



Region of Waterloo

Waste Collection Requirements For Residential Service

In Reference to Waste By-law 17-007, a By-law to Govern the Collection of Waste and the Provision of Waste Management Facilities in the Regional Municipality of Waterloo, as amended from time to time. (“Waste By-law”)

Region of Waterloo

Waste Management Division

Effective March 2026



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1. GENERAL INFORMATION

The purpose of the Waste Collection Requirements is to outline the standards and expectations for waste collection programs and services provided by the Region of Waterloo. These requirements only apply to eligible residential properties, including new developments and redevelopments. This document also includes protocols for handling service disruptions caused by construction or road closures, as well as requirements for setting up waste collection in new or redeveloped areas.

Waste Management staff have the authority to approve, amend, or terminate service as required. This statement is applicable to all the sections that follow.

Region of Waterloo's Waste Management Division services the seven Area Municipalities in Waterloo Region including the Cities of Cambridge, Kitchener and Waterloo, and the Townships of North Dumfries, Wellesley, Wilmot and Woolwich. The Region provides waste collection services to a variety of residential locations deemed eligible as per the Waste By-law, which include Garbage, Bulky and Large Metal Items, Organics, and Yard Waste. These waste collection services are consistent with the requirements of the Municipal Act, 2001, Food and Organic Waste Policy Statement (April 2018), and other applicable legislation. As part of the waste collection services provided by the Region of Waterloo, each unit within an Eligible Location is eligible to receive a Garbage Cart and Organics Cart prior to service initiation.

The Blue Box Regulation (O. Reg. 391/21 and associated regulations) governs the blue box program under the Resource Recovery and Circular Economy Act, 2016 (RRCEA). For more information on obtaining blue box services contact the Resource Productivity and Recovery Authority at www.rpra.ca/programs/blue-box/regulation/ and / or Circular Materials at www.circularmaterials.ca/resident-communities/waterloo-region/.

Any residential location that seeks to receive the Region of Waterloo's waste services must abide by all requirements within this document. These requirements are subject to change without notice and are the minimum requirements only. The Region reserves the right to enact additional requirements as it deems fit to meet applicable legislation, collection terms, and more.

It should also be noted that this document does not replace applicable Building Codes and Planning Act requirements. Policy 3.7 of the Provincial Planning Statement 2024, states, "waste management systems need to be planned for and provided that are of an appropriate size, type, and location to accommodate present and future requirements, and facilitate integrated waste management".

Contact waste@regionfowaterloo.ca for any questions related to these residential waste collection requirements.

1.1 Definitions

The following terms are defined for purposes of this Waste Collection Requirement:

"Area Municipality(ies)" means the local municipalities of the Cities of Cambridge, Kitchener and Waterloo and the Townships of North Dumfries, Wellesley, Wilmot and Woolwich;

"Bulky and Large Metal Items" means items that are generally too large to put into a Garbage Cart and includes, but is not limited to, stoves, refrigerators, water tanks, washers, dryers, freezers, dishwashers, furniture, mattresses, toilets, bathtubs, etc.;

"Cart(s)" means the wheeled cart(s) provided by the Region for the purposes of containing
Waste as identified for Cart-based Collection;

"Cart-based Collection" means the collection of Waste from Carts through the use of Collection Vehicles with ANSI (American National Standards Institute) approved lifters or fully automated Collection Vehicles;

“Christmas Tree” means natural Christmas trees that should be free of any decorations, tree bags or stands;

“Collectable Waste(s)” means waste which has been abandoned or discarded by a generator from a Single Family Household, Small Apartment Building, or other Eligible Location as referenced in Waste By-law;

“Co-Collection” means the process of collecting two or more Collectable Wastes in one Collection Vehicle with individual sealed compartments;

“Collection Day” means the collection of a Collectable Waste set out for curbside collection on the scheduled collection day;

“Collection Vehicle(s)” means the vehicles utilized by the waste collection contractor to collect Waste under the Region of Waterloo’s waste collection contract;

“Council” means the Council of the Region of Waterloo;

“Common Collection Point” means the process of collecting Collectable Wastes from multiple Eligible Locations in one set out area;

“Curbside” means the area directly in front of an Eligible Location and within its extended location lines of the untraveled portion of the municipal road allowance;

