of Cambridge, Regional Municipality of Waterloo (Part 684 Hespeler Rd., Cambridge, ON N1R 6J8)

**The Northfield Works**

60. Part of Block 1, Plan 1702 being Parts 1 and 2, 58R17880, Part of PIN 22283-0006, City of Waterloo, Regional Municipality of Waterloo (Part 580 King St. N.[aka 574-584 King St. N.], Waterloo, ON N2L 6L3)

B. Serve notices of the above application(s) required by the Expropriations Act (the “Act”);

C. Forward to the Chief Inquiry Officer any requests for a hearing that may be received within the time prescribed by the Act;

D. Attend, with appropriate Regional staff, at any hearing that may be schedule;

E. Discontinue expropriation proceedings or any part thereof, in respect of the above described lands, or any part thereof, upon the registration on title of the required documentation to complete a transaction whereby the required interests in the lands are conveyed; and

F. Do all things necessary and proper to be done, and report thereon to Regional Council in due course.

CARRIED

*Chair Seiling assumed the Chair.

b) **Steve Garrison**, Cambridge Affordable Housing Committee appeared before Council regarding the Tax Supported Operating Budget Surplus Allocation Policy, Item Number 5, Administration and Finance Summary. He gave his appreciation to the Region for National Housing Day and congratulated them on meeting their benchmark. He expressed concern with the report and recommendation dealing with the use of the surplus. He stated the Community Housing program is unique among Regional programs and the Housing Reserve Fund serves as a stabilization fund. He requested
Council to defer a decision on this in order to allow for a consultation process with stakeholders and completion of a risk assessment and review of the long term effects.

Councillors inquired if the delegation was aware of what has been done with the surplus over the last ten years. It was stated that there has not been a negative impact on the affordable housing strategy. There were questions to staff about the change in the policy and that there will no longer be a budgeted transfer to the reserve fund. Craig Dyer, Chief Financial Officer advised the current policy is to fund from the reserve but Council could deviate from that policy. Staff were requested to provide a specific time commitment for the review and discussion with stakeholders. It was agreed to keep the policy as it relates to Housing surpluses in effect until the end of 2015, while the Housing Capital Program and Reserve Fund review is completed. The motion was amended under the Administration and Finance Committee Summary of Recommendations.

MINUTES OF PREVIOUS MEETINGS

MOVED by T. Cowan
SECONDED by R. Kelterborn

THAT the following Minutes be approved:

a) Planning & Works Public Input – October 24, 2013
b) Closed Council – October 30, 2013
c) Council – October 30, 2013
d) Community Services – November 12, 2013
e) Administration & Finance – November 12, 2013
f) Closed Committee – November 12, 2013
g) Planning & Works – November 12, 2013

CARRIED

MOVED by S. Strickland
SECONDED by G. Lorentz

THAT Council go into Committee of the Whole to consider reports.

CARRIED

FINANCE REPORTS

a) F-13-107, P2013-25 Supply of Linear Motion Sludge Mixers, Kitchener Wastewater Treatment Plant, City of Kitchener

MOVED by S. Strickland
SECONDED by T. Cowan

THAT the Regional Municipality of Waterloo accept the proposal of Ovivo USA, LLC for the Supply of Linear Motion Sludge Mixers for the Kitchener Wastewater Treatment Plant (WWTP), City of Kitchener, in the amount of $1,020,666.85 including all applicable taxes.

CARRIED
b) F-13-108, P2013-20 Supply of Flexible Membrane Gas Holder, Kitchener Wastewater Treatment Plant, City of Kitchener

MOVED by S. Strickland
SECONDED by T. Cowan

THAT the Regional Municipality of Waterloo accept the proposal of Ovivo USA, LLC for the Supply of Flexible Membrane Gas Holder for the Kitchener Wastewater Treatment Plant (WWTP), City of Kitchener, in the amount of $731,990.27 including all applicable taxes.

