
Members absent: D. Craig, B. Halloran, G. Lorentz, J. Wideman, and C. Zehr

DECLARATIONS OF PECUNIARY INTEREST UNDER THE MUNICIPAL CONFLICT OF INTEREST ACT

None declared.

DEPARTMENTAL PRE-BUDGET PRESENTATIONS

a) PHCS – Community Planning and Transportation Planning

Rob Horne, Commissioner, Planning, Housing and Community Services provided a presentation highlighting:

- Community Planning: Key Functions;
- Operating Expenditures;
- Development Applications;
- Key Public, Area Municipal and Other Liaison Bodies;
- Transportation Planning: Key Functions;
- Operating Expenditures;
- Development Applications;
- Integration of Community Planning and Transportation Planning: A Single Development Application;
- Key Public, Area Municipal and Other Liaison Bodies;
- Passenger Information Systems;
- On “The Big Shift”; and
- Our Biggest Challenges.

A copy of the presentation is appended to the original minutes.

*T. Galloway entered the meeting at 11:50 a.m.

R. Horne responded to Committees’ questions regarding development applications; rapid response team, time lines and struggles to meet those time lines. R. Horne also noted that he can provide Committee members with a dashboard of service deliveries regarding development applications.

R. Horne provided clarification on the community building strategy with respect to communicating and involving the communities around the LRT stations and working with the cities so there is no duplication. R. Horne also highlighted the Community Advisory Panel.
Some Committee members inquired about the retirement of some staff and asked if there is opportunity to review and reorganize the structure of some departments. Mike Murray, Chief Financial Officer noted that later this year he is initiating a review that looks at the Region's overall organizational structure.

b) T&ES – GRT, Transportation and Rapid Transit

Thomas Schmidt, Commissioner, Transportation and Environmental Services provided a presentation highlighting:

- Transit Services: Conventional Services, Mobility PLUS Services, Kiwanis Transit;
- Divisional Facts;
- OMBI Performance Information;
- Transit Ridership and Investment;
- Operating Expenditures;
- Capital Plan;
- Budget and Service Challenges;
- Transportation Services: Transportation Infrastructure;
- Roads Operating Expenditures and Revenues;
- Transportation Capital Program;
- Current Program Spending;
- Road System Comparison;
- Key Transportation Budget Issues;
- Key Airport Initiatives; and
- Rapid Transit: Mandate and Sub Projects.

A copy of the presentation is appended to the original minutes.

In response to a question, T. Schmidt clarified and explained the reason for having plantings in the middle of roundabouts.

T. Schmidt responded to Committees’ questions regarding infrastructure deficits, expansion programs and roads capital levy.

John Hammer, Director, Transportation provided further clarification noting there are two reserve funds; the base capital reserve fund and the expansion which is called the roads capital levy, stating the 0.3% goes into the base capital reserves fund.

Committee members asked if the Region is still in a position that they aren’t able to put out projects as fast as they want to even though the money is there. T. Schmidt noted that there is still a resource issue and stated that they may be looking at reallocating some of the environmental project managers to transportation projects.

REQUEST TO REMOVE ITEMS FROM CONSENT AGENDA

There were no requests to remove items from the Consent agenda.

MOTION TO APPROVE ITEMS OR RECEIVE FOR INFORMATION

MOVED by T. Cowan
SECONDED by J. Brewer
THAT the following items be approved:


- THAT the Regional Municipality of Waterloo approve an amendment to Controlled Access By-law #58-87 for a full-movement, temporary access on the east side of Regional Road #54 (Lackner Boulevard), approximately 140 metres south of Regional Road # 04 (Ottawa Street) in the City of Kitchener, subject to site plan approval by the City of Kitchener and closure of all existing accesses to the property from Lackner Boulevard as described in Report No. P-13-093, dated October 1, 2013.

- THAT the Regional Municipality of Waterloo amend Traffic and Parking By-law 06-072, as amended, to add to Schedule 16 – Lane Designation, northbound left-turn, left-turn / through / right-turn lane on Cherry Blossom Road at Maple Grove Road (Regional Road 38) in the City of Cambridge, as outlined in Report E-13-113, dated October 1, 2013.