“Curbside Collection or Collection Point” means a location where Collectable Waste is collected from, on or near a curb or as directed by the Region;

“Director” means the Region of Waterloo’s Director of Waste Management or any successor position, or a designate;

“Eligible Location” means the Single Family Household and Small Apartment Building (i.e., 1 to 6 Registered Self-contained Units) that meet the requirements to receive the Region of Waterloo’s curbside waste collection program and services;

“Garbage” means a Waste Stream designated for bi-weekly collection, on alternating weeks, from Single-Family Households and Small Apartment Buildings, or as approved by the Region. Examples include unrecyclable plastics, disposable or single use goods, and broken dishes and glass;

“Garbage Cart” or “Black Cart” means the wheeled cart provided by the Region for the purposes of containing Garbage as identified for Cart-based Collection from Single Family Households and Small Apartment Buildings, or as approved by the Region;

“Hazardous Waste” means hazardous waste as defined under Regulation 347, R.R.O 1990, (made under the Environmental Protection Act) as amended from time to time;

“MPAC” means the Municipal Property Assessment Corporation, an independent, not-for-profit corporation funded by all Ontario municipalities;

“Non-Collectable Waste” means any waste, other than those items stipulated in “Collectable Waste”, and as referenced in Waste By-law;

“Organics” means biodegradable source separated organics (SSO) such as food, fruit, meat, paper products such as tissues, potato bags, paper towels; other materials such as cat litter, pet waste, hair, pet hair, and wood chips, and other compostable items as may be accepted by the Region from time to time;

“Organics Cart(s)” or “Green Cart” means the wheeled cart provided by the Region for the purposes of containing Organics as identified for Cart-based Collection from Single Family Households and Small Apartment Buildings, or as approved by the Region;

“Owner” means a person who owns, rents, leases or occupies an Eligible Location or any other person in charge, management or control of a location;

“Private Roadway” means a road or driveway that provides vehicular access to private residential locations and is not maintained by an Area Municipality or Region. These roads are owned and maintained by the Owner(s). They may differ from public roadway standards/geometry;

“Public Roadway” means a road or thoroughfare that is generally open to the public and used for travel by vehicles, pedestrians, or other modes of transportation. It is maintained by an Area Municipality or Region and is subject to traffic laws and regulations;

“Region” means The Regional Municipality of Waterloo as a municipal corporation, its Council, members, employees, agents and representatives and, where the context requires, its geographic area;

“Registered Owner” means the person or persons registered on title as the Owner of the location and, in the case of a condominium development, the condominium corporation;

“Scheduled Collection Day” means the day of the week in which a resident is required to place Collectable Waste at the curbside as referenced in the Waste By-law (Tuesday to Friday) and determined by the Director;

“Registered Self-contained Unit” means a place of residence designed or intended for habitation by one or more persons with its own culinary and sanitary facilities which are provided for the exclusive use of the person or persons who reside therein;

“Set Out” means to place, cause or permit the placement of waste at a collection point on a private or public Eligible Location for the purpose of collection;

“Single Family Household” means single family dwellings, semi-detached houses, duplexes (two (2) dwelling units), street row houses or townhouses, designated townhouse complexes on private location with drive through access, residential properties with difficult access routes, or as directed by the Region;

“Small Apartment Building” means small apartment style buildings with three (3) to six (6) dwelling units, or as directed by the Region;

“Site Waste Collection Contact Person” means the person that the applicant designates Region staff to contact regarding collection issues at the properties in which the Region services are located;

“Waste” means all discarded material placed out for curbside collection with the exception of Non-Collectable Waste, or as directed by the Region;

“Yard Waste Material” means branches, leaves, hedge prunings, plants, sod edgings, spring grass rakings, pinecones, pumpkins, fruits and vegetables from the yard, and grass clippings, or as approved by the Region;

“Yard Waste Container” means a curbside pile of brush or the container that is intended for the storage and collection of Yard Waste, as approved by the Region. The total weight of the container and Yard Waste must not exceed 23 kg (50 lbs). Plastic bags are not acceptable containers for Yard Waste; and

“Waste By-law” means By-law No 17-007, a By-law to Govern the Collection of Waste and the Provision of Waste Management Facilities in the Regional Municipality of Waterloo, as amended.