CARRIED

c) F-13-109, P2013-21 Supply of Emergency Generators & 15kV Switchgear Kitchener Wastewater Treatment Plant, City of Kitchener

MOVED by S. Strickland
SECONDED by T. Cowan

THAT the Regional Municipality of Waterloo accept the proposal of Toromont CAT for the Supply of Emergency Generators & 15kV Switchgear for the Kitchener Wastewater Treatment Plant (WWTP), City of Kitchener, in the amount of $4,837,611.36 including all applicable taxes.

CARRIED

d) F-13-110, P2013-01 System Integration for Phase 3 Upgrades, Kitchener Wastewater Treatment Plant, City of Kitchener

MOVED by S. Strickland
SECONDED by T. Cowan

THAT the Regional Municipality of Waterloo accept the proposal of Summa Engineering Ltd., for System Integration for Phase 3 Upgrades, Kitchener Wastewater Treatment Plant, City of Kitchener at the total price of $656,961.66 including all applicable taxes.

CARRIED

e) F-13-111, T2013-150 Electrical Hook-Ups at GRT Transit Shelters

An inquiry was made if there have been any problems with vandalism. Rob Horne, Commissioner, Planning, Housing and Community Services advised there was one incident and staff has taken steps to make it more vandal resistant. A question was asked why there was only one bidder. Charles Whitlock, Director, Procurement and Supply Services responded when other bidders were contacted they advised the job was either too big or too small or the timing wasn't good.

MOVED by S. Strickland
SECONDED by T. Cowan

THAT the Regional Municipality of Waterloo accept the tender of Langley Utilities Contracting Limited for Electrical Hook-ups at GRT Transit Shelters in the amount of $165,669.30 including all applicable taxes.

CARRIED
COMMITTEE REPORTS

Community Services

The Summary of Recommendations of the Community Services Committee was presented by Sean Strickland, Chair of the Committee.

MOVED by S. Strickland
SECONDED by L. Armstrong

THAT the Summary of Recommendations of the Community Services Committee dated November 12, 2013, Items 1 and 2, be adopted as follows:

1. THAT the Regional Municipality of Waterloo refer the action item for an additional management position in the area of logistics, analysis and planning to the 2014 budget process for deliberation, as outlined in PH-13-045, in response to the Pomax recommendations presented to EMS on October 22, 2013.

2. THAT the Regional Municipality of Waterloo, as the Board of Health, extend the Region’s Municipal Liability Insurance policy to the Waterloo Region Food System Roundtable to enable the Roundtable to meet the eligibility requirements of the Heart and Stroke Foundation of Ontario’s Spark Advocacy Grant program. [PH-13-048]

CARRIED

Administration and Finance

The Summary of Recommendation of the Administration and Finance Committee was presented by Tom Galloway, Chair of the Committee. Item #4 was taken separately. R. Deutschmann proposed an amendment to defer point 2) of item #4 to the budget process. Item #5 was also amended per the discussion during delegations.

MOVED by T. Galloway
SECONDED by C. Millar

THAT the Summary of Recommendations of the Administration and Finance Committee dated November 12, 2013, Items 1 to 3 and 5, be adopted as follows:

1. THAT the Regional Municipality of Waterloo dismiss the Complaint of Trass Properties Limited, dated July 3, 2013, attached as Appendix “A,” in relation to a building to be located at 181 Lester Street, City of Waterloo, pursuant to Report F-13-097, dated November 12, 2013.


AND THAT the required adjustments to the Voice Radio capital project be reflected in the draft 2014-2023 capital plan.

3. THAT the Regional Municipality of Waterloo take no action on the request from Cambridge Memorial Hospital (CMH), for payment of the accumulated accrued interest
on the CMH portion of the Hospital Capital Reserve Fund, as outlined in report F-13-101, dated November 12, 2013.