- THAT the Regional Municipality of Waterloo amend Traffic and Parking By-law 06-072, as amended, to remove from Schedule 18, 80 km/h maximum speed, Wrigley Road (Regional Road 49) from 750 metres east of Stanley Street to Spragues Road (Regional Road 75), in the Township of North Dumfries, as outlined in Report E-13-114, dated October 1, 2013.

AND THAT the following items be received for information:

- E-13-094, Installation of Traffic Control Signals at Line 86 (Regional Road 86) and Manser Road (Regional Road 5), Township of Wellesley

- E-13-120, Waste Management Division Environmental Management System Update (ISO 14001 Re-Certification)

CARRIED

REGULAR AGENDA RESUMES

REPORTS - PLANNING, HOUSING AND COMMUNITY SERVICES

COMMUNITY PLANNING

a) P-13-094/F-13-088, Brownfields Financial Incentive Program – Tax Increment Grant Program Application – 55 Mooregate Cr., City of Kitchener

Some Committee members inquired about the zoning for that corner and asked why townhouses are being considered for that property rather than an apartment building, stating an apartment building would help increase the amount of tax revenue.

Kevin Curtis, Manager, Reurbanization stated it is a multiple residential zoning and was not sure of the exact density provision on the site. He noted the density is separate from the Brownfields Financial Incentive Program and that it is through the City of Kitchener.

R. Horne indicated that staff can go back to the City of Kitchener and communicate that message to them; if they have the right density or could it be higher.
S. Strickland asked that the report be deferred until the October 9th, 2013 Council meeting for staff to raise the issue with the City to Kitchener and report back.

MOVED by S. Strickland
SECONDED by R. Duetschmann


CARRIED

REPORTS - TRANSPORTATION AND ENVIRONMENTAL SERVICES

DESIGN AND CONSTRUCTION

b) E-13-117, Bridge Barrier Systems on Region of Waterloo Bridges

J. Haalboom asked that the recommendation be amended to include occasionally, there will be circumstances that will arise on future projects where a unique site-specific railing system will need to be considered by the project team.

MOVED by J. Haalboom
CARRIED by R. Kelterborn

THAT Regional Municipality of Waterloo approve the use of four different styles of bridge barriers as described in Report E-13-117 on all future new and rehabilitated Region of Waterloo bridges, where a Performance Level 2 barrier as defined under the Canadian Highway Bridge Design Code is required for the bridge barrier and not with standing the policy there may be circumstances when Regional Council would consider using a unique site-specific railing system.

CARRIED

c) River Road Extension from King Street to Manitou Drive, City of Kitchener Information Package in advance of Public Consultation Centre

Received for information.

T. Schmidt indicated that the open house is scheduled for October 1st, 2013 and that a public input meeting will be scheduled in December.

TRANSIT SERVICES

d) E-13-112, Mobility Plus Policy Update

MOVED by S. Strickland
CARRIED by J. Haalboom

That the Regional Municipality of Waterloo approve the proposed revisions to MobilityPLUS eligibility criteria and policies as outlined in Report E-13-112, dated October 1, 2013:
a) Update the MobilityPLUS eligibility criteria to: “MobilityPLUS specialized services are intended for transit customers with a Physical disability who are unable to access fixed-route public transit, such as GRT conventional buses, for the majority of their transportation needs. Eligibility is considered on a case by case basis and is not based on a particular disability nor is it based on income level.”

b) Approve the Grand River Transit Policy - Managing Customer Adherence to Scheduled Service Delivery, attached as Appendix A to this report.

c) Approve the creation of a Transit Support Person card (PLUSone card) to be used as a bus fare to allow complimentary travel for one support person, if they are needed by the person with a disability to use transit, in accordance with the Accessibility for Ontarians with Disabilities Act.

CARRIED

TRANSPORTATION

e) E-13-090.1, Reserved Cycling Lanes on Highland Road (Regional Road 6) / Snyder's Road (Regional Road 6) from Ira Needles Boulevard (Regional Road 70) to 320 Metres East of Notre Dame Drive (Regional Road 12) in the City of Kitchener and the Township of Wilmot

Received for information.

WATER SERVICES

f) E-13-119, Consultant Selection for the Surface Water Quality Monitoring Program

MOVED by J. Mitchell
CARRIED by J. Haalboom

That the Regional Municipality of Waterloo enter into a Consulting Services Agreement with LGL Limited to provide consulting services over at 5.5 year period for undertaking the Surface Water Quality Monitoring Program, at an upset limit of $1,994,735 plus applicable taxes, as per Report E-13-119 dated October 1, 2013.

