

2026 Curbside Collection Changes Update

All Councils Meeting – June 13, 2025

Presented by: Jon Arsenault, Director, Waste Management



Implementation and Communication Phases

1. Awareness – March to June 2025
2. Preparation – June to February 2026
3. Implementation – March to September 2026
4. Reinforcement and Retention – Winter 2026 to Spring 2027



Phase 1 – Awareness: March to June 2025

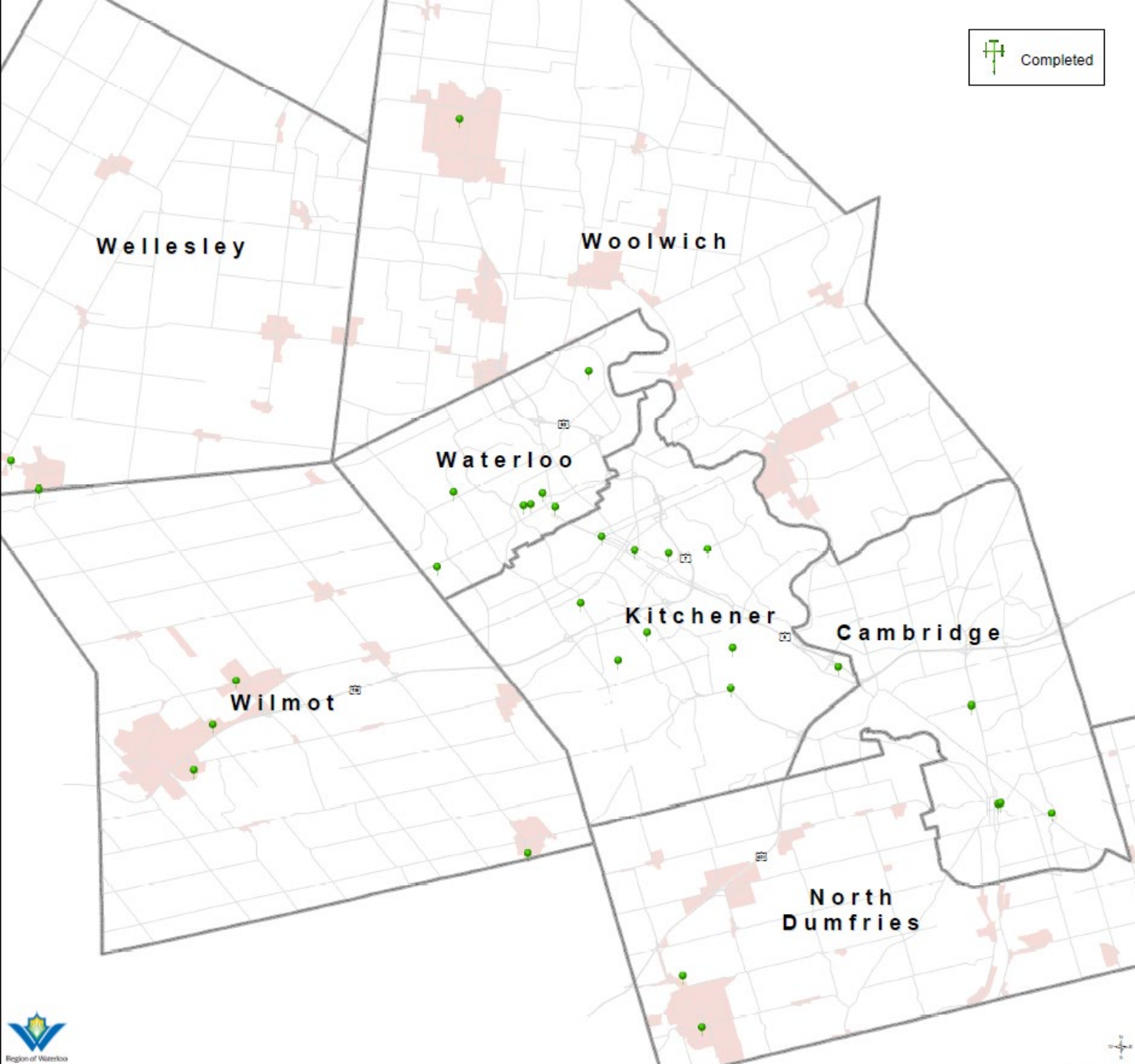


What are we hearing?