5. THAT the Regional Municipality of Waterloo adopt the Tax Supported Operating Budget Surplus Allocation Policy, as amended, as set out in Report F-13-103 dated November 12, 2013;

AND FURTHER THAT the policy as it relates to Housing surpluses be in effect until the end of 2015, while the Housing Capital Program and Reserve Fund review is completed.

CARRIED

MOVED by R. Deutschmann
SECONDED by D. Craig

THAT Item #4 be amended to defer 2) the transfer of the balance of funds to the Capital Levy Reserve Fund, to the budget process for further discussion.

CARRIED

MOVED by T. Galloway
SECONDED by C. Millar

THAT the Summary of Recommendations of the Administration and Finance Committee dated November 12, 2013, Item 4, as amended, be adopted as follows:

4. THAT the Regional Municipality of Waterloo take the following action with respect to the uncommitted balance in the Hospital Capital Reserve Fund:

1) Use $2,320,851 to finance the remainder of the advance for the Medical School capital grant which was paid in full in 2010;

2) The transfer of the balance of funds to the Capital Levy Reserve Fund be deferred to the 2014 budget process for further discussion.

AND THAT the 2014 Operating Budget provision for Hospital Capital be referred to the budget process,

as outlined in report F-13-102, dated November 12, 2013.

CARRIED, as amended

Planning and Works

The Summary of Recommendations of the Planning and Works Committee was presented by Geoff Lorentz, Vice-Chair of the Committee. Items 4, 9 and 10 were taken separately due to the pecuniary interests.

MOVED by G. Lorentz
SECONDED by R. Kelterborn

THAT the Summary of Recommendations of the Planning and Works Committee, dated November 12, 2013, Item 4, and 2 reports from closed session, Items 9 and 10, be adopted as follows:
4. That the Regional Municipality of Waterloo support the continuance of the not-for-profit activities of the Southern Ontario Locomotive Restoration Society (“SOLRS”) within the Waterloo Region by permitting SOLRS to re-use existing rail fixtures owned by the Region and additionally providing up to $150,000 in funding to assist the organization in relocating its train operations to the north side of Northfield Drive near Conestoga Parkway in the City of Waterloo, as described in Report CR-RS-13-086/E-13-128 dated November 12th, 2013, and that the Commissioner of Transportation and Environmental Services enter into such agreements as may be satisfactory to the Commissioner and the Regional Solicitor to provide such assistance.

9. THAT The Regional Municipality of Waterloo (the “Region”) enter into Agreements for, and execute all documentation for the acquisition of one or more easements (the “Easement”) from Her Majesty the Queen in right of Ontario as represented by the Minister of Infrastructure / Ontario Infrastructure and Lands Corporation (the “Minister”) in connection with the use by the Region for Stage 1 of the Region’s Rapid Transit Project (the “Project”) of the southerly approximately 15 meters of hydro corridor lands commencing at Courtland Avenue East and terminating adjacent to Fairview Park Mall approximately 230 meters east of Wilson Avenue and legally described as Parts 4, 14, 15, 18, 19, 21 and 22 on reference plan 58R-17989 and Parts 1, 3, 6, 8, and 10 on reference plan 58R-17988 or such greater or lesser portion of the said hydro corridor lands as deemed necessary by the Commissioner of Transportation and Environmental Services pursuant to the refinement of the functional design of the Project (the “Easement Lands”) at a cost of One Million Four Hundred Thirty-Three Thousand Two Hundred Twelve ($1,433,212.00) Dollars subject to potential adjustment to the final acreage of the Easement Lands upon the completion of functional design work, subject to all documentation being in a form and content satisfactory to the Commissioner of Transportation and Environmental Services and the Regional Solicitor.