CARRIED

INFORMATION/CORRESPONDENCE

a) Council Enquiries and Requests for Information Tracking List

Received for information.

OTHER BUSINESS

a) R. Duetschmann raised the issue of the open house held at the Region of Waterloo International Airport regarding change of flight path and inquired about the process. T. Schmidt provided clarification on the process stating that Regional Council makes the final decision.
b) T. Cowan raised the issue of increased road side dumping in Woolwich Township and asked staff if they have received any complaints. Jon Arsenault, Director, Waste Management, stated he has not heard about increased road side dumping but will look into the matter.

NEXT MEETING – October 22, 2013

ADJOURN

MOVED by T. Galloway
SECONDED by T. Cowan

THAT the meeting adjourn at 12:44 p.m.

CARRIED

MOTION TO GO INTO CLOSED SESSION

MOVED by R. Duetschmann
SECONDED by R. Kelterborn

THAT a closed meeting of the Planning and Works Committee be held on Tuesday, October 1, 2013 immediately following the Administration and Finance Committee meeting in the Waterloo County Room, in accordance with Section 239 of the Municipal Act, 2001, for the purposes of considering the following subject matters:

a) proposed or pending litigation regarding a matter before an administrative tribunal
b) receiving of legal advice that is subject to solicitor-client privilege related to an agreement
c) receiving of legal advice that is subject to solicitor-client privilege related to an agreement and proposed or pending acquisition of land in the City of Kitchener

CARRIED

ACTING COMMITTEE CHAIR, K. Seiling

COMMITTEE CLERK, E. Flewwelling
Pre-Budget Presentation:
Planning, Housing and Community Services

- Community Planning
- Transportation Planning

Oct. 1, 2013
Rob Horne, Commissioner
✓ Highly integrated
✓ Moving people, shaping our community
  • Master Planning
  • Development Review
  • Implementing Programs and Services
✓ Two divisions lead 13 of Council's Strategic Actions
✓ Staff Complement
  • Community Planning – 17.5 FTEs
  • Transportation Planning – 22 FTEs
Community Planning: Key Functions

Master Plans
• Regional Official Plan (ROP)
• Delegated Provincial Roles
• Inter-Regional/Provincial initiatives (e.g. P2G)
• Community Building Strategy

Development Review
• Typically more than 400 applications/year
• Includes environmental review
• Regulatory environment increasingly complex

Programs and Services
• Regional Forests (16)/Kissing Bridge Trail
• Brownfield Financial Incentives (e.g. TIGs)
• Environmental Stewardship Fund
• Big Shift Toolbox
Community Planning
Operating Expenditures ($2.45 M)

2013 Budget ($000's)

- Employee Compensation: $1,919 (78%)
- Debt Servicing: $449 (18%)
- Reserve Transfer: $15 (1%)
- Other: $68 (3%)

Total: $2,450
Development Applications

- Strong 10-year trend (all development forms)
- Slight increase in condominium applications
- Over 60% of new residential unit construction in built-up area (2013 to date), and about half of these in Central Transit Corridor and within Station Areas
- Almost 100 applications under Brownfield Financial Incentives Program (over $12 million in commitments)
Key Public, Area Municipal and Other Liaison Bodies

- Ecological & Environmental Advisory Committee
- Reurbanization Working Group (includes development industry)
- Planning Heads (within the Region)
- Regional Planning Commissioners of Ontario
- Community Advisory Panel (Rapid Transit-related)
Transportation Planning: Key Functions

Master Plans
• Regional Transportation Master Plan
• Active Transportation Master Plan
• GRT Business Plan

Development Review
• Corridor Control
  • Access
  • Road dedications
  • Noise
• Traffic Forecasts, Traffic Counts

Programs and Services
• TravelWise
• Transportation Management Association
• GRT route planning/expansion
• Transit technology
• Public Outreach
• Subsidized Pass Programs
Transportation Planning Operating Expenditures ($2.8 M)

2013 Budget ($000's)

- Reserve Transfer: 1%
- Other: 5%
- Employee Compensation: 94%
Development Applications