Refer to the Waste By-law for detailed definitions and waste collection services.

2. General Requirements

The Region will provide collection of Collectable Waste to Eligible Locations as defined in the Waste By-law. The following sub-sections includes critical requirements that must be complied with for an Eligible Location to receive Region waste collection services. Additional requirements and processes according to road closures/construction, new and re-developments can be found in subsequent sections.

2.1 Failure to Comply

The Director, or designate, reserves the right to decline, withhold or revoke waste collection services from any Eligible Location, development or redevelopment that does not meet the requirements set out in this document, the Waste By-law and any other applicable By-law or legislation.

2.2 Residents Living in Eligible Locations

Eligible Locations are required to abide by the Scheduled Collection Day, frequency, quantity limits and set out requirements as per the Waste By-law or the Region’s Waste Management Division. This includes but is not limited to the following: bagging pet waste, not setting out Non-Collectable Waste (e.g., Hazardous Waste and biomedical) for waste collection, using the bag tag program for excess garbage waste.

Collectable Waste must be set out to the curbside at ground level, ideally at or near the mouth of the driveway whenever possible, on the Scheduled Collection Day. Material must be set out no later than 7:00 a.m. on the Scheduled Collection Day.

Garbage and Organics Carts must be set out with at least 0.6 metres (2 feet) of space between each Cart and other Collectable Waste. Set out of Collectable Waste can be completed in a few different ways following the above requirements, refer to published information at regionofwaterloo.ca/carts.

Resident education on correct waste management practices is the responsibility of the Owner.

2.3 Design Requirements - New Development Sites & Residential Locations

The table below sets out waste collection design requirements for private and public roadways that must be followed for waste collection services to be considered.

Table 1: Waste Collection Design Requirements

Element	Waste Collection Service Design Requirements
Road Material	Private and Public roadways must be constructed of a hard surface material, sufficient to hold the weight of a Collection Vehicle and meet health and safety standards for collection crews. The roadway must be designed to support, at a minimum, a 60,000 pound (~30 ton) full Collection Vehicle.
Road Layout	<p>All road layouts must be designed to allow a Collection Vehicle to:</p> <ul style="list-style-type: none"> • Enter the site; • Safely collect all Collectable Wastes set out by Eligible Location; and • Exit without reversing. <p>If the above requirements cannot be met, a turn in a cul-de-sac setting may be designed to allow for the requirements to be met. For detailed drawing specifications refer to Appendix B.</p>
Road Width	All roads must be designed to have a minimum width of 6 metres.
Turning Radius	In the case of a turning radius, this must be designed with a minimum of 13 metres on all turns from the centre line.

Element	Waste Collection Service Design Requirements
Overhead Clearance	Overhead clearance throughout the laneway or site must be a minimum overhead clearance of 7.5 metres and be kept free and clear from obstructions such as overhangs, basketball nets, awnings, utility wires, balconies, tree branches, etc.
Curbside Collection Point	<p>Garbage and Organics Carts must be set out with at least 0.6 metres (2 feet) of space between each cart and other objects or Collectable Waste.</p> <p>With the above in mind, each dwelling unit must have an area that has sufficient space at the Curbside to ensure safe collection of all Collectable Waste. Waste Management staff can advise during the development application process.</p>
Supported Structures Along Collection Route	If the Collection Vehicles are required to drive onto or over a supported structure (e.g., air grate, transformer cover, underground parking garage), the structure must safely support, at a minimum, 60,000 pound (~30 ton) full Collection Vehicle.

2.4 Road Closures/Construction

When waste collection service is disrupted due to road closure or construction, it is the responsibility of the authority with jurisdiction for the work, such as the Area Municipality project manager or the construction company, at their sole expense, to:

- Provide information to the Region on the location and length of disruption of collection services. Notice should be provided 30 days in advance where possible;
- Provide a plan of alternative arrangements, to the satisfaction and approval of the Region, for the management of waste collection services for the affected Eligible Location(s) for the duration of the interruption;
- Notify the Owner(s) of the affected Eligible Location(s) of the approved alternative arrangements;
- Move all containers and material to the agreed upon collection location and return all containers to the appropriate Eligible Location(s) (only if material needs to be moved to be collected in a safe manner due to construction);
- Provide an alternate collection of Collectable Waste to the satisfaction of the Region where the Collectable Waste cannot be moved to a Region-approved temporary collection location; and
- Notify eescollectioncontractcoordinators@regionofwaterloo.ca for any and all inquiries or impacts of road construction on waste collection.