10. THAT The Regional Municipality of Waterloo approve, enter into a Settlement Agreement for, and execute all documentation related to the expropriation of lands for Stage 1 of the Rapid Transit Project described as Part of Lot 401, Plan 376 Kitchener being Part 9 Plan WR726569 PIN 22318-0379 (LT) being part of 702 King Street West, City of Kitchener, Regional Municipality of Waterloo from Salim Surani for the sum of $125,100.00 as compensation for the value of the partial taking of land and compensation for injurious affection as well as any and all other damages subject to any land use planning approvals required as a result of such partial taking, plus associated reasonable costs, with all documentation to the satisfaction of the Regional Solicitor.

CARRIED

MOVED by G. Lorentz
SECONDED by R. Kelterborn

THAT the Summary of Recommendations of the Planning and Works Committee, dated November 12, 2013, Items 1 to 3, 5 to 8, be adopted as follows:


2. THAT the Regional Municipality of Waterloo declare the lands described as Part Lot 10, RCP No. 1524 designated as Part 1 on Reference Plan 58R-6831 in the City of Kitchener surplus to the needs of the Region as described in Report No. CR-RS-13-
091/P-13-099, dated November 12, 2013, and provide the standard public notification as required by the Region’s property disposition by-law;

AND THAT the Regional Municipality of Waterloo approve and execute all documentation related to the dedication of the lands described as Part Lot 10, RCP No. 1524 designated as Part 1, Reference Plan 58R-6831, City of Kitchener, at the cost of the Region, to the Corporation of the City of Kitchener for road widening purposes, for the sum of $1.00 as detailed in Report No. CR-RS-13-091/P-13-099, dated November 12, 2013 pursuant to the Region’s property disposition by-law and to the satisfaction of the Regional Solicitor.

3. THAT the Regional Municipality of Waterloo approve an amendment to Controlled Access By-law #58-87 for a right in/right out, permanent access on the north side of Regional Road #80 (Can-Amera Parkway), approximately 140 metres east of Bishop Street in the City of Cambridge, as described in Report No. P-13-110, dated November 12, 2013.

5. THAT the Regional Municipality of Waterloo approve the Waste Management Master Plan Final Report, including recommended actions as itemized in Report E-13-127, dated November 12, 2013. The preferred strategy targets three primary and complementary areas of focus, and includes the following recommended actions:

**Diversion**
- Consideration of curbside collection policy changes to increase diversion (e.g. bag limits, bi-weekly garbage collection, standardized Regional residential waste collection), and consider “user pay” options (e.g. bag tags).

**Residual Waste Management**
- Further investigate thermal technology options (e.g. Feasibility Study, Business Case, Life Cycle Analysis, Environmental Impacts Study).
- Continue pursuit of opportunities with the Water Services Division to maximize inherent synergies for processing and disposal of residual waste and biosolids.

**Planning**
- Adopt a waste hierarchy that includes “Recovery” as the 4th R and consider recovery of energy and resources above waste disposal.
- Establish an inter-municipal working group to explore potential partnership opportunities for both diversion and residual waste management.

6. With the continued high level of site activities, shift of operational activities from landfill disposal to waste diversion and continued curbside residential tonnage remaining at consistent levels, the tonnage and corresponding revenue shortfall observed from the IC&I sector results in:
  - No corresponding reduction in fixed operating expenditures associated with landfill disposal;
  - Some variable cost savings associated with waste hauling and fuel consumption but significantly less than would be required to offset lost revenue; and
• Extension of the site life of the existing landfill and therefore the potential to defer capital costs associated with future residual waste disposal. [E-13-134]

7. THAT the Regional Municipality of Waterloo issue a Request for Proposals for the supply and implementation of a turnkey Electronic Fare Management System based on a functional performance requirements specification as described in Report No. P-13-106, dated November 12, 2013.