- 700 in a typical year
- From initial application to clearing conditions
- Protocols specific to contaminated properties
- Noise assessment (delegated Provincial authority)
- Increasingly complex
Integration of Community Planning and Transportation Planning: A Single Development Application

- Official Plan Amendment
- Zoning By-law Amendment
- Traffic Impact Assessment for Parking Needs
- Traffic Studies (Area wide)
- Plans of Condominium
- Plans of Subdivision
- Noise Study
- GRT Route Planning
- Access Permits
- Tax Increment Grant/Other Incentives
- Site Plan Approval
- Transportation Demand Management Measures
- TravelWise/Transportation Management Association

Building Permit Readiness
Key Public, Area Municipal and Other Liaison Bodies

• Active Transportation Advisory Committee
• Parking Co-ordinating Committee (with Area Municipalities)
• Transit Service Improvement Project Team
• Transit Supportive Strategy for City of Cambridge
• Canadian Institute of Transportation Engineers
• Inter-Regional Gateways and Corridors Working Group
Passenger Information Systems

- Web-based trip planner: 850,000 trips planned in 2012
- Phone-based next bus: 650,000 inquiries in 2012
- Text Messaging Next Bus: 2.16 million inquiries in 2012
- Onboard stop announcements
  Next bus displays
On "The Big Shift"

• Growing our knowledge economy
  • 1,800 tech sector jobs in 1997; 30,000+ tech sector jobs in 2013

• Shaping our community
  • Subdivision density doubled from 15 years ago; 15% of new development in built up areas in 2003, about 50%+ today

• Protecting the environment
  • From islands of green to systems (35,000 acres of ESLs)

• Sustainable transportation
  • GRT ridership has more than doubled since 2000
Our Biggest Challenges?

- Regulatory and development application complexity
- Accommodating new service demands

Thank you
2014 Budget Process

Transportation and Environmental Services

Pre - Budget Presentation

October 1, 2013

Thomas Schmidt, Commissioner, TES
Transportation and Environmental Services

- Design and Construction (September 10, 2013)
- Water Services (September 10, 2013)
  - Water
  - Wastewater
- Waste Management (September 10, 2013)
- Transit Services
  - Grand River Transit
  - Mobility Plus
- Transportation Services
- Rapid Transit
<table>
<thead>
<tr>
<th>Division</th>
<th>2013 Operating Expenditures Budget</th>
</tr>
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<tbody>
<tr>
<td>• Water Services</td>
<td>• $72 M</td>
</tr>
<tr>
<td>• Design and Construction</td>
<td>• $7 M</td>
</tr>
<tr>
<td>• Waste Management</td>
<td>• $46 M</td>
</tr>
<tr>
<td>• Transit Services</td>
<td>• $98 M</td>
</tr>
<tr>
<td>• Transportation Services</td>
<td>• $35 M</td>
</tr>
<tr>
<td>• Rapid Transit</td>
<td>• $3.5 M</td>
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</tbody>
</table>
2014 Budget Process

Transit Services
Director: Eric Gillespie
Transit Services (GRT)

Service Mandate

Safe, Customer Focused and Reliable Delivery of Public Transit Services
**Conventional Services**

**GRT 2000**
- 9.4 million riders
- 330,000 service hours
- 140 buses

**GRT 2012**
- 21.3 million riders
- 661,000 service hours
- 238 buses
MobilityPLUS Services

MP 2001
- 5,700 Registrants
- 190,936 Trips Provided
- 19 Vehicles

MP 2012
- 7,400 Registrants
- 479,800 Trips Provided
- 30 Vehicles
Kiwanis Transit

Kiwanis 2001
• 792 Registrants
• 19,546 Trips Provided
• 3 Vehicles

Kiwanis 2012
• 1,362 Registrants
• 38,367 Trips Provided
• 6 Vehicles
Divisional Facts

Employees

- 624.2 Full and Part-time Employees

Facilities

- Strasburg Rd Operations Centre
- Conestoga Blvd Operations Centre
- Chandler Rd Fleet Centre
- Ainslie St Transit Terminal
- Charles St Transit Terminal
- Multiple Shopping Mall Terminals
- 2,700 Bus Stops
## OMBI Performance Information