2.5 Curbside Waste Collection - New Developments & Redevelopments

The Waste Management Division of the Region, in collaboration with the waste collection contractor, determines and approves eligibility for the Region of Waterloo's waste collection services.

Considerations for service activation need to be submitted to the Region at a minimum of one month's notice for the following month's activation of service. Requirements for service eligibility met is in the form of an occupancy permit or closed building permit.

If approval occurs for the Region of Waterloo's waste collection services, activation of service (i.e., the date in which waste collection service will commence) will be the first week of the month.

The Region reserves the right to designate the type of waste collection provided and the access and egress that is required. Failure to comply with any of the requirements for service may result in waste collection service(s) being declined, suspended or revoked.

Eligible Locations on Private Roadways require a completed “Terms and Conditions of Service” form (Appendix A), which must be signed and accepted by the Region prior to the commencement of waste collection service.

In the event that there are Eligible Locations within a development or redevelopment that are inaccessible for Collection Vehicles, the developer, Owner or Registered Owner shall arrange to provide private waste collection, at their own expense, for the entire development until safe and consistent access is determined by the Region. Prior to the commencement of waste collection service, the developer, Owner or Registered Owner remains responsible for the collection of all waste. Waste material generated by construction is not eligible for waste collection service and shall be disposed of through a private waste hauler at the expense of the developer or Owner.

Should a development or redevelopment be deemed ineligible for the Region of Waterloo’s waste services, the applicant may re-apply should the properties designs/build be adjusted to follow the requirements of this document.

3. REQUIREMENTS FOR ELIGIBLE LOCATIONS (ONE TO SIX REGISTERED SELF-CONTAINED RESIDENTIAL UNITS)

3.1 General Requirements

Waste collection service will be provided to Eligible Locations fronting on a public roadway, public laneway or an approved private roadway up to a maximum of six (6) Registered Self-contained Units (units). Eligible Locations must have:

- 1) safe access for Collection Vehicles and staff on collection day, and
- 2) roadways that are free of debris, loose gravel/sand, and construction material/equipment.

All units must have individual driveways, with the following exception:

Where a garage for an Eligible Location fronts a public laneway, waste collection service may be provided subject to, at a minimum, the following requirements:

- The municipal address for the Eligible Location must be identifiable on the garage of the Eligible Location that fronts the laneway;
- If the public laneway is less than 6.0 metres wide, the public laneway must have one-way access of not less than 4.5 metres width and comply with all local By-laws; and
- Yard Waste, Bulky and Large Metal Items are prohibited from laneway collection, landlocked Eligible Locations excepted and must be placed to the public roadway for collection.

In any case, the home builder, developer or owner shall contact the Region by email at eescollectioncontractcoordinators@regionofwaterloo.ca to request waste collection service.

A site visit by Waste Management Division staff may be required prior to the start of waste collection services. Staff will determine placement location of the Collectable Waste if necessary.

3.2 Public versus Private Roadways

If the Eligible Location is on a public roadway, in addition to the other sections of this document, the following requirements need to be met and completed to be considered for waste collection service activation:

- Public roadway must be assumed and maintained by the Area Municipality;

- Locations in the development area must achieve 90 per cent occupancy;
- Construction must be completed (to 100 per cent) and all areas clear for egress and sidewalk usage;
- Roadway must be clear of construction material;
- Driveways must be complete and graded.