8. WHEREAS, a stable and secure housing system that creates and maintains jobs and allows for a range of living options is essential to attracting new workers, meeting the needs of young families and supporting seniors and our most vulnerable citizens; and

WHEREAS the high cost of housing is the most urgent financial issue facing Canadians with one in four people paying more than they can afford for housing and mortgage debt held by Canadians now standing at just over $1.1 trillion; and,

WHEREAS housing costs and, as the Bank of Canada notes, household debt, are undermining Canadians’ personal financial security, while putting our national economy at risk; and,

WHEREAS those who cannot afford to purchase a home rely on the short supply of rental units, which is driving up rental costs and making it hard to house workers in regions experiencing strong economic activity; and,

WHEREAS an inadequate supply of subsidized housing for those in need is pushing some of the most vulnerable Canadians on to the street, while $1.7 billion annually in federal investments in social housing have begun to expire; and,

WHEREAS coordinated action is required to prevent housing issues from being offloaded onto local governments and align the steps local governments have already taken with regard to federal/provincial/territorial programs and policies; and,

WHEREAS the Federation of Canadian Municipalities (FCM) has launched a housing campaign, “Fixing Canada’s Housing Crunch,” calling on the federal government to increase housing options for Canadians and to work with all orders of government to develop a long-term plan for Canada’s housing future; and,

WHEREAS FCM has asked it’s member municipalities to pass a council resolution supporting the campaign;

AND WHEREAS, our community has continuing housing needs, such as the 3,162 households on the Community Housing wait list and the 3,447 people served by emergency shelters in 2012, that can only be met through the kind of long-term planning and investment made possible by federal leadership;

THEREFORE BE IT RESOLVED that council endorses the FCM housing campaign and urges the minister of employment and social development to develop a long-term plan for housing and puts core investments on solid ground, increases predictability, protects Canadians from the planned expiry of $1.7 billion in social housing agreements and ensures a healthy stock of affordable rental housing for Canadians.

BE IT FURTHER RESOLVED that a copy of this resolution be sent to the minister noted above, the Ontario minister of municipal affairs and housing (MMAH), to local MPs, to
the Federation of Canadian Municipalities (FCM) and to the Association of Municipalities Ontario (AMO).

CARRIED

MOVED by G. Lorentz
SECONDED by L. Armstrong

THAT one report from closed session, Item 11, be adopted as follows:

11. THAT The Regional Municipality of Waterloo approves the agreement with Rudolf Kuret/Maria Claudina Andre and Wispers of Cambridge Inc. and all documentation related thereto, wherein the Region:

(a) acquires Part Lot 5 Concession 10, (Formerly Township of North Dumfries), being Part 1 on 67R-1977, together with an easement over Part 2 on 67R-1977, City of Cambridge, Regional Municipality of Waterloo being all of PIN 03843-0006 (LT), with the municipal address of 310 Dundas Street South, Cambridge (the “Property”) for the sum of $730,000;

(b) pays the sum of $575,000 as a full and final settlement of all claims for compensation, damages and business loss arising from the Region’s acquisition of the Property;

(c) leases back the Property to Wispers of Cambridge Inc. until the Property is required, in whole or in part, for the Franklin Boulevard Project; and

(d) pays Rudolf Kuret / Maria Claudina Andre and Wispers of Cambridge Inc. their reasonable legal, appraisal, accounting and other costs arising from the acquisition up to the total amount of $90,000 plus HST and disbursements;

subject to all such documentation being satisfactory to the Regional Solicitor.

CARRIED

REGIONAL CHAIR

a) RC-13-002, Philippines Typhoon Haiyan Disaster Relief

It was noted this is the amount recommended in the policy.

MOVED by S. Strickland
SECONDED by R. Deutschmann

That the Regional Municipality of Waterloo contribute $5,000.00 to the Mennonite Central Committee to support Typhoon Haiyan Disaster relief efforts in the Philippines.

CARRIED

OTHER MATTERS UNDER COMMITTEE OF THE WHOLE

a) CR-RS-13-089, Authorization to Expropriate Lands (1st report) in the Cities of Cambridge, Kitchener and Waterloo Designated as Phase IV of Stage 1 of the Rapid Transit Project Relating to Property and Interests Located At Various Locations Along
the LRT Alignment Together With Lands That Are Necessary for Adapted Bus Rapid Transit and For Certain Road Improvement Works That Are Scheduled To Occur In Proximity To LRT Construction

See Delegations.

b) Memo re: Ontario Works Caseload: October 2013 was received for information.