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2012</th>
<th>OMBI Avg</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Hours/Capita</td>
<td>1.14</td>
<td>1.23</td>
<td>1.60</td>
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<tr>
<td>Cost/Hour</td>
<td>$116.73</td>
<td>$117.04</td>
<td>$118.71</td>
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<tr>
<td>Cost/Trip</td>
<td>$3.64</td>
<td>$3.78</td>
<td>$4.26</td>
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<tr>
<td>Revenue/Cost Ratio</td>
<td>38%</td>
<td>40%</td>
<td>45%</td>
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</tbody>
</table>
Transit Ridership & Investment

Region of Waterloo

Ridership (millions)

Population or Hours of Service

Service Area Population
Revenue Hours
Ridership

Population

21.0
19.0
17.0
15.0
13.0
11.0
9.0
7.0
300,000
350,000
400,000
450,000
500,000
550,000
600,000
650,000
395
418
447
485
507
507
506
7.0
9.0
11.0
13.0
15.0
17.0
19.0
21.0
1992
1993
1994
1995
1996
1997
1998
1999
2000
2001
2002
2003
2004
2005
2006
2007
2008
2009
2010
2011
2012

Service Area Population Revenue Hours Ridership

Docs #1480792
Transit Services (GRT) Operating Expenditures ($97.78 M)

- Contracted Services: $5.1 million (5%)
- Materials: $16.8 million (17%)
- Reserve Transfer: $5.0 million (5%)
- Debt Servicing: $8.1 million (8%)
- Internal Charges: $6.7 million (7%)
- Employee Compensation: $56.0 million (58%)

2013 Budget ($Million)
Transit Services (GRT)  
Capital Plan

- $288.2 million over 10 years
- Major Projects:
  - Strasburg Road Garage Expansion - $25 million
  - Replacement Buses - $109 million
  - Fleet expansion - $28 million
  - Future Garage Expansion - $73 million
Budget and Service Challenges

• Reduced 2013 Budget by $2M - through:
  • staffing savings and efficiencies - $1.3M
  • service reductions - $600,000
• Future investment in buses and facilities will increase debt servicing costs and operating budget
• Fuel Costs continue to be volatile
• Rationalization of routes.
• 2014 introduction of aBRT and Maple Grove iXpress
Transportation Services
Director: John Hammer
Transportation Services

Mandate:
To provide for the safe & efficient movement of people and goods via the Regional road network and protect the public's investment in this infrastructure.

To provide a safe & efficient Airport facility for the public & to enhance the airport's role in the developing the economy of the Region of Waterloo and surrounding communities.
## Transportation Infrastructure

### Arterial Road Network

- 703 kms (1698) lane kms: -$882 million
- 168 bridge structures: -$497 million
- 486 signalized locations: -$38 million
- Illumination: -$9 million
- Land: -$1.2 billion
- Other (noise walls, signing, storm sewers, etc): -$161 million

<table>
<thead>
<tr>
<th>Component</th>
<th>Cost</th>
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<tbody>
<tr>
<td>Arterial Road Network</td>
<td>$2.79 Billion*</td>
</tr>
</tbody>
</table>

* Data from 2012 Asset Management Plan, Appendix 1, Table 4.1
Transportation Services

• Region of Waterloo International Airport
  • Approximately 1000 Acres
  • Runways: 08-26 -7,000 feet and 14-32 -4,100 feet
  • 50 Tenant buildings (25 Businesses) and 250 based aircraft
  • Number of people directly employed -300 employees
  • Number of annual passengers: 2012- (120,828) 2013 – (approx 132,000)

• Staff Complement:
  • Transportation –106
  • Airport – 23

• Certified operators, technicians, technologists, engineers, Project Managers, & support staff
Roads
Operating Expenditures ($64.9 M)

2013 Budget ($000's)

- Capital Reserve Contribution: $37,935 (58%)
- Employee Compensation: $11,208 (17%)
- Debt Servicing: $2,392 (4%)
- Internal Charges/Other: $1,765 (3%)
- Contracted Services: $6,965 (11%)
- Materials: $4,586 (7%)

Docs #1480792
Roads
Operating Revenues ($64.9 M)

2013 Budget ($000's)

- Tax Levy: $46,650 (72%)
- Grants: $14,666 (23%)
- Fees & Charges: $641 (1%)
- Reserves: $1,457 (2%)
- Recoveries: $1,436 (2%)
Transportation Capital Program