If the Eligible Locations are on a private road, the following requirements need to be met and completed to be considered for waste collection service activation:

- Private roads must meet the requirements set out by the Area Municipality and be structurally adequate to prevent damage by and support to a fully loaded Collection Vehicle at a minimum of 60,000 pounds (~30 ton);
- The road layout must permit continuous collection by the Collection Vehicles to drive through freely, without reversing;
- Locations in the development area must achieve 100 per cent occupancy;
- Construction must be completed (100 per cent) and all areas clear for egress and sidewalk usage;
- Roadway must be clear of construction material;
- Driveways must be complete and graded;
- Private road systems must be maintained to ensure unimpeded and safe access to Collectable Waste, including but not limited to ensuring that snow and ice are removed, sanded or salted and the road system is clear of parked vehicles;
- Signed and completed "Terms and Conditions of Service" form (Appendix A).

3.3 Collection Point

As described in Table 1, each unit within an Eligible Location must have its own identifiable Collection Point that allows for accessibility and space for suitable separation of Collectable Waste. Collection Points are determined by the designated Waste Management Staff.

Collection Points must meet the following requirements:

- Located within/next to the mouth of the driveway;
- Not on a public sidewalk, cycling infrastructure, Region's Light Rail Transit system, or publicly maintained roadway;
- Directly accessible to the Collection Vehicle;
- Free and clear of obstructions and debris such as parked cars, construction waste;
- Collection Point and Collectable Waste cannot impede traffic flow.

Residents are responsible to set out and take back Collectable Waste and Carts to and from the Collection Point on the Scheduled Collection Day, in accordance with the Waste By-law.

3.4 Eligible Locations – Common Collection Point

Common Collection Point of material in certain conditions may be considered by Region staff within the complex if the following requirements are met:

- Continuous forward collection cannot be achieved;
- Ninety (90) per cent of units must have collection in front of each unit;
- Waste from no more than six (6) units may be collected in a Common Collection Point; and
- Each unit placing Collectable Waste in a Common Collection Point must comply with set out limits as determined in the Waste By-law.

Should a Common Collection Point be approved, the Eligible Locations must follow the instructions provided by Waste Management staff.

3.5 Storage Recommendations

These storage recommendations are guidelines to be considered but not requirements. However, developers/owners/managers should plan and allow for appropriate storage for all Collectable Wastes and Carts at the Eligible Location. Table 2 below sets out the design recommendations for storage to be applied to new and re-developments that request Region waste collection services.

Additionally, municipal property standards by-laws also apply and should be taken into consideration when accounting for waste container storage. Developers/owners/managers must consult with the applicable Area Municipality to ensure property standards are being met. Refer to local by-law or applicable condominium rules to incorporate into design applications. For condominiums, rules must be compatible with these requirements or rules must be amended to receive Region of Waterloo’s waste collection service.

Table 2: Storage Recommendations for Collectable Waste and Carts

Topic	Recommendations
Storage for Collectable Waste and Carts	<p>A minimum of 1.8 metre length and 0.8 metre depth should be provided in an internal area (e.g., garage) for storage of all Collectable Waste and Carts. If internal storage is not possible, outdoor areas may be used in its place (e.g., backyard, or side yard), however Area Municipality property standards and by-laws must be adhered to at all times.</p> <p>Carts are Region owned, issued and provided. Each unit within an Eligible Locations is eligible for:</p> <ul style="list-style-type: none"> • one large (Default) Black Cart for Garbage (240L) • one Green Cart for Organics (100L) <p>Cart dimensions can be found in Appendix C.</p>

For visual examples of storage in various building settings, refer to published information on regionofwaterloo.ca/carts.

APPENDIX A



Region of Waterloo

The Regional Municipality of Waterloo

Application for Curbside Waste Collection

TERMS AND CONDITIONS OF SERVICE

Eligible Locations on Private Roadways

Instructions to Applicant:

Please read & complete Section B and C. Date and sign.

Email or Mail to:

Waste Management Division

925 Erb St. W. Waterloo, ON N2J 3Z4

Gate #1 – Waste Administrative Building

eescollectioncontractcoordinators@regionofwaterloo.ca

Section A – Site Profile				
To be completed by the Regional Municipality of Waterloo (“Region”)				
Site Address (“Eligible Location”):				
Complex/Condominium Name:				
Total # of Owned Units:			Total # of Rental Units:	
Total # of Units:	# of Units on a Public Roadway:		# of Units on a Private Roadway:	
Waste Collection Services include:	Garbage (Black Cart)	Organics (Green Cart)	Yard Waste	Bulky and Large Metal Items
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Collectable Material Attachment Reviewed:		<input type="checkbox"/>		
Collection Requirements or Other Comments:				
Collection Day:			Start Date:	