MOVED by J. Brewer
SECONDED by B. Halloran

THAT Committee of the Whole rise and Council resume.

CARRIED

MOVED by R. Kelterborn
SECONDED by B. Halloran

THAT Council adopt the proceeding of the Committee of the Whole.

CARRIED

ENACTMENT OF BY-LAWS – (FIRST, SECOND & THIRD READINGS)

MOVED by L. Armstrong
SECONDED by S. Strickland

a) THAT a By-law to Amend By-law Number 58-87, as amended, Being a By-law to Designate and Regulate Controlled-Access Roads (Can-Amera Parkway (Regional Road 80), City of Cambridge) be read a first, second and third time, finally passed and numbered 13-048, signed by the Regional Chair and Regional Clerk and sealed with the Regional Seal.

b) THAT a By-law to Confirm the Actions of Council of November 20, 2013, be read a first, second and third time, finally passed and numbered 13-049, signed by the Regional Chair and Regional Clerk and sealed with the Regional Seal.

CARRIED

ADJOURN

MOVED by J. Brewer
SECONDED by C. Millar

THAT the meeting adjourn at 9:50 p.m.

CARRIED

REGIONAL CHAIR, K. Seiling

REGIONAL CLERK, K. Fletcher
The first point of contact

The Communications Centre:

- Received 95,646 citizen calls for service in 2012
- Processed 302,522 occurrences in 2012
- Processed 21,657 EMS, Fire, and By-Law calls for service
- Work under stressful circumstances
- Future increased demand on 911 services
- Dashboard analysis
- Voted to adopt a new shift schedule more aligned with call volume
Call Volume – Emergency

Average Number of Emergency Calls per Hour
Total: 124 949

- The lowest call volume occurred on Mondays between 3 and 6am.
- The highest call volume occurred on Fridays between 3 and 6pm.
- Volume peaks between 3 and 6pm weekdays.
- Friday and Saturday nights experience increased activity.
The first point of contact

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- Received 95,646 citizen calls for service in 2012
- Processed 302,522 occurrences in 2012
- Processed 21,657 EMS, Fire, and By-Law calls for service
- Work under stressful circumstances
- Future increased demand on 911 services
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The front line

Neighbourhood policing (patrol):

- Realigned zones with equal call demand means consistent level of service
- Officers are spending more time within their designated zones
- Proactive time has increased
- New shift schedule has created efficiencies
- Reallocation of officers to the front line has increased police presence
- Changes in response times
- In-progress arrests have increased
- New organizational chart provides streamlined reporting structure
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Average Within Assigned Zone Dispatching - WRPS Patrol Divisions

January 2011 went live with new, equitable zone and divisional boundaries
The front line

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Average Available Proactive Time - WRPS Urban Patrol Divisions

January 2013 went live with new patrol shift schedule.

January 2011 went live with new, equitable zone and divisional boundaries

Goal is to increase the average available proactive time for patrol.
January 2013 went live with new patrol shift schedule and management of one Rural Division.

January 2011 went live with new, equitable zone and divisional boundaries

Goal is to increase the average available proactive time for patrol.
<table>
<thead>
<tr>
<th>Region-wide - Urban Divisions</th>
<th>Actual Units Filled</th>
<th>Emergency Response Time</th>
<th>Proactive Time</th>
<th>Average of 2 Free Units</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>4 min.</td>
<td>5 min.</td>
<td>6 min.</td>
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<tr>
<td>Average Day</td>
<td></td>
<td></td>
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<tr>
<td>Time Block</td>
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</tr>
<tr>
<td>03:00-05:59</td>
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</tr>
<tr>
<td>06:00-08:59</td>
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<tr>
<td>21:00-23:59</td>
<td>54.8</td>
<td>73</td>
<td>63</td>
<td>58</td>
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</tbody>
</table>