Expansion Program
- New Roads and widenings
- Expansion Funded by Regional Development Charges (RDC) & Roads Capital Levy

Base Program
- Resurfacing/Reconstruction
- Funded by tax levy and Gas Tax
# Current Program Spending

<table>
<thead>
<tr>
<th>Activity</th>
<th>Typical Standard</th>
<th>Region of Waterloo</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resurfacing:</td>
<td>once in 16 years</td>
<td>once in 37 years</td>
</tr>
<tr>
<td>Reconstruction:</td>
<td>once in 50 years</td>
<td>once in 60 years</td>
</tr>
<tr>
<td>Bridge Replacement:</td>
<td>once in 50-100 years</td>
<td>once in 70-170 years</td>
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</tbody>
</table>
Road System Comparison 2011

<table>
<thead>
<tr>
<th>Municipality</th>
<th>% Roads Rated Good to Very Good</th>
</tr>
</thead>
<tbody>
<tr>
<td>Durham</td>
<td>40.9%</td>
</tr>
<tr>
<td>Muskoka</td>
<td>41.4%</td>
</tr>
<tr>
<td>Windsor</td>
<td>50.1%</td>
</tr>
<tr>
<td>Sudbury</td>
<td>51.3%</td>
</tr>
<tr>
<td>Waterloo</td>
<td>51.6%</td>
</tr>
<tr>
<td>London</td>
<td>52.7%</td>
</tr>
<tr>
<td>Thunder...</td>
<td>55.0%</td>
</tr>
<tr>
<td>Hamilton</td>
<td>61.4%</td>
</tr>
<tr>
<td>Niagara</td>
<td>63.9%</td>
</tr>
<tr>
<td>Halton</td>
<td>68.6%</td>
</tr>
<tr>
<td>Ottawa</td>
<td>76.1%</td>
</tr>
<tr>
<td>York</td>
<td>83.4%</td>
</tr>
<tr>
<td>Toronto</td>
<td>84.7%</td>
</tr>
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Docs #1480792
Key Transportation budget Issues

• Long term funding for the Transportation Capital Program
  • Continuing the annual contribution of 0.3% of previous tax year levy
  • Infrastructure deficit is increasing
  • $35M per year required to just maintain existing system

• Additional funding required to support new program requests
  • Roundabout installation Priority program
  • Accessibility enhancement program
  • Active transportation Cycling facilities, Sidewalk and Multi-use-trails - construction and maintenance

• Operational Costs
Key Airport Initiatives

• Region of Waterloo International Airport Master Plan update
  • Being Directed by project team consisting of Regional and local Councillors and staff, and GRCA

• Key Objectives of Plan
  • Assess current infrastructure & opportunities for future growth
  • Identify a range of development alternatives
  • Stakeholder Consultation
  • Development plan must be flexible to allow for rapid changes in both demand and opportunities available in the next 10 to 20 years.

• Master plan initiated in early 2013 with a completion date expected in fall of 2014
2014 Budget Process

Rapid Transit
Director: Darshpreet Bhatti
Rapid Transit

Mandate:

- Moving people – providing transportation choice and building ridership
- Shaping the community – through development along the corridor
- Striking a better balance between car and transit use in the Region
- Creating a seamless, integrated public transit system that provides a wide-range of transportation options for residents

Capital Budget: $818 Million

Funding:
- $265 Million - Federal
- $300 Million - Provincial
- $253 Million - Regional (based on a 1.3% property tax rate increase)
Rapid Transit

Sub Projects:

• Project Administration – currently 15 FTEs

• Land Acquisition – in process of acquiring properties required to build and maintain the system

• Consultants – four key advisors including Parsons Brinkerhoff (GEC), Infrastructure Ontario (Procurement), Norton Rose (Legal), and Deloitte (Finance)

• Preliminary Works – work being done in advance of project construction including, Hydro One, MTO, and utility relocations

• Vehicles – light rail vehicles procurement signed for $71 Million

• Project Co. – in procurement process with submissions due by late November, 2013

• aBRT Construction – tender to be issued in early 2014

• Ancillary Project Costs – Electronic Fare Management, bid fees and other direct costs related to the project
QUESTIONS?