Section B – Applicant Information (“Applicant”)

To be completed by the Owner or authorized representative

_____ Applicant’s Name (please print)

Applicant Status:

Please check one: Owner

Other (Please specify) _____

All owners/residents/managers/superintendents of each Eligible Location are jointly and severally responsible to ensure compliance with these Terms and Conditions. If the Applicant is **not the Owner of the Eligible Location, the Applicant hereby confirms that he/she/they has legal authority to bind the Owner. A copy of such authorization must be attached to this application.*

Owner Name:

Address:

City:

Postal Code:

Phone No.:

Email Address:

Management Company:

Contact Name:

Address:

City:

Postal Code:

Phone No.:

Email Address:

In consideration of the Region providing curbside collection service as defined in By-Law 17-007 of the Region (“Waste By-law”) and/or specified in the Attachment(s), the Region and Applicant agree:

1. The Applicant agrees that the Region, its agents, servants, employees, subcontractors and licensees have authority and are permitted to enter on the Eligible Location to provide curbside collection service.
2. The Applicant shall comply with the Waste By-Law.
3. The Applicant shall ensure that all Collectable Waste generated from a particular unit must be placed at the Curbside Collection location, as described in the Waste Collection Requirements document. Should Co-Collection be approved, the Eligible Locations must conform to the provisions outlined in the ‘Collection Requirements’ section of the Waste Collection Requirements document.

4. The Applicant shall ensure sufficient space for all waste streams at the curb on collection day including, but not limited to all Collectable Waste, as described in the Waste Collection Requirements document. Collectable Waste shall not be placed on the internal roadways in such a manner that it impedes Collection Vehicle operations and collection staff's safe access to waste material. Garbage and Organics Carts must be set out with at least 0.6 metres (2 feet) of space between each Cart and other objects or Collectable Waste. Separation must be maintained for collection to occur. Additionally, the Applicant shall ensure that the Collection Vehicles and their drivers have unimpeded and safe access to Collectable Waste set out for waste collection beginning at 7 a.m. on waste collection day, including but not limited to ensuring that snow and ice are removed, roads are sanded or salted, low hanging branches are trimmed, and vehicles are not parked on the internal roadway blocking access.
5. The Garbage and Organics Carts are under warranty and will be repaired or replaced at no cost if damaged from regular use. Should a Garbage and/or Organics Cart be otherwise damaged or modified in any permanent way, it will not be covered under warranty and fees may be applied.
6. The Applicant shall maintain that portion of the Eligible Location used for the curbside collection service to such a degree that allows for the safe and efficient access to Collectable Waste by waste collection staff and their Collection Vehicles to the satisfaction of the Region's Waste Management.
7. Private access roads at the Eligible Location must be capable of holding a fully loaded Collection Vehicle(s) without causing damage to the road surface or infrastructure or Collection Vehicle at all times of the year. The Applicant, acknowledges that in entering the Eligible Location, Collection Vehicles will use the driveway, ramp, loading and parking areas and the Applicant hereby waives any claims for damages that may arise to such areas, including any structures that may be located under such areas, as a result of usage, save and except any such claims or damages attributable to the gross negligence of the Region of Waterloo or those for whom it is in law responsible.
8. The Applicant shall notify the Region of any scheduled construction or other forecast activities that may limit or impact access on collection day, by sending an email to:

eescollectioncontractcoordinators@regionofwaterloo.ca

48-hour notice is required. To ensure uninterrupted waste collection, plan construction/maintenance work or organize accessibility-limiting activities on a day other than the scheduled collection day.
9. The Applicant shall inform, as necessary, all individuals on the site that they are required to remain a minimum distance of 4.57 metres (15 feet) from the Collection Vehicles and their drivers and that physically interacting or interfering with Collection Vehicles is strictly forbidden.