Fielded Patrol Units PER DAY:
- Current Assigned Patrols: 312
- Fielded Patrol Units: 144.6
  - 216.0 173.7 153.1 140.3 131.4

Patrol Required Per Day with SRF of 2.20:
- 318
  - Patrol Required: 475 382 337 309 289

Separations Per Year (Vacancy Rate) 5%:
- 334
  - Separations: 499 401 354 324 304

Difference Between Current and Required Patrols with Vacancy Rate:
- 187 89 42 12 -8
  - Required: 338 214 132 71 26 -9 -40 -55

*Formula updated based on 6 months of old schedule & 6 months of new schedule.*
The front line

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Average Fielded Units compared with Average Hourly Call Rate
Urban Divisions (N,C,S) - October 1, 2011 to September 30, 2012

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Urban Divisions (N,C,S) - October 1, 2012 to September 30, 2013
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Average Fielded Patrol Units - WRPS Urban Patrol Divisions

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The front line

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Average Priority One Response Times - WRPS Urban Patrol Divisions

Goal is to improve (reduce) the average priority one response times.

January 2011 went live with new, equitable zone and divisional boundaries.
Average Priority One Response Times - WRPS Rural Patrol Division

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In Progress Arrests are arrests made within 2 hours of the start of an occurrence (excludes 949 and 979 call types).
The front line

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Technology at a glance...

- E-ticketing
- E-briefings
- Canadian Real Time Identification Services
- Crime mapping
- Online reporting
- Interceptor technology
- 'At Your Service': internal information-sharing system
- Social media
Accredited Assignment Areas

Complex assignments require trained experts:

- Death investigations
- Forensic Identification
- Training
- Emergency Response
- Intelligence
- Drugs
- Public Safety
- Detectives
- Road Safety
- Polygraph
- Communications
- Supervisors
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- Supervisors
The big picture

- Crime Rates
- Crime Severity Index
- Violent Crime
- Clearance Rates
- Cost
- Assistance to victims
- Community expectations
Rate per 100,000 population of all Criminal Code Violations (excluding traffic)  
2000 - 2012

Statistics Canada CANSIM Tables 252-0077 and Table 252-0051 Incident-based crime statistics, by detailed violations and police services, Ontario, annual.
The big picture

- Crime Rates
- Crime Severity Index
- Violent Crime
- Clearance Rates
- Cost
- Assistance to victims
- Community expectations
<table>
<thead>
<tr>
<th>Year</th>
<th>Tor</th>
<th>York</th>
<th>Ott</th>
<th>Winn</th>
<th>Dur</th>
<th>Wat</th>
<th>Ham</th>
<th>Hal</th>
<th>Nia</th>
<th>Lon</th>
<th>Wind</th>
<th>Sud</th>
<th>Bar</th>
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<td>74</td>
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<td>61</td>
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**Total Crime Severity Index - PLCE190**

- **Average** for 2012: 65
The big picture

- Crime Rates
- Crime Severity Index
- Violent Crime
- Clearance Rates
- Cost
- Assistance to victims
- Community expectations
### Violent Crime Severity Index - PLCE170

<table>
<thead>
<tr>
<th>Location</th>
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<th>2012</th>
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<tr>
<td>BAR</td>
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<tr>
<td>TBAY</td>
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<tr>
<td><strong>Average</strong></td>
<td>79</td>
<td>81</td>
<td>75</td>
<td>79</td>
</tr>
</tbody>
</table>
The big picture

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Analytics

Articulating return on investment:
The first point of contact

The Communications Centre

- Decreased 911 call times for service by 50% in 2002
- Increased 911 call acceptance in 2003
- Increased 211/2154 availability and accuracy for service
- Workload management for operators
- Improved response times on 911 services
- Improved incident tracking procedures
- Centralized scheduling
- System to monitor new shifts schedule more aligned withatha volume

Waterloo Regional Police Service
The following is a copy of the comments presented by Steve Garrison at the Regional Council meeting on November 20, 2013. At the meeting Councillor Brewer request that a copy of the presentation be forwarded to Regional Council.