rollout timeline
storage
accessibility exchange
cost
finally!
seniors old bins laneways
cart selection

mobility
winter
size





Community Outreach

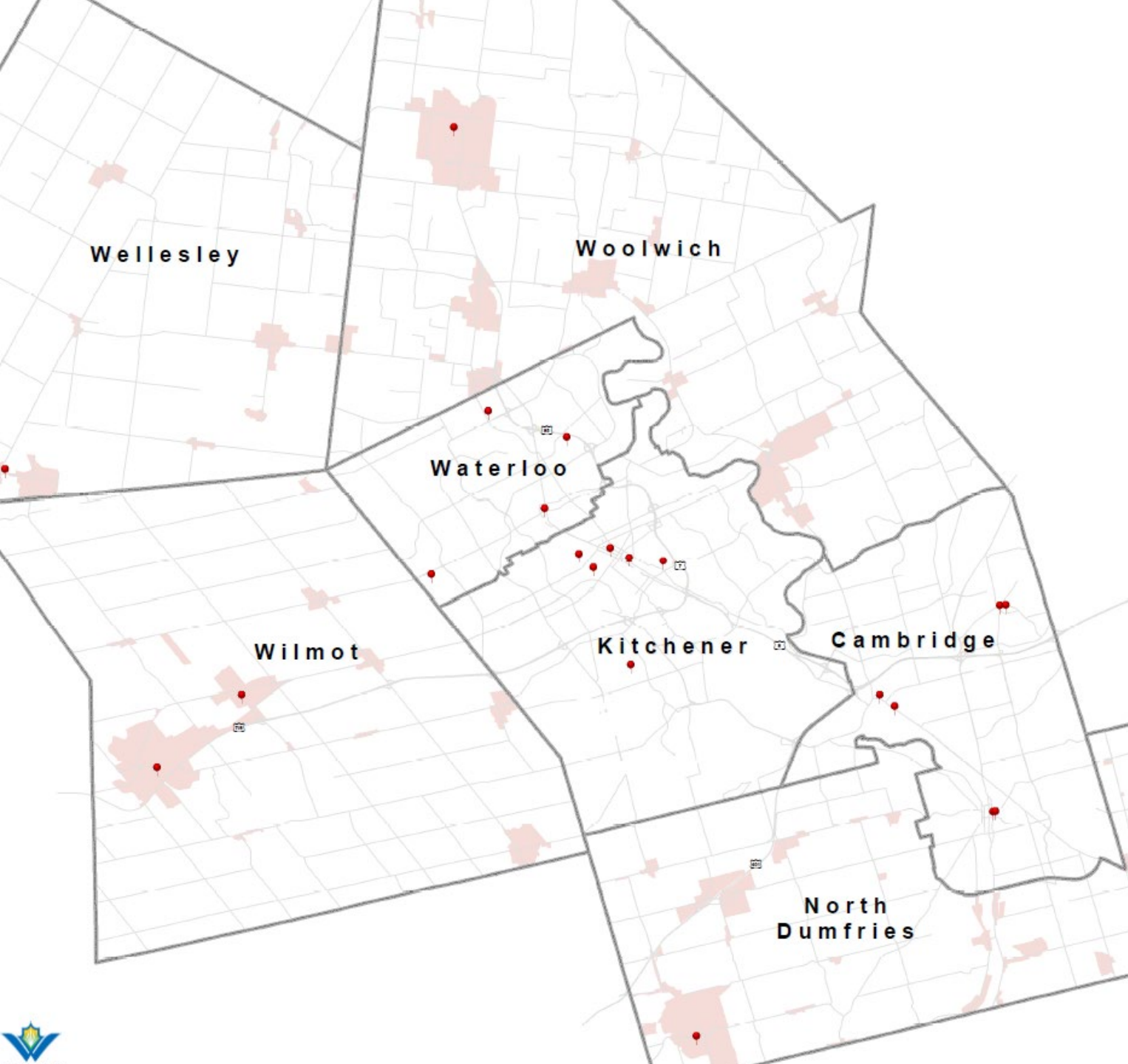
Completed March to
end of May



Static Displays







Community Outreach

Scheduled for June to
end of August



Upcoming Phase 2 – Preparation: June to February 2026



Option to choose garbage cart size: June/July

Learn about carts: August-December

Cart delivery: October-February

Collection day changes: January/February





Choose a small black cart – Mid-June/July 2025



Upcoming Phase 3 – Implementation: March to September 2026

- Support through SFCC and Waste staff
- Continue education campaigns
- Unique QR code on the carts
- One-time free exchange period for black carts – Fall



Upcoming Phase 4 - Reinforcement and Retention: Winter 2026 to Spring 2027

On-going:

- Support through SFCC and Waste staff
- Continue education campaigns and tips
- Educating new residents on our program
- Review and seek feedback



Questions?

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