Regional Municipality of Waterloo

Attachment – Collectable Waste

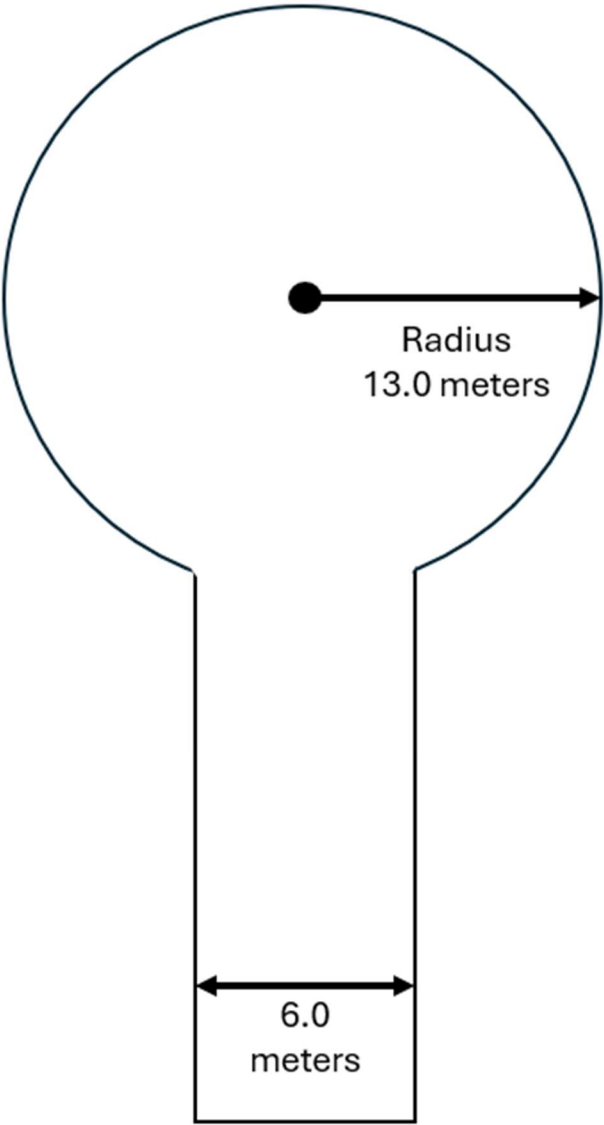
(Christmas Trees, Organics,

Yard Waste Material, Bulky and Large Metal Items, Garbage)

The Applicant agrees that:

1. Only Collectable Waste as defined in Waste By-Law is provided for collection service. Any Non-Collectable Waste is not the responsibility of the Region, its agents, servants, employees, subcontractors and licensees
2. Collection limits as designated by the Waste By-Law will be in effect.
3. A Site Waste Collection Contact Person shall be appointed whose duties will include:
 - (a) informing current and new residents of Collection Schedule(s), Collectable Waste preparation techniques and standards, and
 - (b) appropriately distributing promotional materials as given to the person by the Region, its agents, servants, employees, and subcontractors.
4. If a Site Waste Collection Contact Person is not available, then the responsibilities of the Site Waste Collection Contact person shall default to the Applicant.
5. It is up to the discretion of collection contractors to leave material behind due to, but not limited to the following:
 - (a) Collectable Waste has not been set out by 7 a.m. on the designated collection day,
 - (b) Collectable Waste is not safely accessible (e.g., build up of snow, obstructed, cart contents overflowing past the rim of opening, cart lid not fully closed),
 - (c) Individuals not abiding by the minimum distance or orientation requirements,
 - (d) In the case of a Common Collection Point, Collectable Waste is not located in the agreed upon Collection Point.
6. The Region has the right to withdraw collection service, upon written notice, without recourse on the part of the Applicant, should the Region deem circumstances so warrant.
7. The Applicant shall comply with the provisions of the Waste By-Law as amended from time to time. <http://www.regionofwaterloo.ca/en/aboutTheEnvironment/landfill-operations.asp#bans>

APPENDIX B
CUL-DE-SAC DIMENSION REQUIREMENTS FOR COLLECTION VEHICLE
(no parking in the cul-de-sac)



APPENDIX C Cart Dimensions

Below are the sizes and dimensions for the various carts available. The large Black Cart (Garbage) is the default size, however, the Owner(s) have the option to choose the smaller size. New developments are required to account for the default large Black Cart size in applications. There are no size options for the Green Cart (Organics).

(D) = depth, (W) = width, (H) = height