Chair Seiling and Members of Regional Council:

I am here on behalf of the Cambridge Affordable Housing Committee to speak to one specific recommendation contained in Report F-13-103 Tax Supported Operating Budget Surplus Allocation Policy. Its recommendations are contained in Report FS – 131112, Administration and Finance – Summary of Recommendations to Council which is on this evening’s Council agenda.

But before I speak to this report I would like to express my appreciation to Regional Council and those Regional housing staff present for their role in organizing an excellent National Housing Day event, which took place last Thursday right here in Regional Council Chambers.

I would also like to congratulate Regional Council on achieving its target of 1500 new units of affordable housing as set out in the two phases of its Affordable Housing Strategy. In achieving this benchmark, the Region has not only responded decisively to a fundamental need within the region, but in doing so has set the standard for community housing service managers across the province.

In light of these accomplishments our committee finds it difficult to understand the dramatic shift in housing policy nested in report FS-131112. We believe its implementation will inevitably lead to the long-term erosion of the community housing stock as dollars for capital replacement diminish and dry up over time. And as council is fully aware, when the condition of the housing stock declines we are not just talking about buildings, we are talking about people’s homes.

We are particularly concerned about the report’s comments regarding the unique treatment of Community Housing Program Operating Surpluses. The report calls for the reversal of past practices in order to treat Community Housing Program surpluses in the same manner as surpluses in other programs.
• On behalf of the committee, I would like to suggest that the Community Housing Program is unique among Regional programs and that it is prudent on the part of the Region to continue to take a unique approach to dealing with Community Housing operating surpluses and to continue to invest these surpluses in the Housing Reserve Fund. The Housing Reserve Fund referred to in this same report was established by Regional Council to address a number of challenges presented by the administration of the Community Housing Program:

I) Potential for Significant Fluctuations in Community Housing Program Costs from Year to Year. This potential fluctuation is driven by two major factors:

➤ The first is potential changes in mortgage interest rates

➤ The second being fluctuations in rent subsidies

Both of these impact significant subsidies payable to community housing providers as prescribed under the Housing Services Act. I will not go into detail about these other than to say that the Housing Reserve fund serves as a stabilization fund, smoothing out the peaks and valleys of the volatile aspects of Housing Program Costs from year to year.

II) A second purpose of the Housing Reserve fund is to serve as a capital reserve for Waterloo Region Housing. The Waterloo Region Housing Ten Year Capital Plan projects that $46 M will need to be drawn from the Housing Reserve Fund to meet the capital replacement needs of the Region’s own housing provider. To be fair, Report F-13-103 acknowledges that if the proposed change in policy is approved the Housing Reserve Fund would be depleted within a few years. At that point Regional Council would need to find ways to fund capital replacement for Waterloo Region Housing on a year-by-year basis.
III) A third purpose of the fund is to address a projected capital shortfall on the part of community housing providers. In a report delivered by Regional staff in April 2011 this shortfall was projected to be 44.1 M over the next 15 years.

IV) A fourth use of the fund is as a seed fund and a strategic investment fund to leverage Federal and Provincial funding in the development of new units of affordable housing.

Since 2001, the Region of Waterloo has taken a leadership role in the administration of community housing. A key part of the Region’s commitment to community housing has been the re-investment of Community Housing Program dollars in the Housing Reserve Fund.

On behalf of the Cambridge Affordable Housing Committee, I would request that Regional Council defer the decision to change the way that Community Housing operating surpluses are handled until a stakeholder consultation process has been completed along with a thorough risk assessment and a full review of the long term implications of such a decision.